

Cecilia Chong (LKK Auto)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Monday, 24 May 2021 11:41 AM
To: Cecilia Chong (LKK Auto)
Cc: Steve Chen (LKK Auto); Loi Ai Ting; Jojo Cheng; Coco Lu Ting; Andre Chow En De
Subject: Your Ref: GBH7365K (INDIA) Our Ref: SMV5533B DOA: 16/04/2021
Attachments: SMV5533B - Letter of Demand.pdf

Dear Cecilia,

Pls. refer to attached LOD.

Our customer, **Phay Kok Beng** insured with **AIG** claims as follows.

Cost of repair	\$ 2,379.68
Loss of rental	\$ 749.00 (\$107.00 x 7 days)
LTA search fee	\$ 7.45

Total	\$ 3,136.13

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: 24 May 2021 08:57 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Subject: RE: SMV5533B (MIT) - FINALIZE TP CLAIM (INDIA)



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To:
Cycle & Carriage Automotive Pte Limited /
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [19/04/2021]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMV5533B (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 16/04/2021 (*date and time of accident*) on/along CROSS JUNCTION FROM AMK AVE 6 TO AVE 5 (*location*) between the Vehicle and GBH7365K (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



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5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in blue ink, appearing to read "Phay Kok Beng".

A small handwritten mark in blue ink, resembling a checkmark or the letter "x".

Name: PHAY KOK BENG
NRIC / Passport No. / Company Registration No.: 058C

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0001666
Claimant Ref: SMV 5533B

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,379.68 (repair cost), S\$ 535.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMV 5533B that was damaged pursuant to the accident which occurred on 16/04/2021 (date) at X JUNCT FROM AMK AVE 6 TURNING LEFT TO AVE 5 (location) involving vehicle no. GBH 7365K (insured vehicle). This is pursuant to the inspection conducted on 12/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PHAY KOK BENG ("the third party claimant") of vehicle no. SMV 5533B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMV 5533B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.



This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,922.13 to CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

Dated this 28TH day of JUNE 2021

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

LARRY SONG GUAN

NRIC:

SXXXX168I

Address:

209 PANDAN GARDENS
SPORE 609339

Nationality:

FILIPINO

Occupation:

CUSTOMER SERVICE

WITNESS:

Signature:




Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)

Nationality:

Occupation:



CYCLE & CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No 12/05/2021	Cust No/Name	KCV16118/PHAY KOK BENG
	Reg No/Reg Date	SMV5533B / 07/10/2020
	Date In/Mileage	12/05/2021/ 32553
	Chassis/Package	MMBSTA13AMH001323
	Engine No	3A92UJS5665
	Make/Model	MIT/21MY ATTRAGE 1.2 CVT (E31)
	Colour/Trim	U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	24/05/2021/ 11:12	TLC	884 / Lauro Songcuan	10246	41474828

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR BUMPER				640.00
E PNT98000 SPRAY PAINT FOR REAR BUMPER				550.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR				80.00
M SUNDRY SUNDRIES				20.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				280.00
X FACE,RR BUMPER	1.00	654.00	00.00	654.00
Z TEXT TP CLAIM INDIA - GBH7365K DOA: 16/04/2021 SURVEY: STEVE (LKK) 12/05/2021 03 DAYS				

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	654.00	Nett	2,224.00
Labour	1,550.00	7% GST on	155.68
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	2,379.68
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	2,379.68
Total(w/o GST)	2,224.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

RENTAL AGREEMENT

No. RRA21050032

Date: 11 May 2021

The Hirer (as identified below) wishes to lease from **Cycle & Carriage Leasing Pte. Ltd.** (UEN: 201900307R), a company incorporated in Singapore with its registered office at 239 Alexandra Road, Singapore 159930 ("**Owner**"), and the Owner has agreed to lease to the Hirer, the Vehicle (as identified below), subject to the terms and conditions set out below and in the attached Terms and Conditions of Rental.

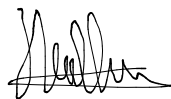
Hirer Particulars		Vehicle Particulars	
Name	: PHAY KOK BENG C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	Vehicle No.	: SMT9775D
NRIC/FIN/PP/ROC No.	: *****058C	Vehicle Type	: Mitsubishi Attrage (Style) NFL
Registered Address	: - Singapore -	Vehicle Model	: ATTRAGE 1.2 CVT
Mobile No.	: +6591003809	Commencement Date	: 12/05/2021 09:00
Email address	: OWLXWZ@YAHOO.COM.SG	End Date	: 19/05/2021 09:00
Driver Particulars		Rental Charge	
Name	: PHAY KOK BENG C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	Daily: 7 days x 100.00	\$ 700.00
Driving License No.	:	Weekly	\$ 0.00
Issue Date	: 12/08/2010	Monthly	\$ 0.00
Mobile No.	: +6591003809	Total	\$ 749.00
		Inclusive GST 7.0%	\$ 49.00
		Amt Before GST	\$ 700.00
		Deposit Amount	\$ 0.00
REMARKS		Insurance Excess	
		Section I - \$1500/ Section II - \$1500 For drivers below age 22, or below 2 years driving experience, additional excess of \$3500 applies	

I wish to receive the latest news and promotions from Jardine Cycle & Carriage Limited. I consent to the collection, use and disclosure of my Personal Information by Jardine Cycle & Carriage Limited and its subsidiaries and affiliates ("JCCL"), in accordance with Clause 14.2 of the Terms and Conditions of Rental.

The Owner



The Hirer



For and on behalf of

Cycle & Carriage Leasing Pte. Ltd.

Name

Designation

Date

Name : PHAY KOK BENG C/O CYCLE & CARRIAGE
AUTOMOTIVE PTE LTD

Company Stamp (if applicable)

Date



LEASING

CYCLE & CARRIAGE LEASING PTE. LTD.
209 Pandan Gardens, Singapore 609339
Tel +65 6251 8880 · Fax +65 6251 8998
www.cyclecarriage.com/sg/leasing
Incorporated in Singapore
Company Reg No. 201900307R
GST Reg No. MR8500111X

PHAY KOK BENG C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Singapore -

Agreement Period: 12/05/2021- 19/05/2021

Tax Invoice

Inv No. : RIN21050063
Date : 20 May 2021
Ref : SMV5533B, 058C
Curr : SGD
Terms : COD
RA No. : RRA21050032
Sales : Justice Yu

#	Description	Qty	Unit	Unit Price	Amt
1	Rental (12/05/2021 to 18/05/2021) Vehicle Registration No. : SMT9775D Vehicle Model : ATTRAGE 1.2 CVT Reference No: SMV5533B	7.00	Day	100.00	700.00

This is a computer generated document.
No signature is required.
For Bank Transfer:
SCB 01-063-8115-6
DBS 072-009109-4

Subtotal Before GST : S\$ 700.00
7 % GST on S\$ 700.00 : S\$ 49.00
Total Amt Incl. GST : S\$ 749.00

For PayNow:
PayNow ID (SGD): 201900307RS01
Or scan QR code for payment.



Kindly send payment advice to
cclfinance@cyclecarriage.com.sg

> Back to OneMotoring



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 19 Apr 2021 / 12:46:44

Receipt Date/Time : 19 Apr 2021 / 12:46:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210419-001711

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH7365K As at 16 Apr 2021/12:45:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBH7365K Enquiry Fee 20210419124519152906	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX2693		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SMV5533B (MFL2021D0001666)**

[GBH7365K]

TP

PHAY KOK BENG

Apr 16 2021 12:00PM

[-]

Cycle & Carriage Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 14/06/2021 08:50 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2922.13) - SMV5533B - Claim Handler: Priya

Approved:2922.13.