



Teamwork Garage Pte Ltd  
53 Ubi Avenue 1 #01-23/24 Singapore 408934  
Paya Ubi Industrial Park  
Tel: 6844 2475 Fax: 6844 2474  
Email: [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
GST Register No: 201015366H

01<sup>st</sup> Jun 2021

Our reference: 2104-18

Your reference: SLG4090J

**AIG Asia Pacific Insurance Pte Ltd**

**BY HAND**

78 Shenton Way

#08-16

Singapore 079120

**Attn: Motor Claims Department**

Dear Sir/ Madam,

Claimant : ROSET LIMOUSINE SERVICES PTE LTD

Address : BLK 51 UBI AVENUE 1 #03-47 PAYA UBI INDUSTRIAL PARK S(408933)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **15/04/2021** along **PIE** involving our client's vehicle registration number **SMK7215P** and vehicle registrations number **SLG4090J** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 5,778.00
Loss of Rental	:	\$ 1,320.00
LTA Search	:	\$ 7.45
Purchase 3P Report	:	\$ 29.00
Total	:	\$ 7,134.45

A copy of each of the following supporting documents is enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Tax Invoice;
- f) LTA Search Invoice;
- g) Certificate Insurance;
- h) Purchase 3P Report Invoice;
- i) Rental Agreement & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,

A handwritten signature in blue ink is positioned to the right of a circular blue stamp. The stamp contains the text "TEAMWORK GARAGE PTE LTD" around the perimeter and a small star in the center.

Teamwork Garage Pte Ltd

Encl.

## LETTER OF AUTHORIZATION

To : AIG & TEAMWORK GARAGE PTE LTD (Third party insurance & Workshop)  
Claimant : ROSET LIMOUSINE SERVICES PTE LTD

Dear Sirs,

I/We, ROSET LIMOUSINE SERVICES PTE LTD owner of vehicle no. SMK7215P

hereby authorize my/our repairer, TEAMWORK GARAGE PTE LTD

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SMK7215P that was damage pursuant to the accident which occurred at/along  
PIE

involving vehicle nos. SLG4090J

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies pertaining the above mentioned accident due to me/us to my/our repairer/solicitors TEAMWORK GARAGE PTE LTD. I/We hereby authorize you to forward and release all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors TEAMWORK GARAGE PTE LTD pertaining to above said accident whom I/we authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 19 day of April (month) 20 21 (year)

Signature of owner vehicle (claimant): .....

Name of owner of vehicle (claimant) : ROSET LIMOUSINE SERVICES PTE LTD

NRIC Number (claimant): 200406722Z



*[Handwritten signature]*

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, TEAMWORK GARAGE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,600.00 (Global Sum) for vehicle no. SMK 7215P that was damaged pursuant to the accident which occurred on 15/04/2021 (date) along PIE (location) involving vehicle no/s SLG 4090J.

This is pursuant to the inspection conducted on 21/04/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ROSET LIMOUSINE SERVICES PTE LTD (the third party claimant”) of vehicle no. SMK 7215P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK 7215P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of July (month) 2021 (year)



MTT

Signed by appointed surveyor



Signed by “the workshop” (with chop)

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.



# K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934

Tel: 6844 5938 Fax: 6285 5228 Email : kntcars@gmail.com

Biz Reg. No.: 53208965X

No.: 3996

## OFFICIAL RECEIPT

Date: 01 JUN 2021

Received from Roset Limousine Services Pte Ltd

The Sum of Dollars One Thousand Three Hundred and Twenty  
Dollars only

Being payment of SKJ580J (16/04/2021 to 27/04/2021)

\$ 1320/-

Cheque No.:



Authorised Signature

# K & t Cars

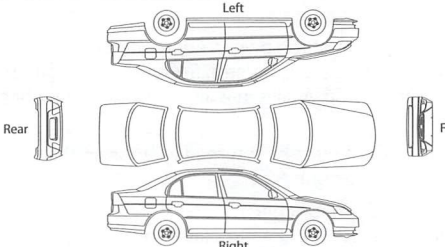
53 Ubi Ave 1 #01-23 Paya Ubi Ind Park  
Singapore 408934  
Tel: 6844 5938 Fax: 6285 5228  
Email: kntcars@gmail.com  
Biz Reg. No.: 53208965X

## VEHICLE RENTAL AGREEMENT

NO.: KT-05487

Veh. No.: SKJ580J	Replace Veh. No.: SMK7215P
Veh. M/M: Toyota Vios	Replace Veh. M/M: Mitsubishi Attrage

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER DRIVER'S PARTICULAR	
Name: Roset Limousine Services Pte Ltd		Name: Liang Peide	
Address:		Address: Blk 894 Tampines Street 81	
		# 04-978 S(520 894)	
I/C: 200406722Z	D.O.B:	I/C: S8526029D	D.O.B: 15/09/1985
Contact:	Pass Date:	Contact: 9099 5990	Pass Date: 03/03/2009

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	


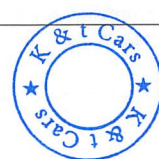

RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	16/04/2021		Date In	27/04/2021	
Time Out	1100		Time In	1100	
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES				PETROL / DIESEL LEVEL					
Daily	@ \$	120	11 Days @ \$ 1320	OUT	E	¼	½	¾	F
Weekly	@ \$		_____ Wks @ \$						
Monthly	@ \$		_____ Mth @ \$	IN	E	¼	½	¾	F
Hours	@ \$		_____ Hrs @ \$						
*Inclusive of additional charges (if any)		Amt payable*	\$ 1320	Petrol Charges		YES	NO	AMT: _____	
				CDW		YES	NO	AMT: _____	
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST				Security Deposit		YES	NO	AMT: _____	
Bank / Cheque No.:				Advance Payment		YES	NO	AMT: _____	

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

### IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

- ❖ Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- ❖ Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- ❖ Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- ❖ Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- ❖ The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- ❖ In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- ❖ In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
 <b>Signature of hirer / driver (company stamp if any)</b>	  <b>For and on behalf of K &amp; t CARS (authorised signature only)</b>

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Apr 2021 / 14:55:19

Receipt Date/Time : 16 Apr 2021 / 14:55:19

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210416-002467

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG4090J				
As at 15 Apr 2021/17:58:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLG4090J			
	Enquiry Fee	7.00	0.49	7.49
	20210416145422252168			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	540191XXXXXX5880	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 21 April 2021 4:20 PM  
**To:** CROSANZ@SINGNET.COM.SG  
**Subject:** ACCIDENT INVOLVING SLG 4090J(AIG) AND SMK 7215P AT/ALONG PIE CHANGI, JUST BEFORE EXIT 9 JALAN EUNOS ON 15/04/2021

21 April 2021

**Ms Fu Wan Pei Cherylin**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SLG4090J**

**Our Ref: CC4/AIG21004928/T1pa3**

**ACCIDENT INVOLVING SLG 4090J(AIG) AND SMK 7215P AT/ALONG PIE CHANGI, JUST BEFORE EXIT 9 JALAN EUNOS ON 15/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMK7215P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Apr 2021 13:32	<b>Clm Dtl Modified</b>	Claimant's Name: -> ROSET LIMOUSINE SERVICES PTE L.	[A] HOW MEI KWAN
2	20 Apr 2021 13:32	<b>Clm Veh Model Changed</b>	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] HOW MEI KWAN
3	20 Apr 2021 13:32	<b>Clm Created</b>	Reg No: SMK7215P. Acct Date: 2021/04/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Teamwork Garage Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Apr 2021 13:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Apr 2021 13:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/29	[A] HOW MEI KWAN
6	20 Apr 2021 13:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Apr 2021 13:32	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Apr 2021 13:33	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	20 Apr 2021 13:33	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	21 Apr 2021 14:42	<b>Clm Registration Modified</b>	Acct Time:17:00:00->18:00:00.	[I] AIG OneClaim Integration User
11	21 Apr 2021 16:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	20 Jun 2021 23:46	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	20 Jun 2021 23:46	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Jun 2021 23:46	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/04/23.	[A] JOANNE LEE KHANG MIN
15	20 Jun 2021 23:46	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	24 Jun 2021 10:15	<b>Adj Mandate Request</b>	Cur.Req:6714.45:Liability: 100%(b27) *Quantum: (a)CORw/GST: \$5,778.00+ (b)LOR(9days x \$100.00): \$900.00 + (c)LTA/GIA search fee: \$36.45 = Total: \$6,714.45 *7 recommendation repair days +1Sunday + 1PRS =9days *For your approval please.	[A] CHEW HSIAO TONG
17	28 Jun 2021 08:58	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/29	[I] MdNoor, Norsiah
18	28 Jun 2021 08:58	<b>Adj Mandate Set</b>	Approved:6714.45.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687600	20 Apr 2021 13:36:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK7215P	SLG4090J	11.00
2688044	21 Apr 2021 15:16:53	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK7215P	Low, Xianyu	xx.xx
2702787	20 Jun 2021 23:46:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK7215P	SLG4090J	11.00

