

Shiau Chan (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Friday, 28 May 2021 2:39 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: Claims Dept of CTI
Subject: RE: SNM21D202002/C02/XE690Y/TANKW / FW: Direct Settlement - Our Ref: SMF6585D; Your Insured XE690Y DOA 05/04/2021

Hi Shiau Chan,

Don't seem to be able to edit the DOL

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 28 May 2021 2:28 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202002/C02/XE690Y/TANKW / FW: Direct Settlement - Our Ref: SMF6585D; Your Insured XE690Y DOA 05/04/2021

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Dear Billy,

Kindly assist to amend the accident date to 05/04/2021 instead of 04/05/2021 in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Wednesday, 19 May 2021 4:21 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202002/C02/XE690Y/TANKW / FW: Direct Settlement - Our Ref: SMF6585D; Your Insured XE690Y DOA 05/04/2021

Dear Billy,

Enclosed herewith preliminary advice of vehicle SMF 6585D.

Kindly assist to create claim in Merimen.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: Friday, 14 May 2021 10:19 am

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202002/C02/XE690Y/TANKW / FW: Direct Settlement - Our Ref: SMF6585D; Your Insured XE690Y DOA 05/04/2021

[Confidential]

Without Prejudice

Hi LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :