



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tet 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21004909/Kps3

Our ref: JO202104-0702

18/05/2021

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY#07-16

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SMF766M and SFP8688H on 12/04/2021

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 1,230.50
Loss of use (4 Days x \$100.00)	:	S\$ 400.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 1,632.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



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Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING (S) PTE LTD NRIC: 1XXXXX5354

Address: -

Name of Driver: RAMIREZ VELANDIA ADRIANA NRIC: 6XXXXX5974

Address: THE COAST @ SENTOSA COVE, 273 OCEAN DRIVE # 05-12 (S) 098450

Accident on 12/04/2021 Involving SFP 8686H AND SMF766M

At/along ALEXANDRA ROAD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HICSAH BASHWAJ at my/our request I/We the above owner of Motor Vehicle No: SMF766M do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

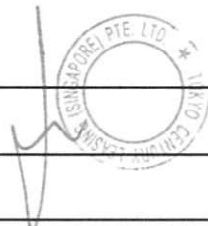
I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: _____

Name: _____

Date: 12/04/2021



CITY AUTO PTE LTD
Witness Signature: Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Name: _____
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)
Date: 12/04/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,230.50**(Repair Cost), **S\$180.00**(Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMF 766M** that was damaged pursuant to the accident which occurred on **12/04/2021** (date) along **ALEXANDRA ROAD** (location) involving vehicle no/s **SFP 8688H**. This is pursuant to the inspection conducted on **19/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TOKYO CENTURY LEASING (SINGAPORE) PTE LTD** (the third party claimant") of vehicle no. **SMF 766M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMF 766M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

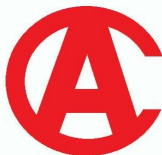
Dated this 27 (day) of JUL (month) 2021 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Signed by "the workshop" (with chop)



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24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

Tax Invoice : I202105-000649

Date : 18/05/2021

Vehicle No. : SMF766M

Make / Model : NISSAN QASHQAI 1.2 DIG-T CVT

Mileage (km) : 31334

Chassis No. : SJNFEAJ11U2308528

Accident Date : 12/04/2021

Claim No. : CC4/AIG21004909/Kps3

Reference : JO202104-0702

Policy No. : MSD/VPCP/17-001458

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

S/No.	Particular	Amount
		S\$
	* Lumpsum repair	1,150.00

Total S\$: 1,150.00

GST @ 7% S\$: 80.50

Grand Total S\$: 1,230.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SFP8688H

Date of Accident

12/04/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	AIG Asia Pacific Insurance Pte....
Period of Insurance	30/11/2020 - 29/11/2021
Requested By	Jason Quak (City Auto Pte Ltd)
Requested Date	16/04/2021 14:58

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 April 2021 4:41 PM
To: fong8688@gmail.com
Subject: ACCIDENT INVOLVING SFP 8688H(AIG) AND SMF 766M AT/ALONG ALEXANDRA ROAD ON 12/04/2021

21 April 2021

Mdm Ng Fong Chuen @ Cheong Lee Chin

[By Email Only]

Dear Sir/Madam,

You Ref: SFP8688H

Our Ref: CC4/AIG21004909/Kps3

ACCIDENT INVOLVING SFP 8688H(AIG) AND SMF 766M AT/ALONG ALEXANDRA ROAD ON 12/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMF766M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We would like to request a copy of your vehicle damage photos for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Apr 2021 18:41	Clim Dtl Modified	Claimant's Name: -> TOKYO CENTURY LEASING (SINGAPO.	[A] Lee Su Li
2	19 Apr 2021 18:41	Clim Veh Model Changed	(206756) NISSAN QASHQAI 2.0 CVT (A).	[A] Lee Su Li
3	19 Apr 2021 18:41	Clim Created	Reg No: SMF766M. Acct Date: 2021/04/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: City Auto Pte Ltd (HQ)	[A] Lee Su Li
4	19 Apr 2021 18:41	Clim Existing Check Notice		[A] Lee Su Li
5	19 Apr 2021 18:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
6	19 Apr 2021 18:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28	[A] Lee Su Li
7	19 Apr 2021 18:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
8	19 Apr 2021 18:41	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
9	19 Apr 2021 18:41	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	19 Apr 2021 18:41	Label Added	(19):Fastlane.	[A] Lee Su Li
11	21 Apr 2021 07:12	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
12	21 Apr 2021 16:28	Video Downloaded	Downloaded TP Video - Accident	[A] CHEW HSIAO TONG
13	28 Apr 2021 10:34	Video Downloaded	Downloaded TP Video - Accident	[A] CHEW HSIAO TONG
14	10 May 2021 09:57	Video Downloaded	Downloaded TP Video - Accident	[I] Tan, Bennie-WZ
15	21 Jun 2021 08:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	21 Jun 2021 08:05	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Jun 2021 08:05	Clim Dtl Modified	JPJ Reg. Date: -> 2018/10/26.	[A] JOANNE LEE KHANG MIN
18	21 Jun 2021 08:05	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	24 Jun 2021 12:11	Clim Veh Model Changed	(206756) -> (204861) NISSAN QASHQAI 1.2 (A).	[A] CHEW HSIAO TONG
20	24 Jun 2021 12:12	Adj Mandate Request	Cur.Req:1472.50:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$1,230.50 + (b)LOU(4days x \$60.0 0): \$240.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$1,472.50 *3 recommendation repair days + 1PR S = 4days *For your approval please.	[A] CHEW HSIAO TONG
21	25 Jun 2021 00:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28. Mandate Remarks: Subj to all docs/billings in order, settle at best.	[I] Tan, Bennie-WZ
22	25 Jun 2021 00:30	Adj Mandate Set	Approved:1412.50:Subj to all docs/billings in order, settle at best.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

[21/04/2021 16:36] CHEW HSIAO TONG:
Called OI, Mdm Ng. Confirm accident. Inform her about TP claim. She said that only her car side mirror rubber scratch TP car only. Her side mirror motor still working. She said that cannot see damages on her side mirror, only can feels it not so smooth when you touched it. Advised her to send her own car damages photos to us for our review. She will do it asap.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2687566	20 Apr 2021 12:28:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMF766M	SFP8688H	11.00
2687778	20 Apr 2021 18:06:18	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMF766M	Tan, Bennie- WZ	xx.xx
2702797	21 Jun 2021 08:05:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF766M	SFP8688H	11.00