

Re: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 27/7/2021 8:43 AM

To: cityauto@singnet.com.sg <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (193 KB)

DV_SMF766M.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cityauto@singnet.com.sg <cityauto@singnet.com.sg>

Sent: Wednesday, 21 July 2021 5:34 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Dear Hsiao Tong,

We agreed with the offer.

Kindly send us the DV.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 21 July, 2021 10:29 AM
To: cityauto@singnet.com.sg
Cc: Admin A
Subject: RE: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We are prepared to revise our offer at **\$1,412.50(all-in)** – *max mandate from AIG*.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: cityauto@singnet.com.sg <cityauto@singnet.com.sg>
Sent: Saturday, 17 July 2021 11:44 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Dear Hsiao Tong,

Can we settled at \$ 1,500.00 (all-in)?

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 16 July, 2021 3:07 PM
To: City Auto
Cc: Admin A
Subject: Re: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 30/06/2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 30 June 2021 5:33 PM
To: City Auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be

deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Tuesday, 18 May 2021 4:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Dear Hsiao Tong,

Please find attached LOD for above-mentioned claim.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 10 May, 2021 11:19 AM

To: City Auto

Cc: Admin A

Subject: RE: Liability for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to

the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Monday, 10 May 2021 9:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Hi Hsiao Tong,

Any update for this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Monday, 26 April, 2021 10:27 AM

To: City Auto; Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: Re: Liability for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21004909/Kps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: City Auto <cityauto@singnet.com.sg>

Sent: Monday, April 26, 2021 10:24 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability for SMF766M Your ref: SFP8688H Our ref: SMF766M (D.O.A: 12/04/2021)

Dear Office-in-charge,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



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