

Letter Of Claim For Uninsured Loss

Insurance Company: _____

MSL. INDIA

Date: _____

21/06/2021

Address : _____

Attention : _____

Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SMV3940Y & SLN4524M
at T-JUNCTION OF HENDRISON RD AND on 15/04/2021
TRIO BLANCHE way

I am the owner of Vehicle Number SMV3940Y which was involved with the accident as mentioned above.


As the accident was solely caused by your insured vehicle, bearing registration number SLN4524M, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim <u>CERAMIC COATING</u>	\$	<u>150.00.</u>
Loss of usage (S\$/day) for <u>05</u> days <u>X\$50.</u>	\$	<u>250.00</u>
Car rental as per invoice attached	\$	
Search fee	\$	<u>7.45</u>
Others <u>COR.</u>	\$	<u>3132.57</u>
Total claim amount	\$	<u>3540.02</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 3540.02, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely


(Owner of motor vehicle)
Name : Felicia Choo Ai Ling
Address : Blk 106 Bukit Puteh Road
#05-130 (S090106)
Telephone : 92967545



LETTER OF AUTHORITY AND INDEMNITY

- ☒ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SMV3940Y AND SLN4524M
ON 15/04/2021 AT T-JUNCTION OF HENDERSON RD AND TELUK

- I, the owner of vehicle no. SMV3940Y hereby instruct you and authorise you to act for me with respect to the following: -
 - To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
- In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop <u>Autolution TR</u>	
Name <u>Choo Ai Ling Felicia</u>		Company Name	
Address <u>Blk 106 Bukit Purmei Road</u>		Claim Officer's Name	
#05-130		TAN CHONG MOTOR SALES PTE LTD	
Telephone No <u>92967545</u>		913 BUKIT TIMAH ROAD	
Date <u>16/4/21</u>		SINGAPORE 589623	
Email <u>felicia-choo@tckv.com</u>		TEL : 6466 7711 FAX : 6469 7472	
Company Stamp [For Co Regn Vehicle]		Telephone No	
Authorized Signature		Date	
Claim Officer Signature			

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0001684
Claimant Ref: SMV 3940Y

We/I, Tan Chong Motor Sales Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,132.57 (repair cost), S\$ 250.00 (loss of use/rental), S\$ 157.45 ^{Disbursement} ~~(search fee)~~, vehicle no. SMV 3940Y that was damaged pursuant to the accident which occurred on 15/04/2021 (date) at Henderson Rd (location) involving vehicle no. SLN 4524M (insured vehicle). This is pursuant to the inspection conducted on 19/04/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHOO AI LING FELICIA ("the third party claimant") of vehicle no. SMV 3940Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMV 3940Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,540.02 to Tan Chong Motor Sales Pte Ltd.

Dated this 15 day of JULY 20 21

TAN CHONG MOTOR SALES PTE LTD
CLAIMANT: 913 Bukit Timah Road
Singapore 589623
Signature: Tel: 6466 7711 Fax: 6469 7472
Signed by "the workshop" (with chop)

Name: _____
NRIC: _____
Address: _____
Nationality: _____
Occupation: _____

WITNESS:

Signature: _____
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____





www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623, TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254, TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD
ADDRESS : 64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : TDWARDZE12EDAY520Z
CHASSIS NO : HR12187394K
VEHICLE NO : JN1TAAE12Z0985144
SMV3940Y

INVOICE NO :
INVOICE DATE : W12142666
TERMS : 18-JUN-2021
DATE REC'D : CREDIT
SA/SE : 17-MAY-2021
JOB NO : LAW
MILEAGE : BG1102455
YOUR REFERENCE : 005887
INS/IC/LAW/0117/2021

ITEMS	JOB DESCRIPTION	Credit Terms	AMOUNT
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0117/2021		
3	SATISFACTION NOTE ATTACHED T/P VEHICLE NO:SLN4524M		
4	OIC:DHANYA (INDIA) AUTHORISE ON 26.04.2021 @ 1142HRS		
5	SURVEY BY LKK RASUL ON 19.04.2021 @ 1500HRS RECOMMEND 4 DAYS REPIAR		
6	*** ONWNER CLAIM LOSS OF USE AS PER AGREED CERAMIC COATING CLAIM \$150.00		
7	CLAIM NOL:MFL2021D0001684 REPAIR FROM 17.05.2021 - 22.05.2021		
Insurance Co : INDIA INT'L INSURANCE PTE LTD			
Policy No..... TP-SLN4524M			
Claim Type ... DIRECT SETTLEMENT / THIRD PARTY CLAIM			
DOA..... 15-APR-2021			
Our Ref..... INS/IC/LAW/0117/2021			
Surveyor..... M/S LKK ENGINEERING & MANAGEMENT SERVICES			
LABOUR :			1993.00
PARTS :			934.64
SUBTOTAL :			2927.64
TOTAL :			2927.64
GST (7%) :			204.93
AMOUNT DUE :			3132.57

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: THREE THOUSAND ONE HUNDRED THIRTY
TWO AND CENTS FIFTY SEVEN ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



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Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : INDIA INT'L INSURANCE PTE LTD
ADDRESS : 64 CECIL STREET
TELEPHONE : #04-05 IOB BUILDING S(049711)
MODEL : 63476100
ENGINE NO : TDWARDZE12EDAY520Z
CHASSIS NO : HR12187394K
VEHICLE NO : JN1TAAE12Z0985144
SMV3940Y

INVOICE NO :
INVOICE DATE : W12142666
TERMS : 18-JUN-2021
DATE REC'D : CREDIT
SA/SE : 17-MAY-2021
JOB NO : LAW
MILEAGE : BG1102455
YOUR REFERENCE : 005887
INS/IC/LAW/0117/2

ITEMS	JOB DESCRIPTION	AMOUNT
6	GROMET C/LAMP Qty:1 @ \$4.90 each (Disc:20.00% After Disc:\$3.92each)	3.92
7	GROMMET BUMPER \$2.70 EA X 02 Qty:2 @ \$2.70 each (Disc:20.00% After Disc:\$4.32each)	4.32
8	CLIP C/LAMP Qty:1 @ \$2.80 each (Special Nett Item)	2.80
9	GROMET BUMPER \$3.40 EA X 02 Qty:2 @ \$3.40 each (Special Nett Item)	6.80
10	FACE-RR BUMPER Qty:1 @ \$460.00 each (Disc:20.00% After Disc:\$368.00each)	368.00
11	BRKT BUMPER LH Qty:1 @ \$50.20 each (Disc:20.00% After Disc:\$40.16each)	40.16
12	EMBLEM-BACK DOO Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)	51.92
13	EMBLEM Qty:1 @ \$79.90 each (Disc:20.00% After Disc:\$63.92each)	63.92
14	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)	20.00
	SUBTOTAL :	934.64

REMARKS
1 AIG CLAIM AGAINST INDIA INSURANCE
DOA:15.04.2021

DOLLARS:

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GST Regn No: 19-9106231-D

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ENGINE NO : TDWARDZE12EDAY520Z
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SMV3940Y

INVOICE NO : W12142666
INVOICE DATE : 18-JUN-2021
TERMS : CREDIT
DATE REC'D : 17-MAY-2021
SA/SE : LAW
JOB NO : BG1102455
MILEAGE : 005887
YOUR REFERENCE : INS/IC/LAW/0117/2

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	REMOVE/INSTALL & TEST REAR REVERSE CAMERA	120.00
2	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 03	240.00
3	REPAIR LH REAR FENDER, TAILGATE, END PANEL AND RENEW REAR BUMPER	780.00
4	S/PAINT LH REAR FENDER, REAR BUMPER, TAILGATE AND END PANEL	750.00
5	R/I OR RENEW REVERSE SENSOR	55.00
6	CHECK LIGHTING	48.00
	SUBTOTAL :	1993.00
	PARTS	
1	CLIP CLOSING \$1.40 EA X 06 Qty:6 @ \$1.40 each (Disc:20.00% After Disc:\$6.72each)	6.72
2	CLIP BUMPER \$1.30 EA X 10 Qty:10 @ \$1.30 each (Disc:20.00% After Disc:\$10.40each)	10.40
3	CLIP BUMPER \$1.30 EA X 03 Qty:3 @ \$1.30 each (Disc:20.00% After Disc:\$3.12each)	3.12
4	LAMP COMB RR, LH Qty:1 @ \$435.80 each (Disc:20.00% After Disc:\$348.64each)	348.64
5	GROMET C/LAMP Qty:1 @ \$4.90 each (Disc:20.00% After Disc:\$3.92each)	3.92

DOLLARS:

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Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : MISS CHOO AI LING FELICIA
ADDRESS : BLK 106 BUKIT PURMEI ROAD
TELEPHONE : #05-130 S(090106)
MODEL : 92967545/96733501
ENGINE NO : TDWARDZE12EDAY520Z
CHASSIS NO : HR12187394K
VEHICLE NO : JN1TAAE12Z0985144
SMV3940Y

INVOICE NO :
INVOICE DATE : W11594576
TERMS : 22-MAY-2021
DATE REC'D : CASH
SA/SE : 18-MAY-2021
JOB NO : LAW
MILEAGE : BG1102501
YOUR REFERENCE : 005887

(ID : XXXX426C-RE)

ITEMS	JOB DESCRIPTION	AMOUNT
1	LABOUR PERFORM AUTOGLYM UHD CERAMIC COATING EXTERIOR PAINTWORK (1 TREATMENT)	261.68
	SUBTOTAL :	261.68
1	REMARKS REFER INSURANCE ESTIMATE	
2	NO CASH CARD, TOUCH & GO CARD AND CASH INSIDE CAR DURING INTAKE.	
3	CAR DIRTY / DUDTY DURING INTAKE	
4	*** 2 BILL	
IMPORTANT NOTE : KINDLY CONTACT YOUR SERVICE ADVISOR LAWRENCE AT 94568832 FOR FOLLOW UP ACTION IF NECESSARY.		
<div style="display: flex; justify-content: space-between;"> <div style="width: 40%;"> <p><i>X my</i></p> <p><i>AS PRR ACRABD \$150/- (All in)</i></p> </div> <div style="width: 50%; text-align: right;"> <p>PAID 22 MAY 2021 BY: <i>Amex 7707</i></p> </div> </div>		
	LABOUR :	261.68
	PARTS :	0.00
		0.00
	TOTAL :	261.68
	GST (7%) :	18.32
	AMOUNT DUE :	280.00

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: TWO HUNDRED EIGHTY ONLY.

WORKSHOP MANAGER

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CUSTOMER

> Back to OneMotoring



Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Apr 2021 / 11:34:39

Receipt Date/Time : 16 Apr 2021 / 11:34:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210416-001262

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLN4524M

As at 15 Apr 2021/19:45:00

Insurance Co: INDIA INT'L INS PTE LTD

Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SLN4524M

Enquiry Fee

20210416113313252838

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

552038XXXXXX9825 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

View Received Message

This mail is associated with :
***SMV3940Y (MFL2021D0001684)**
[SLN4524M]
TP
CHOO AI LING FELICIA
Apr 15 2021 7:00PM
[-]
Tan Chong Motor Sales Pte Ltd

- Reply
- Reply All
- Mark as Unread
- Print Message
- Delete Message
- Forward

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/07/2021 15:20 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3540.02) - SMV3940Y - Claim Handler: Bhargavi Purushothaman Dhanya

Approved:3540.02.

DOCUMENTS SUMMARY

There are no documents.