

4954/Tip

Our Ref: CT0421/SHD7066Z/JW(st)
Date: 15.06.2011

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY. AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 17.04.2021 INVOLVING SHD7066Z & YN 3961L ALONG CHANGI VILLAGE RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD7066Z, which was involved in the captioned accident with your insured vehicle No YN 3961L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,503.72
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,921.59**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF UNDERTAKING

(NAF: Rental Lay-off)

(PAF : Rental Lay-off)

ACCIDENT INVOLVI... Hyundai Ioniq SHD7066Z , YN3961L
ALONG CHANGI VILLAGE RD

ON 17-Apr-21 15:50

In consideration of the **Rental Lay-off**
 given by Comfort Transportation Pte Ltd (CTPL) & CityCab Pte Ltd (CCPL),
 I hereby undertake to CDGE that:

1. I have completely and correctly declared all material circumstances that lead to the abovementioned accident in my "Taxi Accident Report" and that I am not the party contributing to the abovementioned accident (Not At Fault). I undertake that if my accident report is found to be untrue, I shall be fully liable to pay CDGE all expenses, costs and any other incidental costs arising from this accident
2. I will, at any time requested, extend fullest co-operation to CDGE's Claims Department to provide all supporting document for the purpose of claiming against third party. I confirm that all settlement payment by third party shall be made payable to "ComfortDelgro Engineering Pte Ltd".
3. I am fully aware that should the accident claims against third party subsequently becomes not in my favour, I shall not hold CDGE responsible for my LOE. I will within 3 business days from the date of notification return this LOE advance payment back to CDGE. Furthermore, CDGE shall reserves its rights to recover the rental lay-off amount that is given to me by CTPL/CCPL for the period when my taxi is undergoing accident repair.
4. I also undertake that should there be a counter-claim from third party against CTPL/CCPL arising from the abovementioned accident, I shall pay another \$1,000 to CTPL/CCPL for the Third Party Excess (TPE).

Notwithstanding any provisions herein contained, I shall not hold CDGE responsible for costs, expenses and damages whatsoever incurred by me in respect of the said claim howsoever arising but not limited to delays in affecting settlement or in the event CDGE is not successful in effecting settlement for whatever reasons.

This undertaking shall be governed by and construed in accordance with the laws of the Republic of Singapore.

Signature

of Hirer

Name

NRIC

Date

Contact No.

SARJEET SINGH S/O SUDAGAR ...**SXXXX014J****19-Apr-2021****96418467**Attended By: **Olivia Wendy Kunjan**

Signatur...

Relief D...

Name

NRIC

Date

Contact ... **84810075****NUR LATIFAH BINTE YAHYA****SXXXX296I****19-Apr-2021**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,800.00** (Global Sum) for vehicle no. **SHD 7066Z** that was damaged pursuant to the accident which occurred on **17/04/2021** (date) along **CHANGI VILLAGE ROAD** (location) involving vehicle no/s **YN 3961L**.

This is pursuant to the inspection conducted on **19/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 7066Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 7066Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14th (day) of July (month) 2021 (year)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 608969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 17.4.2021

VEHICLE NO
SHD7066Z

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.02.2021

CHASSIS CODE
KMHC851CVLU192894

INV. NO/DATE
91563564 20.05.2021

JOB NO.
305464563

ODOMETER READING

DATE/TIME IN
19.04.2021 10:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0593	PANEL ASSY-FRONT DOOR LH#	1	1,797.20	20.00	1,437.76
0002	04-01-0104-0596	PANEL ASSY-REAR DOOR LH#	1	1,789.90	20.00	1,431.92
0003	04-01-0104-2573	COVER-FR DR O/S HDL LH	1	33.20	20.00	26.56
0004	04-01-0104-2571	GRIP-FRONT DOOR OUTSIDE LH	1	234.80	20.00	187.84
0005	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0006	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL			:			3,239.08

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
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- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91563564	4,503.72	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD7066Z

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.02.2021

CHASSIS CODE
KMHC851CVLU192894

INV. NO/DATE
91563564 20.05.2021

JOB NO.
305464563

ODOMETER READING

DATE/TIME IN
19.04.2021 10:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
0002	SP		SPRAYPAINT CHARGE	500.00	500.00
0003	L		TRANSFER DOOR PART	120.00	120.00
SUB-TOTAL				:	970.00

Items total	4,209.08
Add GST @ 7.000 %	294.64
Invoice amount	4,503.72

Issued by : KATHERINETAN 20.05.2021 16:24:46
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91563564	4,503.72	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21040314

Date: 20 May 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	17/04/2021 @ 15:50 hrs
ALONG	CHANGI VILLAGE RD
INVOLVING	YN3961L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7066Z** (the "Taxi"). The Taxi was hired to **SARJEET SINGH S/O SUDAGAR SINGH IC NO SXXXX014J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	19 Apr 2021 / 13:10:31	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	YN3961L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210419131031530765

Search Date / Time: 17 Apr 2021 15:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 April 2021 10:42 AM
To: 'benny.chong@daimler.com'
Subject: ACCIDENT INVOLVING YN 3961L(AIG) AND SHD 7066Z AT/ALONG CHANGI VILLAGE ROAD ON 17/04/2021

27 April 2021

M/s DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

[By Email Only]

Dear Sir/Madam,

You Ref: YN3961L

Our Ref: CC4/AIG21004904/T1ps3

ACCIDENT INVOLVING YN 3961L(AIG) AND SHD 7066Z AT/ALONG CHANGI VILLAGE ROAD ON 17/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD7066Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Apr 2021 17:59	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	19 Apr 2021 17:59	Clim Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lee Su Li
3	19 Apr 2021 17:59	Clim Created	Reg No: SHD7066Z. Acct Date: 2021/04/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	19 Apr 2021 17:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	19 Apr 2021 17:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28	[A] Lee Su Li
6	19 Apr 2021 17:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	19 Apr 2021 17:59	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)	[I] Merimen Administrator
8	19 Apr 2021 17:59	Label Added	(23):Express.	[A] Lee Su Li
9	19 Apr 2021 17:59	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	28 May 2021 11:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	28 May 2021 11:56	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	28 May 2021 11:56	Clim Dtl Modified	JPJ Reg. Date: -> 2021/02/25.	[A] JOANNE LEE KHANG MIN
13	28 May 2021 11:56	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	28 Jun 2021 10:01	Adj Mandate Request	Cur.Req:4861.59:Liability: 100%(B24) *Quantum: (a)CORw/GST: \$4,503.72 + (b)LOR(2days x \$125.19): \$250.38 +(c)LOI(2days x \$50): \$100.00+ (d)LTA/GIA search fee: \$7.49 = Total: \$4,861.59 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
15	29 Jun 2021 09:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28	[I] MdNoor, Norsiah
16	29 Jun 2021 09:00	Adj Mandate Set	Approved:4861.59.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687359	19 Apr 2021 18:06:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD7066Z	YN3961L	11.00
2697623	28 May 2021 11:56:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD7066Z	YN3961L	11.00

