

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 21.05.2021

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMK 5626A / GBE 943D ON 15.04.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMK 5626A**, which was involved in the captioned accident with your insured vehicle no: **GBE 943D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,815.00
2) Loss of Rental	\$	500.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>5,317.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 16.04.2021

TO : Longpac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. SMK5626A / GBE943D

ALONG Toa Payoh Lorong 2 Slip Road Towards Changi Airport

ON 15.04.2021

I/We, Ma Yi Group Pte Ltd

of (NRIC No./ROC No.) 201540736Z

of 2 Yishun Industrial Street 1 #06-13 North Point Bizhub Singapore 768159

owner of vehicle no. SMK5626A in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SMK5626A at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arise therewith.

Signature of Owner : 

Name of Owner : _____





LONPAC INSURANCE BHD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

CLAIM NO : 20/21/21/VC00/024462
DATE : 02 JUNE 2021

DISCHARGE VOUCHER

I/We, MA YI GROUP PTE. LTD. confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBE943D the sum of Singapore Dollar Five Thousand Two Hundred Fifty Only (\$5,250.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMK5626A and GBE943D on 15/04/2021 along TOA PAYOH LORONG 2 SLIP RD TWRDS CHANGI AIRPORT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ FIRST OCEAN FOODS PTE LTD/ LI XIANGHUA) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to FASTECH AUTO PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

02/06/2021

.....
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 22359

Date 21.05.2021
Vehicle No SMK 5626A
Make/Model TOYOTA VIOS G AUTO
Chassis/Eng# :
Accident Date 15.04.2021
Claim No :
Reference 0421 -22359
Policy No

	Amount
To proceed on lump sum repair	S\$ 4500.00

E. & O. E.

Total : S\$ 4500.00

GST @ 7% : S\$ 315.00

Amount Due : **S\$ 4815.00**



for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: MA YI GROUP PTE LTD

Invoice : DCR-2021-04-29

Date : 21.04.2021

Agreement No : 21732

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SJQ 5527G</u> (0421-22359)	\$ 500.00
Rental Period from <u>16.04.2021</u> to <u>21.04.2021</u> .	

E. & O. E.	Total	<u>\$ 500.00</u>
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SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21732

Name Ma Yi Group Pte Ltd (201540736Z)			REG. No. SJQ5527G		MAKE MODEL:								
ADDRESS 2 Yishun Industrial Street 1					DIESEL		PETROL		E	1/4	1/2	3/4	F
#06-13			KM IN		DATE & TIME IN 21.04.2021 @ 14:30pm								
North Point Bizhub			KM OUT		DATE & TIME OUT 16.04.2021 @ 16:45pm								
Singapore 768159.			KM DRIVEN		TIME USED								
NAMED DRIVER Lee Tian Xi													
DRIVING LICENCE NO S8519460G	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$								
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	5 DAYS		@S\$ 100.00		\$ 500.00						
ADD NAMED DRIVER			WEEKS		@S\$								
DRIVING LICENCE NO			MONTHS		@S\$								
PASSPORT NO			DATE OF EXPIRY		PLACE OF ISSUE		SUB-TOTAL						
DATE OF ISSUE			PLACE OF ISSUE				TOTAL RENTAL		\$ 500.00				
							DELIVERY FEE						
							COLLECTION FEE						
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)										
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 2000.00 *Section II - Used in S'pore Only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)										
THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00			PER DAY \$		PER WEEK \$		PER MONTH \$						
YOUNG AND INEXPERIENCE DRIVER Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.			PER DAY \$		PER WEEK \$		PER MONTH \$						
COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 6000.00 *Section II - Used in S'pore Only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00			PREPAYMENT		TOTAL CHARGE								
THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00			CHECK		DEPOSIT								
			CASH										
			RECEIPT NO.		NETT CHARGE								
			AMOUNT DUE / REFUND										

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X  DYNAMIC CAR RENTAL

X  16/4/21, 4.45pm
RENTER'S/DRIVER'S SIGNATURE

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBE943D

Date of Accident

15/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **01/09/2020 - 31/08/2021**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **16/04/2021 12:03**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Re: [SEEK MANDATE] - FOR SMK 5626A DOA: 15.04.2021 LKK REF :
CC4/LPC21004888/Ups3 Our Ref: 20/21/21/VC00/024462 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 8/6/2021 4:27 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that we have settle the matter at a global sum of \$5,250.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 28 May 2021 4:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - FOR SMK 5626A DOA: 15.04.2021 LKK REF : CC4/LPC21004888/Ups3 Our Ref: 20/21/21/VC00/024462 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 28 May 2021 11:32 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - FOR SMK 5626A DOA: 15.04.2021 LKK REF : CC4/LPC21004888/Ups3 Our Ref: 20/21/21/VC00/024462 [External Confidential]

Your ref: **20/21/21/VC00/024462**
Our ref : CC4/LPC21004888/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE943D(LONPAC) AND SMK 5626A ON 15/04/2021

We refer to the above matter.

We have highlighted to your good office on 22/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$5,317.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,925.88	\$ 4,815.00 (\$4,500.00 + 7%GST)
2. Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,427.88	<u>\$ 5,317.00</u>

Surveyor recommended 4days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 May 2021 12:32 PM
To: llong@lonpac.com <llong@lonpac.com>
Cc: mt_claim@lonpac.com <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 5626A DOA: 15.04.2021 LKK REF : CC4/LPC21004888/Ups3 Our Ref: 20/21/21/VC00/024462 [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, April 22, 2021 5:33 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 5626A DOA: 15.04.2021 LKK REF : CC4/LPC21004888/Ups3 Our Ref: 20/21/21/VC00/024462 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 22 April 2021 5:10 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 5626A DOA: 15.04.2021 [External Confidential]
LKK REF : CC4/LPC21004888/Ups3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMK 5626A at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 19 April, 2021 9:37 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 5626A DOA: 15.04.2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 19 April, 2021 9:17 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Ong Shiyong' <shiyong.ong@fastechauto.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 5626A DOA: 15.04.2021 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha/Summer,

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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