

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref:

YN 9372 Y

30-Jul-2021

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING YN9372Y AND XE3606Y ON 13-APR-2021 AT ALONG PIONEER
ROAD TOWARDS JALAN BUROH**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

Description					Amount
Repair Costs					\$ 26,750.00
Loss of Rental	\$350.00	X	24	days	\$ 8,400.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ 180.00
Amount					\$ 35,337.45

Please look into our client claims and let us hear from you shortly.

Thank you


Kerry Tan



Xin Hua Workshop Pte Ltd
Tel : 8430 9812
email : xinhuaworkshop@gmail.com

Letter of Authorization

Accident Involving my vehicle YN 9372Y & XE 3606Y on 13/14/2021
at along Pioneer Road Towards Jalan Buruh

I/We, Fair Breeze Trading Pte Ltd, owner of vehicle no. YN 9372Y
hereby authorize Xin Hua Workshop Pte Ltd to proceed with the repair for my
vehicle YN 9372Y which was damaged in the above accident.

I further authorize Xin Hua Workshop Pte Ltd to claim against the driver and/or the
owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of
use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose
of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not
limited to Release forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss
of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-
inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost
of repairs and the loss of use of my vehicle against any party.



[Signature]

Signature/ Company Stamp

Name : Fair Breeze Trading Pte Ltd
NRIC No : 199906928W
Hp Tel : 9235 8807
Address : 8 Pandan
Crescent #01-03
SC 128464

Date : 14/14/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00093262003 Claim No : SNM21D202143/C02/XE3606Y/THAMYL

Claimant : FAIR BREEZE TRADING PTE LTD

Amount : S\$31,647.45
DOLLARS THIRTY ONE THOUSAND SIX HUNDRED FORTY SEVEN AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : YN 9372Y

Insured Vehicle No. : XE 3606Y

Date of Loss : 13/04/2021

Place of Accident : PIONEER ROAD TWDS JLN BUROH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD

Driver Name : ANG HOCK KEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	26,750.00
(3) Loss of Use/Rental/Earning	S\$	4,800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	90.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 31,647.45

Claimant Name: FAIR BREEZE TRADING PTE LTD

NRIC No : 1XXXXXX928W

Signature : _____



Date : _____

22 / 11 / 2021

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"



Xin Hua Workshop Pte Ltd
23 Kaki Bukit Ave 4
#04-01 (South Wing)
Singapore 415933
xinhuaworkshop@gmail.com
GST Registration No. : 201838521G

Invoice

ADDRESS

China Taiping Insurance (S) Pte
Ltd
3 Anson Road #16-00
Springleaf Tower
079909

INVOICE 032
NO.
DATE 09/07/2021

DATE	DESCRIPTION	AMOUNT
	YN 9372 Y Date of Accident: 13/04/2021 Lump Sum Repair for Third Party Claim	25,000.00
SUBTOTAL		25,000.00
GST TOTAL		1,750.00
TOTAL		S\$26,750.00

Auto Star Automotive Pte Ltd

23 Kaki Bukit Ave 4

04-01

Singapore 415933

autostar.automotive@yahoo.com

Company Registration No. 202029008Z



ADDRESS

Fair Breeze Trading Pte Ltd

8 Pandan Crescent,

#01-03,

Singapore 128464.

Invoice 1029

DATE 08/05/2021

DESCRIPTION

AMOUNT

YN 3465 C - Mitsubishi Lorry
Rental Period: 14/4/2021 - 8/5/2021
\$350 x 24 days

8,400.00

Cheque should be crossed and made to Auto Star Automotive
Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

TOTAL

S\$8,400.00

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) Teo Ser Khim
 NRIC / Passport No.: S177 4418F
 Address (Res): _____

Name & Address of Employer: Fair Breeze Trading Pte Ltd 8 Pandan Crescent #01-03 S158464

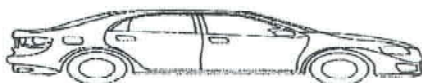
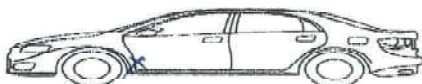
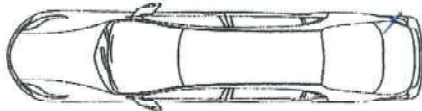
Occupation: _____ Driving Exp: _____
 D/L No: _____ D/L Type: Local / International
 Pass Date: _____ Date of Birth: _____
 Tel / HP: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
 NRIC / Passport No.: _____
 D/L No: _____ D/L Type: Local / International
 Address (Res): _____
 Tel / HP: _____

Refundable Deposit: _____
 Cash/Nets/Cheque/Visa/MC Card No: _____

(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES



ACCESSORIES CHECK

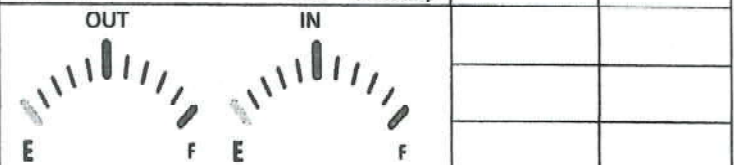
___ Ashtray ___ Cig Lighter ___ S / Tyre
 ___ STD Tools ___ Jack ___ Hub Caps
 ___ Radio / Cass ___ CD / Cartridges ___ S / RIM

Veh No: YN 3465C Replace Veh No: _____
 Mileage Out: _____ Mileage Out: _____
 Make & Model Mitsubishi Make & Model _____
 Auto / Manual _____ Auto / Manual _____
 OUT: Date 14/4/2021 OUT: Date _____
 OUT: TIME 9am OUT: TIME _____

RENTAL CHARGES

Daily	@ \$	
Weekly	@ \$	
Monthly	@ \$	
Hours	@ \$	
Others	@ \$	
CDW	@ \$	
PAI	@ \$	
Delivery Service		

SUB - TOTAL \$



EXTENSION

Collection Service _____
 Misc. _____

ESTIMATED TOTAL RENTAL \$

Hirer is responsible for the first \$ _____ excess for collision/damage to first party. (i.e.) Auto Stat Automotive Pte Ltd Vehicle (including windscreen) and also first \$ _____ excess for collision/damage to third party's vehicle for each and every accident/damage.

Hirer's Signature: _____

Addition Driver's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

*IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **AUTO STAR AUTOMOTIVE PTE LTD.**
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately;
 - shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCHEME' (the form will be made available when the accident is report to the owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - injury case
 - non-injury case involving a Government vehicle, or damage to Government property.
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
8/5/2021	3pm		y			



HIRER:

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00
Own Damage Excess (Section 1): S\$ 2,000.00
Third Party Excess (Section 2): S\$ 2,000.00
Young and Inexperienced Driver: Additional S\$ 3,000.00
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on 14/14/2021 (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer

Name:  

Auto Star Automotive Pte Ltd (the Owner)

Name:  
Designation:



Victory Recovery (Business Reg No.: 53096358B)

65 Teban Gardens Rd #23-617, Singapore 600065.

Mobile: 9618 0311 Fax: 6267 8996

CASH /
W.O. No. **110433**

TOW JOB WORKS ORDER

M Cash Svc Date 14/4/21.

Car Make/Model Hino 14FL. Vehicle No. YN 9372

M'ship/NRIC No./Card No. _____ Contact No. _____

Time - Rec'd _____ Arrived _____ Completed _____

Amount Charge S\$ \$90 Tow Truck No YN 3661

Destination (from) 8 Pandan Cr. (to) K.B Vicom

Remark (if any) _____

Tow Driver's Signature _____ Member's Signature _____

- | | | |
|---|---|--|
| <input type="checkbox"/> Change Tyres & Towing | <input type="checkbox"/> Using King Drolley | <input type="checkbox"/> Use Car Carrier |
| <input type="checkbox"/> Basement / Multi Carpark | <input type="checkbox"/> Low Spoiler / Low Oil Sump | <input type="checkbox"/> Release Brake / Shaft |
| <input type="checkbox"/> Causeway / 2nd Link | <input type="checkbox"/> Accident / Over-turn | <input type="checkbox"/> Loaded |

Note : The owner or his representative is required to follow along to the towing destination, failing which the tow operator shall not be liable for any alleged damages to the car nor missing items from the same. Vehicle is towed at owner's risk. The tow operator accepts no responsibility for any damages to the owner's vehicle whilst being towed.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Apr 2021 / 09:16:53

Receipt Date/Time : 14 Apr 2021 / 09:16:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210414-000489

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - XE3606Y				
As at 13 Apr 2021/17:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - XE3606Y	7.00	0.49	7.49
	Enquiry Fee			
	20210414091415832133			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	421808XXXXXX7506	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 28 May 2021 10:49 AM
To: kinhoe.ng@ktcgroup.com.sg
Subject: ACCIDENT INVOLVING XE 3606Y AND YN 9372Y / OTHERS ON 13/04/2021

Our Ref: CC6/CTI21004878/Aea3

28 MAY 2021

KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XE 3606Y AND YN 9372Y / OTHERS ON 13/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 20 August 2021 1:16 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Amount Approved as follows:

	Amount Claimed	Amount Approved
1. Cost of Repairs (with GST)	\$ 101,169.29	\$ 26,750.00
2. Loss of Rental (24days x \$350)	\$ 8,400.00	\$ 4,800.00 (24days x \$200)
3. LTA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 180.00	\$ 90.00 (towing on 08/05/2021 rejected)
Total	\$ 109,756.74	\$ 31,647.45

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 2 August 2021 3:44 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

Your ref : SNM21D202143/C02/XE3606Y/THAMYL
Our ref : CC6/CTI21004878/Aea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **XIN HUA WORKSHOP PTE LTD**" at **\$31,737.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 101,169.29	\$ 26,750.00
2. Loss of Rental (24days x \$350)	\$ 8,400.00	\$ 4,800.00 (24days x \$200)
3. LTA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 180.00	\$ 180.00
Total	\$ 109,756.74	\$ 31,737.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 21 May 2021 6:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

Hi Mei Kwan

Re-attached

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, May 19, 2021 10:13 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We refer to the above matter.

No attachment found in the previous email..

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Thursday, 6 May, 2021 9:19 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

Hi Pauline,

No attachment.

Kindly resend.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 5 May, 2021 9:27 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

[Strictly Confidential]

Hi Mei Kwan

Oi report attached

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, April 23, 2021 5:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Pauline Tham <pauline.tham@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 April, 2021 6:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202143/C02/XE3606Y/THAMYL / FW: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D202143/C02/XE3606Y/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 19 April 2021 3:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE3606Y (OI : CTI - TBA) AND YN9372Y (TP : LKK REF - CC6/CTI21004878/Aea3) on 13/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YN 9372Y at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)