

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 14 March, 2022 11:47 AM
To: Md Noor, Norsiah
Cc: Admin A
Subject: RE: AIG REF : 1060908883SG *** LKK REF: CC4/AIG21004866/ra3
Attachments: EMAIL TO WKSP DD 06.12.2021.pdf; Registered Mail for Veh_ SKJ 3732T _ Receipt_1.pdf

Dear Norsiah,

We refer to the above matter.

In view of non-development/ no survey done for this case, we will proceed to temporarily close this outstanding claim file without billing to your good office.

Kindly advise us if there is any arrangement made and will be glad to reopen the case accordingly.

We will bill Merimen fee \$11.77 + AR register fee \$2.54 for this case.

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Apr 2021 14:24	Clim Dtl Modified	Claimant's Name: -> CHEW GOUK LAN.	[A] HOW MEI KWAN
2	19 Apr 2021 14:24	Clim Veh Model Changed	(205898) MERCEDES-BENZ GLC250 2.0 4MATIC COUPE (A).	[A] HOW MEI KWAN
3	19 Apr 2021 14:24	Clim Created	Reg No: SLM5888L. Acct Date: 2021/04/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great American Insurance Company (HQ). Workshop: MBM Wheelpower Pte Ltd (Sin Mi ng)	[A] HOW MEI KWAN
4	19 Apr 2021 14:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Apr 2021 14:24	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2021/04/28	[A] HOW MEI KWAN
6	19 Apr 2021 14:24	Adj Mandate Set	Approved: 0.00. Reinsp: Adj decides.	[A] HOW MEI KWAN
7	19 Apr 2021 14:24	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr	[I] Merimen Administrator
8	19 Apr 2021 14:25	Label Added	(19): Fastlane.	[A] HOW MEI KWAN
9	19 Apr 2021 14:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	24 May 2021 09:00	Clim Registration Modified	Acct Time: 21:00:00 -> 21:40:00. Pol No: 2100334407 -> 2100334407-08.	[I] AIG OneClaim Integration User
11	31 May 2021 08:48	Clim Registration Modified	Acct Time: 21:40:00 -> 21:00:00. Pol No: 2100334407-08 -> 2100334407.	[I] Low, Xianyu

Date From Date To Audit Type

ACTIVITY	
[30/04/2021 09:51] Jaslin Kok Chin Yi: SENT NR LETTER_1st Registered Letter	
[21/04/2021 16:04] HOW MEI KWAN: OINR. To send out first letter.	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687200	19 Apr 2021 14:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLM5888L	SKJ3732T	11.00

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 26 July, 2021 5:16 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF : 1060908883SG

Dear Jaslin,

As per the witness's report we may proceed to settle the third party's claim.

Kindly inform insured on the available evidence.

Thank you

Norsiah MdNoor
Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, July 26, 2021 3:56 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG REF : 1060908883SG

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah

We refer to the above matter.

Both parties have given conflict version.

We have contact OI previously and he insisted that h was within his own lane.

We have received a police report from a witness, which was driving behind OI when the accident happens.

Kindly let us have your comment/instructions to settle TP's claim at best.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.