

## Veron Chen (LKKAUTO)

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**From:** Douglas Ong <douglas\_ong@sg.msig-asia.com>  
**Sent:** Thursday, 29 July 2021 3:45 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** FW: MSC/V/21-000086 -- LKK Final Report (Draft) For Approval  
**Attachments:** SMR 2248R ADJUSTED REPORT.pdf

Hi Veron

Thanks bearing with us.

You may proceed to upload Final Report on Merimen.

Regards  
Douglas Ong

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**From:** Rajah Kumar <rajah\_kumar@sg.msig-asia.com>  
**Sent:** Thursday, 29 July 2021 10:01 AM  
**To:** Douglas Ong <douglas\_ong@sg.msig-asia.com>  
**Subject:** FW: MSC/V/21-000086 -- LKK Final Report (Draft) For Approval

Dear Douglas  
Cost of repair fair and reasonable.

Regards  
Rajah Kumar Joseph  
Senior Executive, Claims Services  
Direct line +65 6643 1304 | Direct fax +65 6225 7402 | [rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte. Ltd.** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | [www.msig.com.sg](http://www.msig.com.sg) | Follow us on  [@MSIG\\_SG](https://twitter.com/MSIG_SG)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, 28 July 2021 5:31 PM  
**To:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>  
**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>  
**Subject:** FW: MSC/V/21-000086 -- LKK Final Report (Draft) For Approval

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Douglas Ong [[mailto:douglas\\_ong@sg.msg-asia.com](mailto:douglas_ong@sg.msg-asia.com)]  
**Sent:** Monday, 19 July 2021 5:36 PM  
**To:** Rajah Kumar <[rajah\\_kumar@sg.msg-asia.com](mailto:rajah_kumar@sg.msg-asia.com)>  
**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** MSC/V/21-000086 -- LKK Final Report (Draft) For Approval

Hi Mr Kumar

LKK submit Final Report (Draft) for your approval.

Aside to Veron – Please do not commit any figure to Specialist Motor yet.

*📌 Please note that our Customer Service Centre will accept walk-ins by appointments only.  
For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msg.com.sg](http://msg.com.sg).*

**Best Regards**

**Douglas Ong**

Claims Services

D: +65 6594 2541 | F: +65 6225 7402 | [douglas\\_ong@sg.msg-asia.com](mailto:douglas_ong@sg.msg-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | [msg.com.sg](http://msg.com.sg)



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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, 19 July 2021 5:22 PM  
**To:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SMR 2248R/ TP/ MSC/V/21-000086/ SEEK MANDATE

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Douglas,

Enclosed herewith Preliminary Advise of SMR 2248R .

Please let us have your approval.

Photos uploaded in merimen

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)