

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6985H/SR**

WITHOUT PREJUDICE

3 June 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6985H AND GBJ2914Z ALONG MCE TUNNEL- ECP (AFTER FORT ROAD EXIT) ON 15/04/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6985H**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBJ2914Z** at the material time of the accident with the driver of our client's vehicle, **Mr. Seng Teck Hew**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBJ2914Z**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1,284.00
(2) Loss of Rental – 3 Days @\$67.76 per day	\$ 203.28
(3) Loss of Income – 3 Days @\$100.00 per day	\$ 300.00
(4) GIA Search	\$ 2.00
	<u>\$ 1,789.28</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6985H**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
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Our Ref: SHC6985H/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

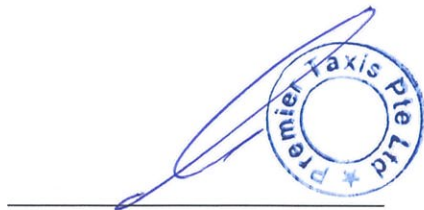
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6985H (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6985H that was damaged pursuant to the accident which occurred on 15/04/2021 (date) along MCE TUNNEL - ECP (AFTER FORT ROAD EXIT) (location) involving vehicle no/s GBJ 2914Z ("the accident").

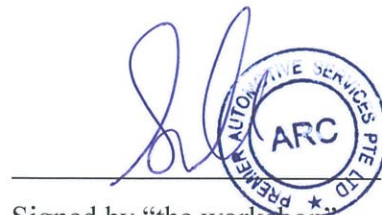
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 06 (day) of Oct (month) 2021 (year)


A blue ink signature is written over a circular blue stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter and a star in the center.

Signed by "the third party claimant"
(with chop if applicable)


A blue ink signature is written over a circular blue stamp. The stamp contains the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" around the perimeter, a star, and the letters "ARC" in the center.

Signed by "the workshop"
(with chop)

LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-02
Singapore 486443

And

Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#01-02
Singapore 486443

ACCIDENT INVOLVING SHC 6985H & GBJ 2914Z
ON 15/4/21 AT/ALONG MCE Tunnel - ECP

1. I, SENG TECK HEW, NRIC No. S1130381A
am the registered Hirer / Relief Driver of motor taxi No. SHC 6985H at the
time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my
behalf including to request that the cheque for the settlement sum be
made payable to you.

 S1130381A
Signature with NRIC No.

16/4/21
Date

Name : SENG TECK HEW

408C, Fernvale Rd #05-10 8793408
Address

Contact No. : 94750828

Email : _____

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,600.00** (Global Sum) for vehicle no. **SHC 6985H** that was damaged pursuant to the accident which occurred on **15/04/2021** (date) along **MCE TUNNEL - ECP (AFTER FORT ROAD EXIT)** (location) involving vehicle no/s **GBJ 2914Z**.

This is pursuant to the inspection conducted on **19/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHC 6985H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6985H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of OCT (month) 2021 (year)



MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 25-May-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6985 H			\$ 1,200.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,200.00
GST @ 7%				\$ 84.00
GRAND TOTAL				\$ 1,284.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



27 May 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Seng Teck Hew of NRIC Number S1130381A is a registered driver of SHC6985H. Seng Teck Hew is paying a discounted daily rental rate of \$67.76 (Inclusive of GST) on 15 Apr 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

--	--	--	--	--	--	--	--	--	--

DRIVER'S NAME SING TECK HZW

NRIC S

HANDPHONE 94750828VEH. REGN NO. SHC 6925HMAKE / MODEL KO2DATE IN 19/04/21 TIME IN 11/15DATE OUT 21/04/21 TIME OUT 1550

KILOMETRES IN

FUEL IN

KILOMETRES OUT

FUEL OUT

E 1/4 1/2 3/4 F

E 1/4 1/2 3/4 F

CURRENT LOCATION

--

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

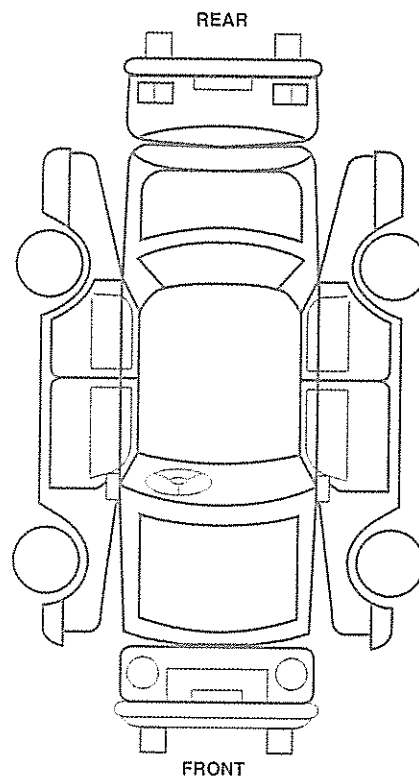
CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

☐ SERVICING☐ OTHERS:☐ T / BELT☐ AIRCON SYSTEM☐ TURBO☐ BRAKE SYSTEM☐ CLUTCH SYSTEM☐ BULB☐ UNDER CARRIAGE☐ CPF☐ BATTERY

ACCIDENT: DATE / TIME of ACCIDENT:

15/04/21 1755TP/L


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBJ2914Z

Date of Accident

15/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **11/03/2021 - 10/03/2022**Requested By **LIEW HAI LEONG (PREMIER AU...**Requested Date **16/04/2021 13:23****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING GBJ 2914Z(AIG) AND SHC 6985H AT/ALONG MCE ON 15/04/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 4/6/2021 1:08 PM

To: Oliengpl@gmail.com <Oliengpl@gmail.com>

04 June 2021

M/s OLI ENGINEERING PTE LTD

[By Email Only]

Driver: CHANDRA DAS RINTU

Dear Sir/Madam,

You Ref: GBJ2914Z

Our Ref: CC4/AIG21004861/T1pa3

ACCIDENT INVOLVING GBJ 2914Z(AIG) AND SHC 6985H AT/ALONG MCE ON 15/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6985H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Apr 2021 13:52	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	19 Apr 2021 13:52	Clm Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	19 Apr 2021 13:52	Clm Created	Reg No: SHC6985H. Acct Date: 2021/04/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Ser vices Pte Ltd (Changi)	[A] HOW MEI KWAN
4	19 Apr 2021 13:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Apr 2021 13:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28	[A] HOW MEI KWAN
6	19 Apr 2021 13:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Apr 2021 13:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	19 Apr 2021 13:52	Label Added	(23):Express.	[A] HOW MEI KWAN
9	19 Apr 2021 13:52	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	06 May 2021 14:55	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	06 May 2021 14:55	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	19 May 2021 16:18	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
13	25 May 2021 10:08	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-Eng
14	28 May 2021 18:14	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
15	03 Jun 2021 08:42	Clm Registration Modified	Acct Time:17:00:00->17:55:00. Pol No:2070034060->2070034060-01.	[I] AIG OneClaim Integration User
16	03 Jun 2021 10:25	Clm Registration Modified	Acct Time:17:55:00->17:00:00. Pol No:2070034060-01->2070034060.	[I] Low, Xianyu
17	20 Jun 2021 23:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	20 Jun 2021 23:56	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	20 Jun 2021 23:56	Clm Dtl Modified	JPJ Reg. Date: -> 2016/01/08.	[A] JOANNE LEE KHANG MIN
20	20 Jun 2021 23:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	24 Jun 2021 10:28	Adj Mandate Request	Cur.Reg:1639.28:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,284.00 + (b)LOR(3days x \$67.7 6): \$203.28+ (c)LOI(3days x \$50):\$150.00 +(d)LTA/GIA search fee: \$2.00 = Total: \$1,639.28 *2 reco mmendation repair days +1PRS = 3days *For your approval pl	[A] CHEW HSIAO TONG
22	28 Sep 2021 14:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28	[I] Lee, Ming-Yao
23	28 Sep 2021 14:07	Adj Mandate Set	Approved:1639.28.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

[27/05/2021 13:44] CHEW HSIAO TONG:
OI PIC Mr Shahin called bac. He is aware abt the accident. He will get the driver make report asap. OI: OLI ENGINEERING PTE. LTD.// Mailing Address: 39 ROWELL ROAD, SINGAPORE 207991

[27/05/2021 09:12] CHEW HSIAO TONG:
Called 9223 2043. Not pick up.
[27/05/2021 09:12] CHEW HSIAO TONG:
OID Boss HP Number 9223 2043
[21/04/2021 14:34] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687179	19 Apr 2021 14:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6985H	GBJ2914Z	11.00
2687202	19 Apr 2021 14:33:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6985H	HOW MEI KWAN	xx.xx
2702790	20 Jun 2021 23:56:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6985H	GBJ2914Z	11.00