Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)

Sent: Friday, 7 May 2021 3:10 PM jenny.lew@sq.cntaiping.com

Cc: SUR

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF:

20211372.101.JW.LT.(SKP6613C), TPP, LOD ACKNOWLEDGEMENT

Attachments: CTI-LKKInvoice-AC2103191.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhotos.pdf

Dear Jenny,

Enclose Re-inspection Report of SKP 6613C.

Thanks & Regards,

Huey Yon | Reports

LKK Auto Consultants Pte. Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Denise Tay (LKKAuto)

Sent: Friday, 7 May 2021 2:54 PM

To: Huey Yon (LKKAuto)

Subject: FW: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Thursday, 6 May 2021 8:27 AM

To: Jenny Lew < jenny. lew@sg. cntaiping. com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD ACKNOWLEDGEMENT

Dear Jenny,

In the midst of preparing report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew < jenny. lew@sg. cntaiping. com>

Sent: Wednesday, 5 May 2021 6:04 PM

To: Jade Wu - Ling Law Corporation < <u>jadewu@linglawcorp.com</u>>; SUR < <u>sur@lkkauto.com</u>>; assignments

<assignments@lkkauto.com>

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT Importance: High

WITHOUT PREJUDICE

Dear Jade,

We are pending for the re-inspection report from LKK.

Dear Sir / Madam,

Please let us have the reinspection report in order to offer to Ling Law.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jade Wu - Ling Law Corporation < jadewu@linglawcorp.com>

Sent: Tuesday, May 4, 2021 5:45 PM

To: Jenny Lew < jenny. lew@sg. cntaiping. com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above-captioned matter.

We are instructed that the re-inspection of our client's vehicle was carried out and/or completed by your appointed surveyors on 20 April 2021.

As such, we shall be grateful if you can provide us with a substantive response soon.

Thank you.

Yours faithfully,

Felix Loke (FL)
For and on behalf of Ms Jade Wu
Ling Law Corporation

160 Robinson Road #23-01 SBF Center Singapore 068914 M: +65 9170 7849 T: +65 6592 0068 F: +65 6725 0707 E: jadewu@linglawcorp.com W: www.linglawcorp.com

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Date: Monday, 19 April 2021 at 3:02 PM

To: 'Jade Wu - Ling Law Corporation' < jadewu@linglawcorp.com>, 'Jenny Lew'

<jenny.lew@sg.cntaiping.com>, 'SUR' <sur@lkkauto.com>, 'assignments'

<assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF:

20211372.101.JW.LT. (SKP6613C), TPP, LOD ACKNOWLEDGEMENT

Dear Sir / Mdm,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jade Wu - Ling Law Corporation < jadewu@linglawcorp.com>

Sent: Monday, 19 April, 2021 2:57 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'Jenny Lew' <jenny.lew@sg.cntaiping.com>; 'SUR'

<sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

Dear Sirs

We refer to your email of even date, time-stamped 1:21pm.

As requested, we attach herewith a copy of the surveyor report (in colour).

Kind regards

Jade Wu Counsel

Advocate and Solicitor

Ling Law Corporation

160 Robinson Road #23-01 SBF Center Singapore 068914 M: +65 9170 7849 T: +65 6592 0068 F: +65 6725 0707

E: jadewu@linglawcorp.com W: www.linglawcorp.com

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From: "Summer (LKK Auto)" <admin-d@lkkauto.com>

Date: Monday, 19 April 2021 at 1:21 PM

To: 'Jenny Lew' < jenny.lew@sg.cntaiping.com'>, 'SUR' < sur@lkkauto.com'>, 'assignments' < assignments@lkkauto.com'>, 'Jade Wu - Ling Law Corporation' < jadewu@linglawcorp.com'>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D2O0055/CO2/SMD8197M/LEWLC & YOUR REF:

20211372.101.JW.LT. (SKP6613C), TPP, LOD ACKNOWLEDGEMENT

Dear Sir / Mdm,

Thank you for your assignment.

Kindly assist to provide the colour photo.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew < jenny. lew@sg. cntaiping. com>

Sent: Monday, 19 April, 2021 11:54 AM

To: SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >; Jade Wu - Ling Law Corporation

<jadewu@linglawcorp.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200055/CO2/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

Dear Jade.

We refer to the email dated 18.04.2021.

Noted with thanks.

Dear Shiau Chan,

As spoken, Please arrange for re-inspection of the vehicle no. SKP6613C, the vehicle will be available for re-inspection as follow:-

Date: 20 April 2021 Time: 2-5pm

Location: 38 Woodlands Industrial Park E1. #04-14

Contact Person: Rex

Contact Person Phone No.: 91882242

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Jenny Lew

Sent: Monday, April 19, 2021 8:38 AM

To: SUR <<u>sur@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>; 'Jade Wu - Ling Law Corporation'

<jadewu@linglawcorp.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT Importance: High

Dear Jade,

We refer to the email dated 18.04.2021.

Noted with thanks.

Dear Sir / Madam,

Please arrange for re-inspection of the vehicle no. SKP6613C, the vehicle will be available for re-inspection as follow:-

Date: 20 April 2021 Time: 2-5pm

Location: 38 Woodlands Industrial Park E1. #04-14

Contact Person: Rex

Contact Person Phone No.: 91882242

Thank you.

NOTICE:

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

^{**} Note: Please cc to claimsdept@sq.cntaiping.com when you reply to us.

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From: Jade Wu - Ling Law Corporation < jadewu@linglawcorp.com>

Sent: Sunday, April 18, 2021 1:42 PM

To: Jenny Lew < jenny. lew@sg. cntaiping. com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

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WITHOUT PREJUDICE

Dear Sirs

As requested, please find below the information in relation to the re-inspection of our client's vehicle:

Date: 20 April 2021

Time: 2-5pm

Location: 38 Woodlands Industrial Park E1. #04-14

Contact Person: Rex

Contact Person Phone No.: 91882242

We shall be grateful if you can confirm if your surveyor will be conducting the re-inspection on the date/time above.

Thank you.

Kind regards

Jade Wu Counsel

Advocate and Solicitor

Ling Law Corporation

160 Robinson Road #23-01 SBF Center Singapore 068914 M: +65 9170 7849 T: +65 6592 0068 F: +65 6725 0707 E: jadewu@linglawcorp.com W: www.linglawcorp.com

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From: Jenny Lew < jenny. lew@sg. cntaiping. com >

Date: Monday, 12 April 2021 at 1:48 PM

To: Jade Wu - Ling Law Corporation < jadewu@linglawcorp.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF:

20211372. 101. JW. LT. (SKP6613C), TPP, LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE

Dear Jade.

We refer to the above.

We would like to arrange for reinspection of your client's vehicle, SMV2861Z.

Please advise us with the date and timing to arrange for reinspection of your client's vehicle, SMV2861Z.

We look forward for your reply.

Thank you.

NOTICE:

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Jade Wu - Ling Law Corporation < jadewu@linglawcorp.com >

Sent: Monday, April 12, 2021 1:27 PM

To: Jenny Lew < jenny.lew@sg.cntaiping.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT.(SKP6613C), TPP,

LOD ACKNOWLEDGEMENT

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WITHOUT PREJUDICE

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Dear Sirs

We refer to your email of 8 April 2021.

Our client is unable to accept your offer contained therein.

In hope of a swift and amicable settlement of our client's claim, our client proposes the global sum of S\$32,000.00 (all inclusive).

Please let us have your response soon.

Thank you.

Kind regards

Jade Wu Counsel

Advocate and Solicitor

Ling Law Corporation

160 Robinson Road #23-01 SBF Center Singapore 068914 M: +65 9170 7849 T: +65 6592 0068 F: +65 6725 0707 E: jadewu@linglawcorp.com W: www.linglawcorp.com

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From: Jenny Lew < jenny. lew@sg. cntaiping. com>
Date: Thursday, 8 April 2021 at 4:06 PM

To: Jade Wu < jadewu@linglawcorp.com>

Subject: RE: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the letter of demand dated 04.02.2021.

Without admission of liability, we are prepare to offer your client's claim as follows:

Costs of Repairs S\$6,000.00 (in lieu of resurvey)

Loss of Rental S\$1,200.00 (10 days)

LTA search fee S\$ 7.49 Survey fee S\$1,614.00 Costs/incidentals S\$ 300.00

Total S\$9,121.49

Please advise if we can have a settlement.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Jade Wu < <u>jadewu@linglawcorp.com</u>>
Sent: Thursday, April 8, 2021 4:00 PM

To: Jenny Lew < jenny.lew@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101.JW.LT.(SKP6613C), TPP,

LOD ACKNOWLEDGEMENT

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WITHOUT PREJUDICE

Your ref: SNM21D200055/C02/SMD8197M/LEWLC Our ref: 20211372-101/JW/LT (SKP6613C)

Dear Sirs,

We refer to your letter of even date.

We herewith attach a copy of the Surveyor Report Invoice No. TP/TECAUTO/2021-12 for your attention.

We look forward to hearing from you soon.

Thank you.

On Thu, 8 Apr 2021 at 11:44, Jenny Lew (jenny, lew@sg, cntaiping, com) wrote:

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the letter of demand dated 04.02.2021.

Without admission of liability, we are prepare to offer your client's claim as follows:

Costs of Repairs S\$6,000.00 (in lieu of resurvey)

Loss of Rental S\$1,200.00 (10 days)

LTA search fee S\$ 7.49

Survey fee S\$ 00.00 (subject to proof)

Costs/incidentals S\$ 300.00

Total S\$7,507.49

Please advise if we can have a settlement.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, February 16, 2021 11:14 AM

To: Jenny Lew < jenny. lew@sg. cntaiping. com>; jadewu@linglawcorp. com

Subject: OUR REF: SNM21D200055/C02/SMD8197M/LEWLC & YOUR REF: 20211372.101. JW. LT. (SKP6613C), TPP, LOD

ACKNOWLEDGEMENT

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving your letter of demand dated 4^{th} February 2021 with enclosures on 4^{th} February 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jade Wu < jadewu@linglawcorp.com > Sent: Thursday, 4 February 2021 9:35 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident involving SKP6613C (our client's vehicle) and SMD8197M [Our Ref:

20211372-101 (SKP6613C)]

Dear Sirs,

We refer to the above captioned matter.

Please find attached our letter of claim of even date for your acknowledgment and attention.

Thank you.

Kind regards

Lynn Toh (It)
For and on behalf of Ms Jade Wu

Ling Law Corporation

160 Robinson Road #23-01 SBF Center Singapore 068914 M: +65 9170 7849 T: +65 6592 0068 F: +65 6725 0707 E: jadewu@linglawcorp.com W: www.linglawcorp.com

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Yours faithfully,

Felix Loke
For and on behalf of Ms Jade Wu
Ling Law Corporation

160 Robinson Road #23-01 SBF Center Singapore 068914 M: +65 9170 7849 T: +65 6592 0068 F: +65 6725 0707

E: jadewu@linglawcorp.com W: www.linglawcorp.com

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