



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice : **202108-068**
Date : 18/08/2021
Vehicle : SGL6548B
Make Model : CHEVROLET AVEO5
Accident Date : 16/04/2021 07:30 (SGT)
Accident location: JALAN BAHAR TOWARDS LIM CHU KANG BEFORE BAHAR FLYOVER

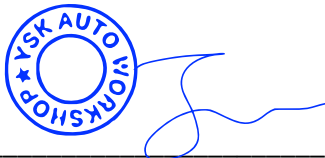
Particular

Cost of Repairs & Labor	\$ 600.00
Loss of Use for 14 Days X @\$80 per day	\$1,120.00
GIA / LTA SEARCH FEE	\$ 7.45

Singapore Dollars: One Thousand Seven Hundred Twenty-Seven and Cents Forty-Five Only

Total S\$: 1,727.45

=====+=====



YSK Auto Workshop

LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP**

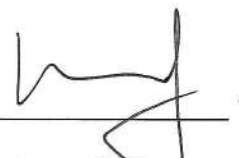
RE: ACCIDENT 16/04/2021 07:30 (SGT) INVOLVING SGL6548B & SMQ2776M ALONG JALAN BAHAR TOWARDS LIM CHU KANG RD, BEFORE BAHAR FLYOVER

1. I/WE the registered owner of vehicle **SGL6548B** hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. **I/WE undertake to co-operate fully with YSK AUTO WORKSHOP and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of third party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.

DATE THIS 16 DAY OF APRIL, 2021

337

Signature of Owner



Signature of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00124752000

Claim No : SNM21D202214/LKKDS

Claimant : THIRUNAUJARASU S/O TANGAVELLU

Amount : S\$1,020.00
SINGAPORE DOLLARS ONE THOUSAND TWENTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGL 6548B
Insured Vehicle No. : GBE 725S

Date of Loss : 16/04/2021
Place of Accident : JALAN BAHAR INFRONT OF WESTWOOD SECONDARY SCHOOL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PLUTO SYSTEM ENGINEERING PTE. LTD
Driver Name : SARKER MD MAHMUDUL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	600.00
(3) Loss of Use/Rental/Earning	S\$	420.00
Investigation Results /Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,020.00
	=====	

Claimant Name : THIRUNAUJARASU S/O TANGAVELLU

NRIC No : SXXXX809D

Signature : _____

337

Date : _____

7/2/22

**ACCIDENT INVOLVING GBE 725S / SGL 6548B / OTHERS ALONG/AT JALAN BAHAR
INFRONT OF WESTWOOD SECONDARY SCHOOL ON 16/04/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 5/19/2021 12:37 PM

To: SAIFUL@BSMENG.COM <SAIFUL@BSMENG.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21004857/Ara3

PLUTO SYSTEM ENGINEERING PTE. LTD. – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 725S / SGL 6548B / OTHERS ALONG/AT JALAN BAHAR INFRONT OF
WESTWOOD SECONDARY SCHOOL ON 16/04/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SGL 6548B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 March 2022 8:37 AM
To: 'Adeline Chng'
Cc: Claims Dept of CTI; Admin A; Jaslin Kok (LKK Auto)
Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF - CC6/CTI21004857/Ara3) on 16/04/2021

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at \$1,020.00(all-in) with third party. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 600.00
2. Loss of Use (7 days x \$60.00)	\$ 420.00
Total	\$ <u>1,020.00</u>

We will proceed to close file and submit all the relevant documents to your good office soon.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 27 January 2022 6:17 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

Without Prejudice, Save as to Costs

Dear Jaslin

Please proceed to resolve claim at \$ 1,727.45 (all-in).

Please try to offer LOU from \$60 per day and up to 7 days.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, January 27, 2022 9:06 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

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Dear Adeline

This is a total loss case. However, we do not have any deregister form.

Our usual mandate request is 1-2 weeks.

Hence, Kindly let us have your instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 26 January 2022 6:07 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

Without Prejudice, Save as to Costs

Dear Jaslin

Please advise the reason of proposing to offer LOU 14 days.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, January 25, 2022 4:38 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE 725S (CTI) AND SGL 6548B (TP) ON 16/04/2021

We refer to the above matter.

We seek your approval to offer repairer "CITY AUTO PTE LTD" at \$ **2,703.44 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,000.00	\$ 600.00 (TOTAL LOSS)
2. Loss of Use (14 days x \$80.00)	\$ 1,120.00	\$ 1,120.00 (14 days x \$80.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 19 May 2021 12:15 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

[Strictly Confidential]

Dear Jaslin

Attached herewith the police report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 19 May 2021 12:13 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

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Dear Adeline

Kindly let us have complete copy of insured's report, as first page of police report was missing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, May 19, 2021 10:54 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

[Strictly Confidential]

Dear Mei Kwan

Attached herewith our insured SAS report for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 May 2021 10:32 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

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Dear Adeline,

We refer to the above matter.

SXXXX809D

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 20 April, 2021 4:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

Without Prejudice

Dear Mei Kwan

We regret to advise that our insured has yet to file accident report.

We shall proceed to send reminder to our insured.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 April 2021 4:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202214/C02/GBE725S/CHNGPW / FW: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D202214/C02/GBE725S/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 19 April 2021 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBE725S (OI : CTI - TBA) AND SGL6548B (TP : LKK REF -CC6/CTI21004857/Ara3) on 16/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGL 6548B at M/s YSK Auto Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)