

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 20 April 2021 5:02 PM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; SUR  
**Cc:** Hwang, Shiang Yi  
**Subject:** RE: PRI/LKK \ CMTD2101208/SYH(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB 8262D AND GBC 2331S ON 15TH APRIL 2021 AT ABOUT 1750 HRS [2104-7017 (TSA)(PD)]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJB 8262D on 19.4.20.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 19 April 2021 10:51 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Kitty Tan' <kitty\_tan@rssolomon.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Natalie Ng' <natalie\_ng@rssolomon.com>; 'Lua Siew Hui' <lua\_siewhui@rssolomon.com>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>  
**Subject:** RE: PRI/LKK \ CMTD2101208/SYH(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB 8262D AND GBC 2331S ON 15TH APRIL 2021 AT ABOUT 1750 HRS [2104-7017 (TSA)(PD)]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <grace.teo@sompo.com.sg>

**Sent:** Monday, 19 April, 2021 10:46 AM

**To:** Kitty Tan <kitty\_tan@rssolomon.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Natalie Ng <natalie\_ng@rssolomon.com>; Lua Siew Hui <lua\_siewhui@rssolomon.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

**Subject:** PRI/LKK \ CMTD2101208/SYH(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB 8262D AND GBC 2331S ON 15TH APRIL 2021 AT ABOUT 1750 HRS [2104-7017 (TSA)(PD)]

Without Prejudice

Our Reference: CMTD2101208/SYH

Your Reference: RSS/ 2104- 7017 (TSA)(PD)

Hi Kitty,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SJB8262D** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Sent:** Monday, April 19, 2021 10:13 AM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** RE: PRI \ CMTD2101208/SYH(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB 8262D AND GBC 2331S ON 15TH APRIL 2021 AT ABOUT 1750 HRS [2104-7017 (TSA)(PD)]

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to your email dated 19 April 2021.

We write to inform that our client will be appointing his own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Gary Chen of TSA Transport at mobile no. 81812212 for a pre-repair survey of our client's vehicle located at 1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** 19 April, 2021 10:10 AM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** PRI \ CMTD2101208/SYH(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB 8262D AND GBC 2331S ON 15TH APRIL 2021 AT ABOUT 1750 HRS [2104-7017 (TSA)(PD)]

Our Reference: CMTD2101208/SYH

Your Reference: RSS/ 2104- 7017 (TSA)(PD)

**Without Prejudice**  
**EMAIL ONLY**

Date: 19/04/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S R. S. SOLOMON LLC**

Dear Kitty,

**ACCIDENT INVOLVING GBC2331S & SJB8262D ON 15.04.2021**

We refer to your Notice of Accident dated 19/04/2021.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards  
**Grace Teo**  
 Claims Division  
 D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Monday, April 19, 2021 9:39 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB 8262D AND GBC 2331S ON 15TH APRIL 2021 AT ABOUT 1750 HRS [2104-7017 (TSA)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJB 8262D.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBC 2331S at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA and police report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **TSA Transport**  
Address : 1 Kaki Bukit Avenue 6 #02-11 Autobay @ Kaki Bukit Singapore 417883  
Contact : Mr. Gary Chen of mobile no. 81812212

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

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