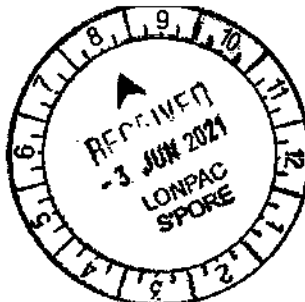


Our Ref: CT0421/SHC8551M/KS(st)  
Date: 01.06.2021



LONPAC INSURANCE BERHAD  
300 BEACH ROAD #17-04/07  
Singapore 199555

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

24464

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 8280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048V

**ACCIDENT ON 15.04.2021 INVOLVING SHC8551M & YP 883M ALONG COMONWEALTH AVE  
WEST TWDS CLEMENTI RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC8551M, which was involved in the captioned accident with your insured vehicle No YP 883M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,444.50
2. Loss of Rental	5 days x S\$ 114.95	S\$	574.75
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **2,421.25**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHC8551M , YP883M

ON 15-Apr-21 14:00

ALONG

COMONWEALTH AVE WEST TWDS CLEMENTI RD

I / We

TOH POH SYEN

(Hirer) NRIC No.: SXXXX728C

and/or

KWEE TJOE DJIN

(Relief) NRIC No.: SXXXX413Z

Taxi Number

SHC8551M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

16-Apr-2021

Name of Hirer

TOH POH SYEN

Hirer NRIC

SXXXX728C

Signature :

X TOH

Address

716 CLEMENTI WEST ST 2 #02-51  
120716

Contact No.

83480630

Name of Relief

KWEE TJOE DJIN

Relief NRIC

SXXXX413Z

Signature :

KJ

Address

202 CLEMENTI AVENUE 6 007-57  
120202

Contact No.



## LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024464  
DATE : 06 SEPT 2022

### DISCHARGE VOUCHER


I/We, **COMFORT TRANSPORTATION PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YP 883M** the sum of Singapore Dollar **TWO THOUSAND TWO HUNDRED AND SEVENTY ONLY (\$2,270.00)** in full and final satisfaction, liquidation and discharge of all ~~injury~~/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all ~~injury~~/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SHC 8551M** and **YP 883M** on **15/04/2021** along **COMMONWEALTH AVE W.**

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GRACE F & B MARKETING**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

  
.....06.09.2022...  
Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

.....OLIVIA 06.09.2022.....  
Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010042

**LONPAC INSURANCE BERHAD**  
**THE CONCOURSE**

**300 BEACH ROAD #17-04/07**  
**SINGAPORE 199555**

**CONTACT NO: 62507388**

**VEHICLE NO**  
**SHC8551M**

**MAKE**  
**HYUNDAI**

**MODEL**  
**I-40**

**DATE OF REG**  
**17.12.2015**

**CHASSIS CODE**  
**KMHLB41UMGU082954**

**NO/DATE**  
**91563566 20.05.2021**

**JOB NO.**  
**305464172**

**ODOMETER READING**

**JOB TYPE**

**Description : 3P 15.04.2021**

**Invoice for Lump Sum Repair**

<b>Total Lump Sum Repair Amt</b>	<b>1,350.00</b>
<b>Add GST @ 7.000 %</b>	<b>94.50</b>
<b>Total Invoice amount</b>	<b>1,444.50</b>

**Issued by : KATHERINETAN 20.05.2021 16:27:31**  
**Repair Type : CLSO/57/57**  
**Payment Type/Term : /Credit 30 days**

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST LOSS, THE COMPANY SHALL NOT BE RESPONSIBLE FOR CARS OR OTHER PROPERTY BELONGING TO OUR CUSTOMERS AND WE ACCEPT NO LIABILITY FOR THE OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT. IF THERE IS ANY DAMAGE, THE CUSTOMER SHALL NOTIFY THE COMPANY IN WRITING TO THE COMPANY OF AND, COPIES TO THE COMPANY IMMEDIATELY. THE COMPANY SHALL NOT BE RESPONSIBLE FOR DAMAGE TO THE VEHICLE IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN THE EVENT OF A DEFAULT. THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT. IF THERE IS ANY DISCREPANCY, THE CUSTOMER SHALL NOTIFY THE COMPANY IMMEDIATELY. IF THE COMPANY DOES NOT RESPOND TO THE CUSTOMER'S COMPLAINT, THE CUSTOMER SHALL NOT BE RESPONSIBLE FOR THE COMPANY'S CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

**Head Office:**  
**205 Braddell Road**  
**Singapore 579701**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21040274

Date: 20 May 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 15/04/2021 @ 14:00 hrs  
ALONG COMONWEALTH AVE WEST TWDS CLEMENTI RD  
INVOLVING YP883M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8551M** (the "Taxi"). The Taxi was hired to **TOH POH SYEN IC NO SXXXX728C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's Insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety


This is a computer generated letter. No signature is required.



## INSURER ENQUIRY

**Find  
insurer**  
Vehicle reg. no.

YP883M

**Date of Accident**15/04/2021 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **08/01/2021 - 07/01/2022**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **16/04/2021 11:14****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Asher Sng (LKKAuto)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 1 September 2022 16:08  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 1 September 2022 9:32 am  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [MANDATE REQUEST] RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

Dear Sirs,

We refer to the above matter.

Insured did not reply or come back to us with any further enquiry on the matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,203.24	\$ 1,444.50



2. Loss of Rental (5days x \$114.95)	\$ 574.75	\$ 574.75 (5days x \$114.95)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 250.00 (5days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,179.99</b>	<b>\$ 2,271.25</b>

\*\*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 01.09.2022 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Monday, 22 August 2022 17:32

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

## Lonpac External - General

Hi Asher

Please see attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** ONG LI LI

**Sent:** Monday, 22 August 2022 5:30 pm

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

## Lonpac External - General

Hi Asher

Please see attached.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, 19 August 2022 3:54 pm  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

Hi Li Li,

We refer to the email below.

Third party called in to chase for settlement.

Kindly let us have the approval / instruction if any.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 19 October 2021 13:26  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

Hi Li Li,

We refer to the email below.

Third party have no rear video footage for the mention accident.

We will check with insured is there any evidence to prove third party roll back and the out come of the claim.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 19 October 2021 11:30 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

## Lonpac External - General

Dear Asher

Are you referring to the attached video file? If so, it may not be conclusive.

Can you request for the rear camera video footage?

Insured's agent can be reached by email (see attached)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, 19 October 2021 10:50 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

Hi Li Li,

We refer to the email below.

We try to contact insured however not available.

Based on third party video the vehicle is stationary before the impact.

We are of the opinion that the liability is not in our insured favour.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 23 September 2021 11:57 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

## Lonpac External - General

Dear Jasper

Before requesting for mandate, have you addressed the issues raised by Insured that the TP vehicle rolled back?

Are you able to request the rear video footage?

Regards,

Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Wednesday, 22 September 2021 5:15 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [WARNING: ATTACHMENT UNSCANNED]SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP (TP video attached).

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 4,203.24	\$ 1,444.50
Loss of Rental (5 days x \$114.95 )	\$ 574.75	\$ 574.75
Loss of Income (5 days x \$80.00 )	\$ 400.00	\$ 250.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 5,179.99</b>	<b>\$ 2,271.25</b>

5 DAYS X  
\$50.00

Breakdown of days is as follows:

Recommended days	2 Days
Weekends / Downtime	3 Days
<b>TOTAL DAYS</b>	<b>5 Days</b>

For your approval and/or further instruction please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** ONG LI LI [<mailto:long@lonpac.com>]

**Sent:** June 8, 2021 3:03 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 \*\*\* LKK REF: CC4/LPC21004851/T1ba3 [External Confidential]

## **Lonpac External - Confidential**

Dear Jasper

Please see attached for your action.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 22 April 2021 5:03 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 [External Confidential] \*\*\* LKK REF: CC4/LPC21004851/T1ba3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- 

Please take note that the case handler in-charge is Jasper.

*Hi Jasper,*

*Please get TP video footage.*

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 22 April, 2021 2:55 PM

**To:** 'ONG LI LI' ; assignments ; Admin A

**Cc:** 'MT\_Claim\_SG'

**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 [External Confidential]

Dear Li Li,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 22 April, 2021 2:46 PM

**To:** 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM Our Ref: 21/21/21/VC00/024464 [External Confidential]

**Lonpac External - Confidential**

Dear Summer

Attached is our Insured's GIA report.

Please inform the case handler to insist for TP video footage since Insured mentioned that TP vehicle rolled back.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 19 April 2021 8:36 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SHC8551M VS YP883M THIRD PARTY CLAIM. [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.



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**From:** GERALD POH WEE BIN  
**Sent:** Monday, 19 April, 2021 7:43 AM  
**To:** 'assignments@lkkauto.com'  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: SHC8551M VS YP883M THIRD PARTY CLAIM. [External Confidential]

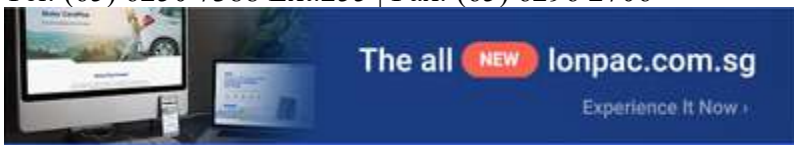
**Lonpac External - Confidential**

Our Ref: TBA

Dear Nivitha/Summer,

FYA

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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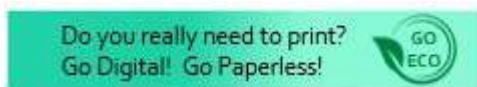
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**From:** Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]  
**Sent:** Friday, 16 April 2021 4:51 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Fw: SHC8551M VS YP883M THIRD PARTY CLAIM.

Officer - In - Charge,

Attached herewith repair estimate and SAS.

Best Regards  
Chiang Liat Choon  
Taxi Accident  
Repair  
ComfortDelGro Engineering Pte Ltd  
Off: 62148314 Fax: 65468156



**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>

**Sent:** Friday, 16 April 2021 4:43 PM

**To:** Chiang Liat Choon <[chiangle@cdge.com.sg](mailto:chiangle@cdge.com.sg)>

**Subject:** Scan Image

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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