

Veron Chen (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 20 April 2021 2:21 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)
Subject: Claims ref no. CDMPG21000726 REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Hi Veron

Please refer subject heading, thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 20 April 2021 10:30 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Dear Pauline,

Kindly provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Monday, 19 April 2021 9:56 AM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Without Prejudice

Dear Pauline,

Please refer to the GIA Report for your attention.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Monday, April 19, 2021 9:50 AM

To: Ong Shiying <shiyong.ong@fastechauto.com.sg>; Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Dear Shiying

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Monday, 19 April 2021 9:44 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Without Prejudice

Dear Pauline,

Second reminder, the surveyor from LKK have yet to survey the vehicle.

Please inform them ASAP.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying
Sent: Friday, April 16, 2021 5:47 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Without Prejudice

Dear Pauline,

Reminder, the surveyor from LKK have yet to survey the vehicle.

Please inform them ASAP.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying
Sent: Friday, April 16, 2021 2:06 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Without Prejudice

Dear Pauline,

Please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Friday, April 16, 2021 2:02 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Dear Shiying

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
JPK	Anthony
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Friday, 16 April 2021 11:51 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMW 6688B (OLD CAR PLATE NO: SMT 6915L) DOA: 15.04.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SLR 454L.

Date of accident: 15/04/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SMW 6688B (OLD CAR PLATE NO: SMT 6915L).

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

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