

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6155L/SR

WITHOUT PREJUDICE

27 May 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6155L AND EE555E ALONG GEYLANG ROAD ON 19/03/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6155L**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **EE555E** at the material time of the accident with the driver of our client's vehicle, **Mr. Allan Goh Tok Wah**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **EE555E**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 759.70
(2) Loss of Rental – 3 Days @\$62.76 per day	\$ 188.28
(3) Loss of Income – 3 Days @\$100.00 per day	\$ 300.00
(4) GIA Search	\$ 2.00
	<u>\$1,249.98</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6155L**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

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SINGAPORE 486443

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Our Ref: SHC6155L/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

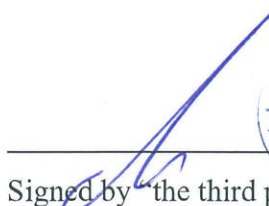
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)


I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6155L (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6155L that was damaged pursuant to the accident which occurred on 19/03/2021 (date) along GEYLANG ROAD (location) involving vehicle no/s EE 555E ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

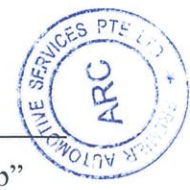
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of Mar (month) 2022 (year)


Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)



*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$500.00** (Global Sum) for vehicle no. **SHC 6155L** that was damaged pursuant to the accident which occurred on **19/03/2021** (date) along **GEYLANG ROAD** (location) involving vehicle no/s **EE 555E**.

This is pursuant to the inspection conducted on **20/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHC 6155L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6155L** (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 03 (month) **2022** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 25-May-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6155 L			\$ 710.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 710.00
GST @ 7%				\$ 49.70
GRAND TOTAL				\$ 759.70



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



27 May 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

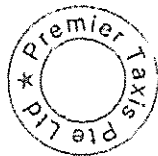
This letter serves to inform that Allan Goh Tok Wah of NRIC Number S1237018J is a registered driver of SHC6155L. Allan Goh Tok Wah is paying a discounted daily rental rate of \$62.76 (Inclusive of GST) on 19 Mar 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



PREMIER
AUTOMOTIVE SERVICES

CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

DRIVER'S NAME **ALLAN GON TOK WAH (HIRER)**

NRIC S. _____

HANDPHONE **90055534**

VEH. REGN NO. **SHC6155L**

MAKE / MODEL **KO2**

DATE IN **200421** TIME IN **0900**

DATE OUT **220421** TIME OUT **1720**

KILOMETRES IN **741083** FUEL IN ☐ E ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ F

KILOMETRES OUT _____ FUEL OUT ☐ E ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ F

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

____/____/____ H:MM

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

____/____/____ H:MM

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

ALLAN GON

X

DRIVER'S NAME

[Signature]

X

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

ALLAN GON

X

DRIVER'S NAME

[Signature]

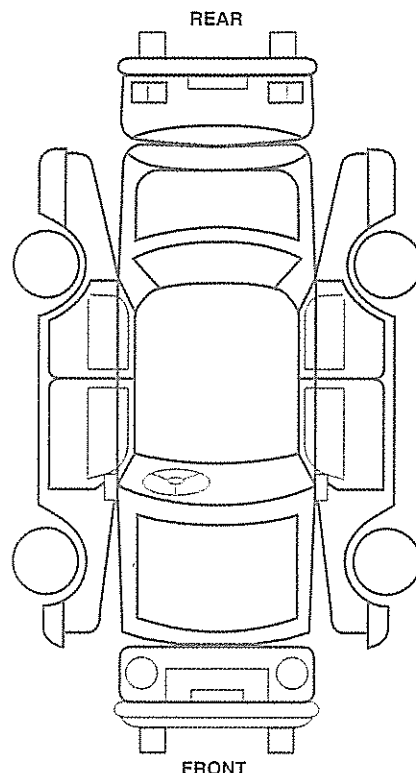
X

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

- ☐ SERVICING ☐ OTHERS:
- ☐ T / BELT
- ☐ AIRCON SYSTEM ☒ ACCIDENT: DATE / TIME of ACCIDENT:
- ☐ TURBO **190321 2203**
- ☐ BRAKE SYSTEM **TP/V**
- ☐ CLUTCH SYSTEM
- ☐ BULB
- ☐ UNDER CARRIAGE
- ☐ CPF
- ☐ BATTERY

DRIVER'S REMARKS


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

EE555E

Date of Accident

19/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **05/01/2021 - 04/01/2022**Requested By **VINCENT CHUA WEE AN (PREM...**Requested Date **17/04/2021 13:16****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 19 November 2021 1:53 PM
To: LAWRENCECHONG55@GMAIL.COM
Subject: ACCIDENT INVOLVING EE555E(AIG) AND SHC6155L AT/ALONG GEYLANG ROAD ON 19/03/2021
Attachments: SHC6155L Video Screenshot.pdf

19 Nov 2021

Mr Chong Ling Chang @ Lawrence Chong

[By Email Only]

Dear Sir/Madam,

You Ref: EE555E

Our Ref: CC4/AIG21004846/T1pa3

ACCIDENT INVOLVING EE555E(AIG) AND SHC6155L AT/ALONG GEYLANG ROAD ON 19/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6155L against your insurance policy.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SHC6155L as your vehicle had encroached into third party lane while making a turn and collided with third party taxi. We attached herewith a copy of video screenshot from SHC6155L for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Apr 2021 10:17	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	19 Apr 2021 10:17	Clm Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	19 Apr 2021 10:17	Clm Created	Reg No: SHC6155L. Acct Date: 2021/03/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Apr 2021 10:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Apr 2021 10:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28	[A] HOW MEI KWAN
6	19 Apr 2021 10:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Apr 2021 10:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	19 Apr 2021 10:17	Label Added	(23):Express.	[A] HOW MEI KWAN
9	19 Apr 2021 10:17	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	24 Nov 2021 11:22	Video Downloaded	Downloaded TP VIDEO	[A] CHEW HSIAO TONG
11	07 Dec 2021 15:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	07 Dec 2021 15:32	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	07 Dec 2021 15:32	Clm Dtl Modified	JPJ Reg. Date: -> 2014/09/26.	[A] JOANNE LEE KHANG MIN
14	07 Dec 2021 15:32	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	16 Dec 2021 13:45	Adj Mandate Request	Cur.Req:550.99:Liability:50%(It is likely that TP moved off from stationary position while OI filtered lane to turn right) *Quantum: [(a)CORw/GST: \$759.70 + (b)LOR(3days x \$62.76): \$188.28+(c)LOI(3days x\$50):\$150]@50%=548.99 (d)Search fee: \$2.00 = To	[A] CHEW HSIAO TONG
16	22 Dec 2021 09:06	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
17	22 Dec 2021 09:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/28. Mandate Remarks: Subj to all docs/billings in order, SAB frm: \$494.61-522.35 (All-in). LOI subj to not claimed in injury claim. LOR/LOI days: 2-2.5D.	[I] Tan, Bennie-WZ
18	22 Dec 2021 09:52	Adj Mandate Set	Approved:522.35:Subj to all docs/billings in order, SAB frm: \$494.61-522.35 (All-in). LOI subj to not claimed in injury claim. LOR/LOI days: 2-2.5D.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

[04/05/2021 14:35] CHEW HSIAO TONG:

Called OI Mr Chong. Confirm accident. No video footage as it has been overwritten. He insisted that he was in front of third party taxi, third party swerved out after picking up a passenger and collided onto OI's right rear portion. OI is doing counter claim against TP thru Mova. No outcome yet. OI car has yet repair. Advised OI that we will check with TP if any evidence and update him again. He noted.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687704	20 Apr 2021 16:22:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6155L	EE555E	11.00
2708288	12 Jul 2021 13:54:43	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6155L	CHEW HSIAO TONG	xx.xx
2747264	07 Dec 2021 15:32:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SHC6155L	EE555E	11.00

				Pte Ltd	Pte Ltd (HQ)			
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