

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 March 2022 2:48 PM
To: 'Goh Wee Dek'
Cc: AccReport; Admin A
Subject: RE: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]
Attachments: DV_SHC 6155L.pdf; ATA_SHC6155L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh Wee Dek <weedek.goh@premierauto.com.sg>
Sent: Friday, 18 March 2022 9:38 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Hsiao Tong

As spoken, on a without prejudice and without admission of liability, we accepted \$500 (all in) for the above claim.

Please forward us the DV.

Regards

Goh Wee Dek
Assistant Claims Manager
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)
Pte Ltd | Premier Realty Pte Ltd
Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

Note: Please be informed that we have changed our email from weedek.goh@premiertaxi.com to weedek.goh@premierauto.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: Goh Wee Dek
Sent: Friday, 25 February 2022 1:29 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3
[ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Hsiao Tong

We refer to your reply below.

Please take a look at the scene photos, the position of your insured was not within lane, having said it is more clearly your insured filter ahead and caused the accident.

Both parties should bear equal liability for this case.
We propose 50% settlement, please consider and revert.

Regards

Goh Wee Dek
Assistant Claims Manager
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)
Pte Ltd | Premier Realty Pte Ltd
Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

Note: Please be informed that we have changed our email from weedek.goh@premiertaxi.com to weedek.goh@premierauto.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 26 January 2022 1:07 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

Without Prejudice

Dear Shafawati,

Attached as requested.

Please be informed that our insured has no video footage.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Tuesday, 25 January 2022 3:03 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

Thank you for your offer.

We would like to request for scene video, GIA report and sketch plan for our review.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 25 January 2022 2:50 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3
[ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We have reviewed the matter and we are of the view that both parties should exercise caution for this matter.

We propose settlement at a global sum of \$500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Tuesday, 25 January 2022 2:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Tuesday, 4 January 2022 4:26 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: REMINDER: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Wednesday, 10 November 2021 11:33 am
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Goh Wee Dek <weedek.goh@premierauto.com.sg>
Sent: Monday, 4 October 2021 1:35 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: RE: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Hsiao Tong

We refer to the above case.

Please let us know whether your insured got footage for this case and settle the case soonest possible.

Regards

Goh Wee Dek
Assistant Claims Manager

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

Note: Please be informed that we have changed our email from weedek.goh@premiertaxi.com to weedek.goh@premierauto.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: Shafawati

Sent: Friday, 10 September 2021 9:59 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>

Subject: RE: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati

Sent: Tuesday, 3 August 2021 1:34 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>

Subject: RE: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email below.

No video before impact. The footage we had forwarded is the starting of the video footage.

Please let us have your insured scene video to show our client was moving off.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 3 August 2021 11:34 am
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: Re: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

Without Prejudice

Dear Shafawati,

Thank you for your email.

We would like to request for a longer version of your client's video footage(1-2mins prior collision) for our review. According to our driver, your client was moving out from a stationary position after picking up a passenger instead of travelling straight.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Thursday, 8 July 2021 10:28 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: RE: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We wish to follow up on the case.

Please advise any offer for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Thursday, 27 May 2021 2:51 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: RE: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: EE555E
Our Ref: SHC6155L/SR
Date of accident: 19/03/2021

We refer to the above mentioned accident.

Hereby we would like to append our losses from AIG Asia Pacific Insurance Pte Ltd, as insurers of vehicle number EE555E which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 4 May 2021 2:27 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: [Request for Evidence] - Your Ref: SHC6155L // LKK Ref: CC4/AIG21004846/T1pa3 [ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021]

Your Ref: **SHC6155L** Without Prejudice
LKK Ref: CC4/AIG21004846/T1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING EE 555E(AIG) AND SHC 6155L ON 19/03/2021

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AIG instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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S(408933)