

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 19 November 2021 1:53 PM  
**To:** LAWRENCECHONG55@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING EE555E(AIG) AND SHC6155L AT/ALONG GEYLANG ROAD ON 19/03/2021  
**Attachments:** SHC6155L Video Screenshot.pdf

19 Nov 2021

**Mr Chong Ling Chang @ Lawrence Chong**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: EE555E**

**Our Ref: CC4/AIG21004846/T1pa3**

**ACCIDENT INVOLVING EE555E(AIG) AND SHC6155L AT/ALONG GEYLANG ROAD ON 19/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6155L against your insurance policy.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SHC6155L as your vehicle had encroached into third party lane while making a turn and collided with third party taxi. We attached herewith a copy of video screenshot from SHC6155L for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)