

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 20 April 2021 3:31 PM
To: Admin-D (LKKAuto); 'Premiumauto Claims'; Admin A; SUR; CS A Team
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER SMW 952 C. DOA 15042021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMW 952 C (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 15 April 2021 1:51 PM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER SMW 952 C. DOA 15042021

Dear Haikal.

Survey at where and owner waiting?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Thursday, 15 April, 2021 1:46 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER SMW 952 C. DOA 15042021

Dear all,

Kindly register OD claims for this vehicle; SMW 952 C

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 16/4/2021 @ 10:00hrs. VEHICLE IS IN WORKSHOP.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Advisor**

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