

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                                                     |                              |
|-------------|-------------------|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                                             | By                           |
| 1           | 15 Apr 2021 16:35 | <b>CIm Veh Model Changed</b>     |                                                                                                                                                                                                                                                     | [ ] Merimen Administrator    |
| 2           | 15 Apr 2021 16:35 | <b>CIm Created</b>               | Reg No: SMW952C. Acct Date: 2021/04/15. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SP0R214F0001                                                                               | [I] Merimen Administrator    |
| 3           | 16 Apr 2021 09:00 | <b>CIm Registration Modified</b> | Acct Time:06:36:00->06:00:00. Init.Est.:->5,000 - 6,000.                                                                                                                                                                                            | [I] Low, Xianyu              |
| 4           | 16 Apr 2021 09:00 | <b>CIm Veh Model Changed</b>     | (206231) AUDI Q5 SPORT 2.0 TFSI QU S TRONIC (A).                                                                                                                                                                                                    | [I] Low, Xianyu              |
| 5           | 19 Apr 2021 13:00 | <b>CIm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                  | [ ] CELINE FONG              |
| 6           | 19 Apr 2021 13:00 | <b>Adj CIm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                              | [ ] CELINE FONG              |
| 7           | 19 Apr 2021 13:00 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                  | [A] CELINE FONG              |
| 8           | 19 Apr 2021 13:00 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/28                                                                                                                                                                                                              | [A] CELINE FONG              |
| 9           | 19 Apr 2021 13:00 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                   | [A] CELINE FONG              |
| 10          | 19 Apr 2021 13:00 | <b>CIm Registration Modified</b> | Rep:1137->200611.                                                                                                                                                                                                                                   | [A] CELINE FONG              |
| 11          | 19 Apr 2021 13:00 | <b>CIm Veh Model Changed</b>     | (206231) -> (201613) AUDI Q5 2.0 TFSI Quattro (A).                                                                                                                                                                                                  | [A] CELINE FONG              |
| 12          | 19 Apr 2021 13:01 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                                                                               | [A] CELINE FONG              |
| 13          | 19 Apr 2021 14:34 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                     | [A] Elaine Kuan Hwa Meen     |
| 14          | 19 Apr 2021 14:34 | <b>CIm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                                             | [A] Elaine Kuan Hwa Meen     |
| 15          | 19 Apr 2021 14:34 | <b>CIm Dtl Modified</b>          | JPJ Reg. Date: -> 2020/10/30.                                                                                                                                                                                                                       | [A] Elaine Kuan Hwa Meen     |
| 16          | 19 Apr 2021 14:34 | <b>CIm Details Notified</b>      |                                                                                                                                                                                                                                                     | [A] Elaine Kuan Hwa Meen     |
| 17          | 19 Apr 2021 16:40 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2021/04/28                                                                                                                                                                                                              | [A] DENISE TAY KWEE CHENG    |
| 18          | 19 Apr 2021 16:40 | <b>Adj Mandate Request</b>       | Cur.Req:35680.50:DAMAGE CONSISTENT REPAIR COST ECONOMICAL                                                                                                                                                                                           | [A] DENISE TAY KWEE CHENG    |
| 19          | 20 Apr 2021 14:39 | <b>CIm Registration Modified</b> | Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                                                                    | [I] Abu Kassim, Noor Mariesa |
| 20          | 20 Apr 2021 14:39 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                                                                         | [A] Merimen Administrator    |
| 21          | 20 Apr 2021 15:00 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/28. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repa | [I] Lim, Kok-Chong           |
| 22          | 20 Apr 2021 15:00 | <b>Adj Mandate Set</b>           | Approved:35680.50:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.           | [I] Lim, Kok-Chong           |

Date From    
 Date To    
 Audit Type  

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1   | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|---------|-------|--------|
| 2687203     | 19 Apr 2021 14:34:03 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMW952C |       | 11.00  |