

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : SKZ3719Z

OUR REF : SMA7583D

Date : 17.06.2021

China Taiping Insurance Co (s) Pte Ltd

3 Anson Road #16-00

Spring Leaf Tower

Singapore 079909

Tel : 6222 2366

Fax : 6222 1033

**RE : ACCIDENT INVOLVING SMA7583D & SKZ3719Z ON 15.04.2021
ALONG QUEENSWAY TRAFFIC LIGHT (BESIDES QUEENSWAY SEC SCHOOL)**

We refer to the above matter.

We have been authorized by our client Mr Yap Wen Jie to make claim against your insured vehicle No.SKZ3719Z in respect of the above accident for the following:

Repair Cost	\$ 3,317.00 (Incl GST)
Loss of use (\$80 x 5 days)	\$ 400.00
Search fee	\$ 7.45
Total :	\$ 3,724.45

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap.



Modern Automotive Pte Ltd

LETTER OF AUTHORIZATION

Date: 16 / 4 / 2021

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

..... SMA 7583 D / SKZ 3719 Z


ON 15 / 4 / 2021 ALONG Queensway Traffic Light
..... (Beside Queensway Secondary School)

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully

..... 

Signature of Owner

..... Yap Wenjie 594385701

Name / NRIC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00000752100 Claim No : SNM21D202210/C02/SKZ3719Z/CHNGPW

Claimant : YAP WEN JIE

Amount : S\$3,620.00
SINGAPORE DOLLARS THREE THOUSAND SIX HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA 7583D

Insured Vehicle No. : SKZ 3719Z

Date of Loss : 15/04/2021

Place of Accident : QUEENSWAY TRAFFIC LIGHT (BESIDE QUEENWAY SECONDARY SCHOOL)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HJ CAR RENTAL PTE LTD

Driver Name : TAN TIANCI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,620.00
	=====
TOTAL	S\$ 3,620.00
	=====

Claimant Name : YAP WEN JIE

NRIC No : SXXXX570I

Signature : 

Date : 22/7/2021

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 #01-58 / 61 SINGAPORE 408717
TEL : 67474422, 67454422 FAX : 67476720
GST REG. NO : 200501102H

CHINA TAIPING INSURANCE CO (S) PTE LTD
3 ANSON ROAD #16-00
SPRING LEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department
Contact : 62222366/63896111 Fax No. : 62221033

Tax Invoice : TP001618

Date : 17/06/2021
Vehicle Num. : SMA 7583D
Make/Model : HYUNDAI AVANTE-2009
Chassis/Eng# :
Accident Date : 15/04/2021
Claim No. :
Reference :
Policy No. : 5120734111

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR : ACCIDENT REPAIR (LUMPSUM)		3,100.00
		Labour Total S\$:		3,100.00



MODERN AUTOMOTIVE PTE LTD

Total S\$: 3,100.00
GST @ 7% S\$: 217.00
Amount Due S\$: 3,317.00
=====

Land Transport Authority
Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Apr 2021 / 12:16:52

Receipt Date/Time : 16 Apr 2021 / 12:16:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210416-001520

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKZ3719Z				
As at 15 Apr 2021/16:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKZ3719Z Enquiry Fee 20210416121535023664	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
540012XXXXXX1632		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 17 June 2021 10:55 AM
To: insurancehamiltonauto@gmail.com
Subject: ACCIDENT INVOLVING SKZ 3719Z AND SMA 7583D ON 15/04/2021

Our Ref: CC6/CTI21004837/Aea3

17 JUNE 2021

HJ CAR RENTAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ 3719Z AND SMA 7583D ON 15/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 21 July 2021 5:13 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at \$3,624.45(all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 16 July 2021 11:40 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 15 July 2021 11:54 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

[Strictly Confidential]

Dear Asher

Please assist to provide a copy of TP video footage to us in order for us to review the claim.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 7 July 2021 2:40 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

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Your ref : SNM21D202210/C02/SKZ3719Z/CHNGPW

Our ref : CC6/CTI21004837/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MODERN AUTOMOTIVE PTE LTD**" at **\$3,624.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,661.20	\$ 3,317.00
2. Loss of Use (5days x \$80)	\$ 400.00	\$ 330.00 (5days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 8,068.65	\$ 3,624.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 10 June 2021 5:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan

Attached herewith OI SAS report for your perusal.

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Tuesday, 1 June 2021 2:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Without Prejudice

Dear Mei Kwan

We regret to advise that our insured has yet to file accident report.

We have proceed to send reminder again to them.

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Thank you.

Adeline Chng

Executive
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 29 May 2021 5:35 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

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Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]
Sent: Friday, 14 May 2021 4:46 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Without Prejudice

Dear Asher

Please be informed that our insured has yet to file accident report.

We have sent reminder to our insured accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 11 May 2021 11:59 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 3 May 2021 5:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Dear Mei Kwan

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We have proceed to send reminder to our insured.

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Thank you.

Adeline Chng

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 29 April 2021 5:59 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

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Dear Adeline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 26 April, 2021 2:21 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 22 April 2021 2:28 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Without Prejudice

Dear Mei Kwan

Well received with thanks.

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 20 April 2021 4:35 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to the above matter.

Enclosed here with TP accident video for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 20 April, 2021 3:37 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Without Prejudice

Dear Mei Kwan

Regret to advise that our insured has yet to file accident report.

We have proceed to send reminder to our insured.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 20 April 2021 3:20 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 April, 2021 2:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202210/C02/SKZ3719Z/CHNGPW / FW: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF -CC6/CTI21004837/ea3) on 15/04/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D202210/C02/SKZ3719Z/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 18 April 2021 4:20 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKZ3719Z (OI : CTI - TBA) AND SMA7583D (TP : LKK REF - CC6/CTI21004837/ea3) on 15/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 7583D at M/s Modern Automotive Pte Ltd - Ubi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)