



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SME 6946 B

Your Ref.: SMQ 1699 J

Date: 10/11/2021

ATTN: Motor Claims Department

INS : AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

Accident Involving: SME 6946 B , SMQ 1699 J & SMR 5051 X

Date of Accident: 13/04/2021 @ 17:45 HRS

Location: PIE TUAS AFTER STEVEN EXIT

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>5,617.50</u>
Loss of Use:		
(5 Days x \$100/Day):	\$	<u>500.00</u>
3rd Party Report	\$	<u>29.00</u>
LTA Search:	\$	<u>7.45</u>
Grand Total:	\$	<u>6,153.95</u>

BASED ON NIMA PROTOCOL, YOU HAVE 8 WEEKS TO RESPOND. FAILURE IN COMPLIANCE AND OUR LEGAL SOLICITOR/S WILL TAKE OVER THE CASE IN FULL

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Jesski Low @ 6286 6060, or email to claims@rico60.com.

Thank You,

Jesski Low





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 13/04/2021 @ 17:45hrs along PIE Tuas after Steven Exit
involving vehicles nos. SME6946B, SMQ1699J & SMR5051X

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit,
#02-24, Singapore 415875, repairing my/our motor vehicle no. SME6946B at my/our
request, I/We, Sim Jung chung ("the claimant")
of 623 Senja Road #13-110

(address) bearing NRIC no. S7125192F the owner of motor vehicle no. SME6946B
hereby authorise them to demand claim, settle and receive whatever amount settle payable by the
insurance company or third party or commence legal proceeding for cost of repairs, loss of use and
etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all
the amount claimed or settled shall belong and make payable to them absolutely by the insurance
company of the third party. I/We further authorised them to give an absolute discharge on my/our
behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the
conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute
the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to
indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim
is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of
my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we
hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same
for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque,
I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the
monies to pay their charges without further reference to me. I confirm that the payment to Rico 60
Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or
their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 13 day of 04 (month) 2021 (year).

"The Claimant's" Signature



Rico 60 Auto Services Pte Ltd

Name: Sim Jung chung

Name: _____

NRIC No.: S7125192F

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RICO 60 AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,819.00 (Repair Cost), S\$200.00 (Loss of Use/Rental), S\$36.45 (Disbursement) for vehicle no. SME 6946B that was damaged pursuant to the accident which occurred on 13/04/2021 (date) along PIE TUAS AFTER STEVEN EXIT (location) involving vehicle no/s SMQ 1699J. This is pursuant to the inspection conducted on 19/04/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SIM JUNG CHUNG (the third party claimant") of vehicle no. SME 6946B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 6946B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of 04 (month) 2022 (year)


LKK

Signed by appointed surveyor



Signed by "the workshop" (with chop)

"My execution of this Discharge Voucher is only for my claim for Property Damage and not Prejudicial to any other claims"

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

STATEMENT OF CLAIM

AIG ASIA PACIFIC INSURANCE PTE LTD

6419 1000

Invoice No. : I2020111030
Invoice Date : 10/11/2021
Vehicle No. : SME 6946 B
Make & Model : MAZDA 6
Chassis No. : JM6GL1072K0304285
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	5,250.00	5,250.00

7% GST	\$ 367.50
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$5,617.50
Amount Paid	\$0.00
Balance Due	\$5,617.50

Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Apr 2021 / 15:45:23

Receipt Date/Time : 14 Apr 2021 / 15:45:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210414-002894

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SMQ1699J

As at 13 Apr 2021/17:45:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMQ1699J
Enquiry Fee
20210414154425837479

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

559221XXXXXX4989	eNETS Credit Card	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RICO 60 AUTO SERVICES PTE LTD -
SIM JUNG CHUNG

Invoice Number
GR-2021-001320

Invoice Issue Date
16 Apr 2021

Invoice Due Date
23 Apr 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	14/04/2021,13/04/2021,SME6946B,SMQ1699J	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.
No signature is required.*

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 27 April 2021 2:40 PM
To: limlark@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMQ 1699J / SMR 5051X / SME 6946B /OTHERS ALONG/AT TOWARDS JURONG NEAR WHITLEY ROAD ON 13/04/2021

Our Ref: CC4/AIG21004836/Gra3 & CC4/AIG21004835/Gpa3

LIM LARK - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ 1699J / SMR 5051X / SME 6946B /OTHERS ALONG/AT TOWARDS JURONG NEAR WHITLEY ROAD ON 13/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMR 5051X & SME 6946B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Apr 2021 15:34	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	18 Apr 2021 15:34	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	18 Apr 2021 15:34	Clm Created	Reg No: SME6946B. Acct Date: 2021/04/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: RICO 60 AUTO SERVICES PTE LTD (HQ)	[A] HOW MEI KWAN
4	18 Apr 2021 15:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Apr 2021 15:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/27	[A] HOW MEI KWAN
6	18 Apr 2021 15:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Apr 2021 15:34	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	18 Apr 2021 15:34	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	18 Apr 2021 15:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	18 Apr 2021 15:41	Clm Veh Model Changed	(204808) -> (202148) MAZDA 3 1.6 (A).	[A] HOW MEI KWAN
11	20 Apr 2021 09:49	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> XING GUO QIANG	[A] HOW MEI KWAN
12	20 Apr 2021 10:02	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
13	20 Apr 2021 10:03	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
14	20 Apr 2021 18:16	Clm Registration Modified	Init.Est.:8,000 - 9,000->20,000 - 25,000.	[A] HOW MEI KWAN
15	20 Apr 2021 18:18	Clm Veh Model Changed	(202148) -> (206200) MAZDA 6 2.0 SEDAN STANDARD 2WD (A).	[A] HOW MEI KWAN
16	21 Apr 2021 12:08	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
17	21 Apr 2021 12:08	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	21 Apr 2021 16:47	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	21 Apr 2021 16:47	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	22 Nov 2021 09:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	22 Nov 2021 09:24	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	22 Nov 2021 09:24	Clm Dtl Modified	JPJ Reg. Date: -> 2018/10/11.	[A] JOANNE LEE KHANG MIN
23	22 Nov 2021 09:24	Clm Details Notified		[A] JOANNE LEE KHANG MIN
24	26 Jan 2022 17:06	Adj Mandate Request	Cur.Req:6153.95:Liability: 100%(OID swerve left hit TP) *Quantum: (a)CORw/GST: \$5,617.50 + (b)LO U(5days x \$100.00): \$500.00 + (c)Search fee: \$36.45 = Total: \$6,153.95 *5 recommendation repair d ays *For your approval please.	[A] CHEW HSIAO TONG
25	27 Jan 2022 08:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/27	[I] MdNoor, Norsiah
26	27 Jan 2022 08:54	Adj Mandate Set	Approved:6153.95.	[I] MdNoor, Norsiah

 AUDIT TRAIL

No.	On	Audit	Remarks	By
27	09 Feb 2022 17:04	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
28	09 Feb 2022 17:04	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
29	11 Mar 2022 16:56	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
30	11 Mar 2022 16:57	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
31	18 Mar 2022 13:06	Video Downloaded	Downloaded Video - Accident	[A] SIMON HO LEONG CHUAN
32	18 Mar 2022 13:07	Video Downloaded	Downloaded Video - Accident	[A] SIMON HO LEONG CHUAN
33	18 Mar 2022 13:07	Video Downloaded	Downloaded Video - Accident	[A] SIMON HO LEONG CHUAN
34	22 Mar 2022 15:16	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
35	22 Mar 2022 15:16	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
36	31 Mar 2022 12:50	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
37	31 Mar 2022 12:51	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687138	19 Apr 2021 12:54:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SME6946B	Teo, Ericweihong	xx.xx
2687139	19 Apr 2021 12:54:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SME6946B	Teo, Ericweihong	xx.xx
2687147	19 Apr 2021 13:05:54	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SME6946B	SMQ1699J	11.00
2742472	22 Nov 2021 09:24:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME6946B	SMQ1699J	11.00