

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 April 2022 11:27 AM
To: 'claims@rico60.com'; 'Settlement'
Cc: Admin A; enquiry@rico60.com
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021
Attachments: DV_SME6946B.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to **us(LKK)** for our necessary action: -

- **LOD with the COR amount at \$1,819.00.**
- **Repair Tax Invoice (\$1,700.00 + 7%GST)**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: claims@rico60.com <claims@rico60.com>
Sent: Wednesday, 6 April 2022 3:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Settlement' <settlement.rico60@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>; enquiry@rico60.com
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Dear Hsiao Tong,
Please advise if DV is ready for this case?

Thanks.

RICO

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, March 31, 2022 4:35 PM
To: Settlement <settlement.rico60@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@rico60.com>; enquiry@rico60.com
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,819.00
2. Loss of Use (2days x \$100.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 36.45
Total	\$ 2,055.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Settlement <settlement.rico60@gmail.com>
Sent: Tuesday, 1 March 2022 12:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@rico60.com>; enquiry@rico60.com
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Dear Hsiao Tong,

Kindly provide us an update regarding this case.

Thank You

Best Regards,

RICO 60 AUTO SERVICES PTE. LTD.

From: claims@rico60.com [<mailto:claims@rico60.com>]
Sent: Thursday, February 24, 2022 9:11 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims' <claims@rico60.com>
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Reminder Hsiao Tong (LKK).

Thanks.

RICO

From: claims@rico60.com <claims@rico60.com>
Sent: Monday, February 21, 2022 12:00 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims' <claims@rico60.com>
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Dear Hsiao Tong,
Please advise if settlement offer is ready?

Thanks.

RICO

From: Claims <claims@rico60.com>
Sent: Saturday, February 12, 2022 11:47 AM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Dear Hsiao Tong,

Kindly advise if the settlement offer is ready.

Thank you

Regards,
Prescelia Hoe

From: Enquiry [<mailto:claims@rico60.com>]
Sent: Wednesday, January 26, 2022 12:29 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Dear Hsiao Tong

Kindly refer to attached for amended LOD.

Thank you.

Best Regards,
Jacqueline Ng

From: [Hsiao Tong \(LKKAuto\)](#)
Sent: Wednesday, 26 January 2022 12:14 PM
To: claims@rico60.com
Cc: [Admin A](#)
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Without Prejudice

Dear Jesski,

Kindly let us have a copy of your revise LOD with revise LOU amount.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 December 2021 9:02 AM
To: claims@rico60.com
Subject: RE: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Without Prejudice

Dear Jesski,

Kindly let us have a copy of your revise LOD with revise LOU amount.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Accounts [<mailto:claims@rico60.com>]

Sent: Wednesday, 10 November 2021 5:33 PM

To: Guo Qiang (LKKAuto); LKK Paya Ubi; AIGSP_CLAIMSSURVEY@AIG.COM; CLAIMSDOCMANAGEMENT@AIG.COM

Subject: LOD FOR SME 6946 B ; UR REF : SMQ 1699 J ; DOA : 13/04/2021

Dear : Motor Claims Dept,

Your Insured : SMQ 1699 J

Attached file as per your pursuant
Kindly release DV/Settlement offer.

Thank you.

Best Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com