

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 16 April 2021 4:38 PM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SME6946B vs SMQ1699J (OI) on D.O.A.: 13/04/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Friday, 16 April, 2021 4:21 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SME6946B vs SMQ1699J (OI) on D.O.A.: 13/04/2021

Hi,

Please refer to the enclosed request from **RICO 60 AUTO SERVICES PTE. LTD..**

Claim no : 0286112016SG005  
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [claims@rico60.com](mailto:claims@rico60.com) <[claims@rico60.com](mailto:claims@rico60.com)>

**Sent:** Friday, April 16, 2021 4:02 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ1699J AND SME6946B ON 13/04/2021

Dear All ,

Kindly arrange

LKK Auto Consultants Pte Ltd

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**From:** Subramaniam, Divyashni

**Sent:** Fri, 16 Apr 2021 07:57:14 +0000

**To:** [claims@rico60.com](mailto:claims@rico60.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ1699J AND SME6946B ON 13/04/2021

Dear Sir/Madam,

We refer to our email below. We have not received your reply within stipulated period.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.4. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Subramaniam, Divyashni

**Sent:** Thursday, April 15, 2021 5:34 PM

**To:** 'claims@rico60.com' <[claims@rico60.com](mailto:claims@rico60.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ1699J AND SME6946B ON 13/04/2021

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Subramaniam, Divyashni

**Sent:** Thursday, April 15, 2021 12:19 AM

**To:** [claims@rico60.com](mailto:claims@rico60.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ1699J AND SME6946B ON 13/04/2021

***(Moving forward, kindly drop and email at [ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com) and [AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com) to forward PRI requests)***

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Without Prejudice

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Your Reference: SME6946B

Our Reference : SMQ1699J

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>

**Sent:** Wednesday, 14 April, 2021 3:49 PM

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>; Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Mithoosingh, Aashweenjeetkaur <[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)>; Abu Kassim, Noor Mariesa

<[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>

**Subject:** [EXTERNAL] PRI Arrangement for SME 6946 B

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SME 6946 B

Your Insured – SMQ 1699 J

DOA – 13/04/2021

Regards,

**Shanelle Lim**

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)

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