

SOH KAY

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 10-05-2021

AIG ASIA PACIFIC SINGAPORE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SFR 311C AND SKR 4878H
ALONG SEMBAWAH DR. SLIP RD EX17 SEMBAWAH AVE ON 14-04-2021

I / We, the owner of Vehicle No. SFR 311C which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

1.	Costs of repair	-	\$ 4868.50
2.	Loss of Use/Rental fees 7 days (M/SW)	-	\$ 1050.00
3.	Police / GIA report / LTA fees	-	\$ 2.00
4.	Surveyor report fees	-	
5.	Others	-	
Total:			<u>\$ 5920.50</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

Soh Kay

LETTER OF AUTHORITY

ACCIDENT INVOLVING SFR 3111C AND SKR 4878H
ALONG SEMBAWANG DR. SLIP RD EX17 SEMBAWANG AVE
ON 14-04-2021

BY THE LETTER OF AUTHORITY, I / We, SOH KAY

NRIC NO. S1301598H The owner of Vehicle No. SFR 3111C

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 14 (day) 04 (month) 2021 (year)

Soh Kay

Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ALAN'S UNITED AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,868.50 (Repair Cost), S\$840.00 (Loss of Rental/Use), S\$2.00 (Disbursement) for vehicle no. SFR 3111C that was damaged pursuant to the accident which occurred on 14/04/2021 (date) along SEMBAWANG DR (location) involving vehicle no/s SKR 4878H. This is pursuant to the inspection conducted on 19/04/2021 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner SOH KAY (“the third party claimant”) of vehicle no. SFR 3111C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFR 3111C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of Feb (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKR4878H

Accident Date : 14-Apr-2021

Our Ref : 021059 (AIG) / CHAN

SOH KAY

BLK 467B ADMIRALTY DRIVE

#07-135

Singapore 752467

No. : 16120

Date : 06-May-2021

PAGE : 1

FINAL REPAIR COST FOR TOYOTA WISH 1.8 SFR3111C
=====

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

Add 7% GST :

4,550.00
318.50

Total :

S\$ 4,868.50
=====

Singapore Dollars Four Thousand Eight Hundred
and Sixty Eight and Cents Fifty Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H21149**

CUSTOMER

SOH KAY
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

DATE : 07.05.2021

REF.NO : ---

TERM : CASH

RENTAL FEES FOR :-

s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	EL 1628K	17333	SFR 3111C	7	\$ 150.00	\$ 1,050.00
		***	*****	***		

TOTAL : \$ 1,050.00

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF **HUI SHOON CAR RENTAL**

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

HUI SHOON CAR RENTAL


BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473

REGN. NO.: 53013461J

VRA NO:

17333

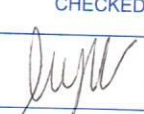
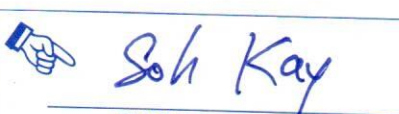
VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: EL1628K		Mileage Out: 190498			
Hirer: Soh Kay	NRIC / Passport No: S1301598H	Date of Birth: 03-04-1988	Make & Model: Toyota Wish	Auto / Manual Group: <input checked="" type="radio"/> Auto			
Address: 8107-135 Admiralty Dr			OUT : Date: 21-4-2021	OUT : Time: 9.55 Am			
Driving Licence No: 90046139	Pass Date: 23-02-1980		Replace Veh No:	Mileage Out:			
Contact Number: 90046139			OUT : Date:	OUT : Time:			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver:		Daily 7	@ \$ 150/-	per day	1050.00		
NRIC / Passport No:		Weekly	@ \$	per week			
Address:		Monthly	@ \$	per month			
Driving Licence No:		Hours	@ \$	per hour			
Contact Number:		Others	@ \$				
		SUB-TOTAL \$ 1050.00					
Terms & Conditions ADDITIONAL S\$3000.00 EXCESS For Hirer / Driver Age 23 years old & below. Age 70 years old & above. Less than Two (2) years Driving Experience. Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - S\$3,500.00		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$ 1050.00					
REMARKS Sfr 3111C		IMPORTANT! FOR SINGAPORE USE ONLY					
		Excess Liability: S\$2,500.00					
		Malaysia Excess (With Prior Consent):					
		Hirer's Signature: 					
		Addition Driver's Signature:					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
 - ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
 - THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
 - VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
 - IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
28/4/21	5pm	191316		


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKR4878H

Date of Accident

14/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **11/02/2021 - 10/02/2022**

Requested By **KENNY CHAN (ALAN'S UNITED ...**

Requested Date **14/04/2021 13:21**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 19 April 2021 2:15 PM
To: RAM_RAJANALA@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SKR 4878H & SFR 3111C ALONG/AT SEMBAWANG DRIVE,BLK 314 LEFT TURN ON 14/04/2021

Our Ref: CC4/AIG21004833/ra3

RAJANALA RAMA PRASAD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKR 4878H & SFR 3111C ALONG/AT SEMBAWANG DRIVE,BLK 314 LEFT TURN ON 14/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFR 3111C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2021 18:01	Clm Dtl Modified	Claimant's Name: -> SOH KAY.	[A] HOW MEI KWAN
2	16 Apr 2021 18:01	Clm Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] HOW MEI KWAN
3	16 Apr 2021 18:01	Clm Created	Reg No: SFR3111C. Acct Date: 2021/04/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Apr 2021 18:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Apr 2021 18:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/27	[A] HOW MEI KWAN
6	16 Apr 2021 18:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Apr 2021 18:01	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	16 Apr 2021 18:02	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	16 Apr 2021 18:02	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Apr 2021 14:08	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	03 Dec 2021 12:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	03 Dec 2021 12:34	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	03 Dec 2021 12:34	Clm Dtl Modified	JPJ Reg. Date: -> 2009/01/16.	[A] JOANNE LEE KHANG MIN
14	03 Dec 2021 12:34	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	14 Dec 2021 14:37	Adj Mandate Request	Cur.Req:5710.50:Lia:100%*Quantum:(a)CORw/GST:\$4,868.50+(b)LOR(7days x \$120):\$840+(c)GIA search fee: \$2 = Total: \$5,710.50*Vehicle Model:TOYOTA WISH*Recommended 5 repair days +1 PRS + 1SUN= 7 Days	[A] Jaslin Kok Chin Yi
16	25 Jan 2022 10:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/27. Mandate Remarks: subject to all docs in place	[I] Ler, Bernard-JQ
17	25 Jan 2022 10:47	Adj Mandate Set	Approved:5710.50:subject to all docs in place	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687181	19 Apr 2021 14:04:06	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFR3111C	Teo, Ericweihong	xx.xx
2687183	19 Apr 2021 14:06:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFR3111C	SKR4878H	11.00
2746372	03 Dec 2021 12:34:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFR3111C	SKR4878H	11.00

