Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 19 April 2021 4:28 PM

To: 'Subramaniam, Divyashni'; Olea, Maricel; SUR; Cheok, Lee Wai

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SLZ3168B AND SJU5587L ON 13/04/2021

Dear Maricel/Kathlyn,

We have conducted the TP WP of SJU 5587L.

Please be informed that there is BI involved.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 16 April 2021 1:22 PM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' < Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa'

<NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong'

<Ericweihong.Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SLZ3168B AND SJU5587L ON 13/04/2021

Dear Sir / Mdm.

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Friday, 16 April, 2021 1:13 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul < Yinrul.Hor@aig.com>; Teo, Ericweihong

< Ericweihong. Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLZ3168B AND SJU5587L ON 13/04/2021

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Friday, April 16, 2021 1:09 PM
To: Agnes <agnes@aplp.com.sg>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>; Charles Hoon <charles@aplp.com.sg>; JiaQi <jiaqi@aplp.com.sg>; angele

<angele@aplp.com.sg>; PropertyDamage <pd@aplp.com.sg>; nxpress18@gmail.com;

ClaimsDocManagement < ClaimsDocManagement@aig.com >

 $\textbf{Subject:} \ aigencrypt \ PRE-REPAIR \ INSPECTION - ACCIDENT \ INVOLVING \ OUR \ INSURED \ VEHICLE \ SLZ3168B \ AND \ SJU5587L \ ON \ 13/04/2021$

Without Prejudice

Your Reference: AP/2021/003790.

Our Reference: SLZ3168B

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Agnes <agnes@aplp.com.sg>
Sent: Friday, April 16, 2021 9:16 AM

To: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong

<<u>Ericweihong.Teo@aig.com</u>>; Charles Hoon <<u>charles@aplp.com.sg</u>>; JiaQi <<u>jiaqi@aplp.com.sg</u>>; angele

<angele@aplp.com.sg>; PropertyDamage <pd@aplp.com.sg>; nxpress18@gmail.com;

ClaimsDocManagement < ClaimsDocManagement@aig.com >

Subject: [EXTERNAL] PRE REPAIR INSPECTION. Your Ref: SLZ3168B ;Our ref: AP/2021/003790.ACCIDENT ON 13 APRIL 2021 AT ABOUT 08:30 HRS INVOLVING MOTOR VEHICLES NO(S). SJU5587L AND SLZ3168B AND SMT907A AND SDX6690U ALONG PIE (TUAS) AFTER THOMSON ROAD EXIT

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) LH Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- I) Tan Ling Ling

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s. Nxpress Performance Pte Ltd

Contact Person 1: Mr Pan (Ah Nam) @ 8127 0834

Contact Person 2: GQ @ 9730 4896

Email: nxpress18@gmail.com

Address: 25, Kaki Bukit Road 4, Synergy @ KB, #01-39, Singapore 417800.

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Best Regards,

Agnes Chahyadi

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: agnes@aplp.com.sg

Singapore UEN No.: 201939937D GST Registration No.: 201939937D

From: Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com>

Sent: Thursday, 15 April 2021 6:47 pm **To:** Agnes <agnes@aplp.com.sg>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong

< <u>Ericweihong.Teo@aig.com</u>>; Charles Hoon < <u>charles@aplp.com.sg</u>>; JiaQi < <u>jiaqi@aplp.com.sg</u>>; angele

<angele@aplp.com.sg>; PropertyDamage <pd@aplp.com.sg>; nxpress18@gmail.com

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLZ3168B AND SJU5587L ON 13/04/2021





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이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

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