Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)

Sent: Monday, 19 April 2021 3:13 PM

To: Admin-D (LKKAuto); 'Henry, Irene James'; SUR; assignments

Subject: RE: [SPAM]RE: LIA \ CMTD2101028/SYH - ACCIDENT INVOLVING SKX 6692 G AND

YOUR INSURED SME245E DATED 31/03/2021

Attachments: PRELI ADVISED SKX 6692G.pdf

Dear Sir/Madam.

Enclosed preliminary revised of vehicle SKX 6692G

Date of survey: 16/4/2021

Number of days (estimated): 4 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 16 April 2021 9:29 AM

To: 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: [SPAM]RE: LIA \ CMTD2101028/SYH - ACCIDENT INVOLVING SKX 6692 G AND YOUR INSURED SME245E

DATED 31/03/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-

25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Friday, 16 April, 2021 8:54 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: [SPAM]RE: LIA \ CMTD2101028/SYH - ACCIDENT INVOLVING SKX 6692 G AND YOUR INSURED SME245E DATED

31/03/2021

Dear LKK AUTO.

Kindly assist to attend on the motor survey request for survey between 10-12pm today.

Best Regards Irene Henry Claims Division

Claims Division

D: 6322 4618 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Claims < claims@premiumauto.com.sg >

Sent: Thursday, April 15, 2021 3:30 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg >

Subject: LIA \ CMTD2101028/SYH - ACCIDENT INVOLVING SKX 6692 G AND YOUR INSURED SME245E DATED 31/03/2021

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Dear Melvin.

Please assist to arrange survey on 16 of April 10am -12pm.

Address: 281 alexandra road 159938

Thank you.

Best regards, George Wong Claims advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W) 281 Alexandra Road Singapore 159938 **p.** +65 6366 2323 **d.** 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims < claims@premiumauto.com.sg >

Sent: Thursday, 15 April 2021 9:00 am

To: 'Teo, Grace' < grace.teo@sompo.com.sg >

Cc: claims@premiumauto.com.sg

Subject: LIA \ CMTD2101028/SYH - ACCIDENT INVOLVING SKX 6692 G AND YOUR INSURED SME245E DATED 31/03/2021

Dear Grace,

Please assist to arrange survey on 16 of April 10am -12pm.

Address: 281 alexandra road 159938

Thank you.

Best regards, George Wong Claims advisor

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(Reg No 199902271W)

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From: Teo, Grace < grace.teo@sompo.com.sg > Sent: Wednesday, 7 April 2021 8:48 am

To: Claims < claims@premiumauto.com.sg >; Hwang, Shiang Yi < shiangyi.hwang@sompo.com.sg >

Subject: LIA \ CMTD2101028/SYH - ACCIDENT INVOLVING SKX 6692 G AND YOUR INSURED SME245E DATED 31/03/2021

Without Prejudice

Our Reference: CMTD2101028/SYH

Your Reference: SKX6692G

Hi George,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sq.

Aside to Shiang Yi,

Please assist on the liability request from Premium Automobiles Pte Ltd.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Claims < claims@premiumauto.com.sg >

Sent: Tuesday, April 6, 2021 7:51 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg >

Cc: 'Claims' < claims@premiumauto.com.sg >

Subject: ACCIDENT INVOLVING SKX 6692 G AND YOUR INSURED SME 245 E DATED 31/03/2021

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Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Thank you.

Best regards, George Wong Claims advisor

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