



# GOLDBELL ENGINEERING

**GOLDBELL ENGINEERING PTE LTD**

Main Office: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6861 3676

Finance: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500

Website: [www.goldbell.com.sg](http://www.goldbell.com.sg)

Co. Reg. No.: 198003963G

**Industrial Vehicles. Financial Services.**  
**41,000 Served. And Counting.**

07 May 2021

Our Reference : SKL4209X

Your Reference : SMW952C

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 Shenton Way

#09-16

Singapore 079120

Attn: Motor Claims Dept.

Dear Sir,

**Subject: Accident Involving SKL4209X and SMW952C along Junction Of AMK Ave 1 Going Into CTE on 15/04/2021**

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SMW952C.

We quantify our client's claim as follows:

1.	Cost of Repair	S\$	8,132.00
2.	Loss of Use (\$120 X 6 days)	S\$	720.00
3.	Medical Fees	S\$	34.50
3.	TP Insurer Search Fees	S\$	2.00
	<b>Total</b>	<b>S\$</b>	<b>8,888.50</b>

We hereby append the following relevant documents for your perusal:

- I. Repair bill tax invoice
- II. Letter of authority
- III. Medical fees invoice
- IV. TP Insurer search fees

Please let us know within the next 14 days from the received of this letter, whether you are prepared to accept all the above amount.

Best regards,

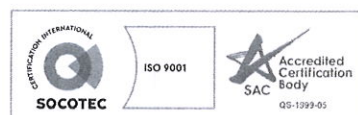
Yin Siew

Customer Service Advisor, Motor Claims

**Goldbell Engineering Pte Ltd**

Mobile : 9763 6433

Email : [konyinsiew@goldbell.com.sg](mailto:konyinsiew@goldbell.com.sg)



LETTER OF AUTHORITY

I/We, Denise Heng Hui Leng, owner of SKL4209X  
(Vehicle no.) hereby authorize GOLDBELL ENGINEERING PTE LTD to act on my/our behalf with  
respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no.  
SKL4209X that was damage pursuant to the accident which occurred on  
15/04/2021 at/along Junction Of AMK Ave 1 Going CTE involving vehicle no. SMW952C.

I/We permit GOLDBELL ENGINEERING PTE LTD to have full discretion to settle my/our above-  
mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any  
payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being  
made in favor of GOLDBELL ENGINEERING PTE LTD.

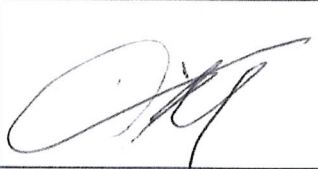
I/We authorize GOLDBELL ENGINEERING PTE LTD to have full discretion in the usage of my/our  
(owner and or driver) NRIC, work permit, driving license and whatsoever identification card,  
indemnity against PDPA terms and conditions.

I/We acknowledge that any settlement that GOLDBELL ENGINEERING PTE LTD may reach on  
my/our behalf is in full and final settlement of my/our property damage claims against the owner/  
driver/ motor insurer of the third party vehicle bearing registration number SMW952C and  
is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor  
insurer of vehicle concerned.

Date this 15 day of 04 (month) 2021 (year)

Claimant

(Vehicle owner or Company representative)



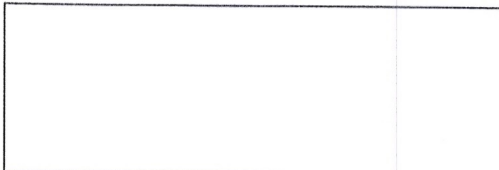
Signature

Denise Heng Hui Leng

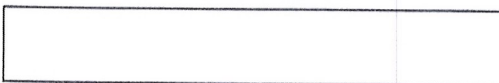
Full name as per Identity card




Company Stamp if applicable

Vehicle Driver

Signature



Full name as per Identity card



Company Stamp if applicable

## AUTHORIZATION LETTER TO CLAIM FOR MEDICAL BILLS

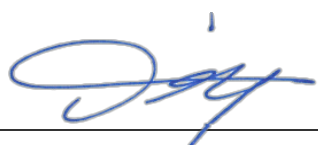
I/We, Denise Heng Hui Leng (the third party claimant")  
of Blk 315B #18-319 Ang Mo Kio Street 31, S563315 (address),  
owner/driver/passenger of SKL4209X (vehicle no.) hereby authorize  
Goldbell Engineering Pte Ltd ("the workshop") to act for me with respect to  
my claim for medical bills ("claim") pursuant to the accident which occurred on 15/4/2021(date)  
along Junction Along AMK Ave 1 Going Into CTE (location) involving vehicle no/s  
SMW952C ("the accident").

I/We, also confirmed that I/We **will not be making any Injury Claim** and will only claim for the  
medical bills related to this accident.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 14 (day) of 6 (month) 20 21 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, GOLDBELL ENGINEERING PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,132.00 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$36.50 (Disbursement) for vehicle no. SKL 4209X that was damaged pursuant to the accident which occurred on 15/04/2021 (date) along JUNCTION ALONG AMK AVE 1 GOING INTO CTE (location) involving vehicle no/s SMW 952C. This is pursuant to the inspection conducted on 16/04/2021 (date) at “the workshop”.

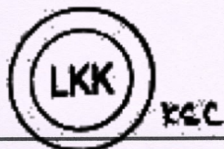
We/I confirm that we/I are/am authorized by the owner DENISE HENG HUI LENG (XING HUILING) (the third party claimant”) of vehicle no. SKL 4209X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKL 4209X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 6 (month) 2021 (year)



Signed by appointed surveyor



 RAMESH

Signed by “the workshop” (with chop)





**Industrial Vehicles. Financial Services.**  
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AIG ASIA PACIFIC INSURANCE PTE. LTD.  
78 SHENTON WAY #09-16 AIG BUILDING  
SINGAPORE 079120

### TAX INVOICE

GST Reg No. : M9-0002514-E  
Invoice No. : EXI00271489  
Invoice Date. : 07-05-2021  
Account No. : C00007460  
Quotation No. : 131771  
Work Order No. : 1103198  
Service Centre. : ANG MO KIO  
Agreement No. : GBE~56857

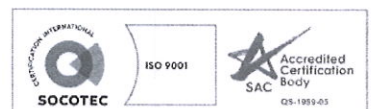
PARTICULARS		AMOUNT SGD		
Reg No	: SKL4209X			
Chassis No	: WDD2043312G116484			
Engine No	: 27491030054740			
Model No	: MERCEDES BENZ C 180			
Mileage	: 0			
SRR No	:			
ACCIDENT REPAIR: GBE/SVC/SALES-AMK121				
DATE OF ACCIDENT: 15/04/2021				
POLICY NO.: 5117172054				
**** TP CLAIM - AIG ****				
	<u>Description</u>	<u>QTY</u>	<u>Disc</u>	<u>Net Price</u> <u>Ext Price</u>
	COSTS OF REPAIR - LUMP	1	N	7600.00      7600.00
	SUM			
			Parts Charges:	7600.00
			Sub Total:	7600.00
			GST @ 7.00 %	532.00
	E. & O. E			
			<b>TOTAL</b>	<b>8132.00</b>

Please make all cheques payable to GOLDBELL ENGINEERING PTE LTD.  
When making payment, please quote our invoice numbers.  
No receipts will be issued for Cheque Payments.

#### Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.



INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SMW952C

Date of Accident

15/04/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **30/10/2020 - 29/10/2022**

Requested By ..... **Kon Yin Siew (GOLDBELL ENGI...**

Requested Date ..... **15/04/2021 17:43**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

4/15/2021

**Healthpath Medical Clinic and Surgery Pte Ltd**

338 Ang Mo Kio Ave 1 #01-1651 Singapore 560338  
GST Reg. No.: 201317722R  
Tel No.: 64832556



**HENG HUI LENG DENISE - XXXXX570F**

315B ANG MO KIO STREET 31 #18-319  
TECK GHEE VISTA  
SINGAPORE 563315

Invoice #132642

Date 15/04/2021

Ref No 15749

Served By: dapyan

**Invoice**

Provider: Dr Wong WS

Item	Qty	Sub Total
NC NIGHT CONSULTATION (SHORT <10MIN - INCLUDES GST)	1	\$26.00
KEFENTECH (KETOPROFEN) PLASTERS	1	\$8.50
Sub-Total		\$34.50
Total		\$34.50

NETS	\$34.50	15 Apr 2021
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**Outstanding Balance: \$0.00**

All medication/items are subjected to 7% GST and strictly non-refundable/exchangeable once dispensed

Prices inclusive of GST @ 7% of \$2.26  
Total w/o GST is \$32.24

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 16 April 2021 12:32 PM  
**To:** freezone\_flyer@yahoo.com.sg  
**Subject:** ACCIDENT INVOLVING SMW 952C(AIG) AND SKL 4209X AT/ALONG CROSS JUNCTION OF ANG MO KIO AVE 1 ON 15/04/2021

16 April 2021

**Mr Chua Yong Kit** *[By Email Only]*

Dear Sir/Madam,

**You Ref: SMW952C**

**Our Ref: CC6/AIG21004801/pa3**

**ACCIDENT INVOLVING SMW 952C(AIG) AND SKL 4209X AT/ALONG CROSS JUNCTION OF ANG MO KIO AVE 1 ON 15/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKL4209X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2021 10:47	<b>Clim Dtl Modified</b>	Claimant's Name: -> DENISE HENG HUI LENG (XING HUI.	[A] HOW MEI KWAN
2	16 Apr 2021 10:47	<b>Clim Veh Model Changed</b>	(202036) MERCEDES-BENZ C180 1.6 (A).	[A] HOW MEI KWAN
3	16 Apr 2021 10:47	<b>Clim Created</b>	Reg No: SKL4209X. Acct Date: 2021/04/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Goldbell Engineering Pte Ltd (Tuas)	[A] HOW MEI KWAN
4	16 Apr 2021 10:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Apr 2021 10:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/27	[A] HOW MEI KWAN
6	16 Apr 2021 10:47	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Apr 2021 10:47	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	16 Apr 2021 10:47	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	16 Apr 2021 10:47	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	24 May 2021 22:10	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	24 May 2021 22:10	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	24 May 2021 22:10	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2013/11/08.	[A] JOANNE LEE KHANG MIN
13	24 May 2021 22:10	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	29 May 2021 15:15	<b>Adj Mandate Request</b>	Cur.Req:8768.50:Liability: 100%(BOLA27) *Quantum: (a)CORw/GST: \$8,132.00 + (b)LOU(6days x \$100.00): \$600.00 + (c)LTA/GIA search fee: \$2.00 +(d) Medical Fee:\$34.50= Total: \$8,768.50 *6 recommendations on repair days *For your approval please.	[A] CHEW HSIAO TONG
15	04 Jun 2021 23:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/27. Mandate Remarks: Subj to all docs/billings in order & LOA from TP on claiming only medical expenses through TP repairer, settle at best from: \$8,528.50-8,648.50 (All-in).	[I] Tan, Bennie-WZ
16	04 Jun 2021 23:45	<b>Adj Mandate Set</b>	Approved:8648.50:Subj to all docs/billings in order & LOA from TP on claiming only medical expenses through TP repairer, settle at best from: \$8,528.50-8,648.50 (All-in).	[I] Tan, Bennie-WZ
17	04 Jun 2021 23:46	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/04/27. Mandate Remarks: Subj to all docs/billings in order & LOA from TP on claiming only medical expenses through TP repairer, settle at best from: \$8,528.50-8,648.50 (All-in). Also, please upload engagement with OI o	[I] Tan, Bennie-WZ
18	04 Jun 2021 23:46	<b>Adj Mandate Set</b>	Approved:8648.50:Subj to all docs/billings in order & LOA from TP on claiming only medical expenses through TP repairer, settle at best from: \$8,528.50-8,648.50 (All-in). Also, please upload engagement with OI on case.	[I] Tan, Bennie-WZ

Date From  Date To  Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2686742	16 Apr 2021 11:36:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKL4209X	SMW952C	11.00
2696770	24 May 2021 22:10:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL4209X	SMW952C	11.00

