

Re: LOD - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\* LKK REF: CC6/AIG21004801/pa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 17/6/2021 12:47 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

 1 attachments (194 KB)

DV\_SKL4209X.pdf;

#### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with your client's authorisation to act(PD) to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kon Yin Siew <KonYinSiew@goldbell.com.sg>

**Sent:** Monday, 14 June 2021 3:46 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

**Subject:** RE: LOD - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\* LKK REF: CC6/AIG21004801/pa3

Hi Hsiao Tong,

Attached the signed authorisation to act for your necessary action.

We are accepted your offer amount at total \$8,528.50.

Thank you.



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**Kon Yin Siew | Goldbell Engineering Pte Ltd**

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 |

Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, June 11, 2021 12:28 PM

**To:** Kon Yin Siew <KonYinSiew@goldbell.com.sg>

**Cc:** William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

**Subject:** Re: LOD - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\*  
LKK REF: CC6/AIG21004801/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,132.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA/GIA Search Fee	\$ 2.00
4. Medical Fee*	\$ 34.50
<b>Total</b>	<b>\$ 8,528.50</b>

\*For the medical fee claimed by your client, kindly let us have a copy of authorisation to act to indicate claim only medical expense through your workshop, Goldbell Engineering Pte Ltd & no further injury claim.

Attached is a copy of the authorisation to act form for your necessary action.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 10 May 2021 9:58 AM

**To:** Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>

**Cc:** William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Subject:** RE: LOD - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\*  
LKK REF: CC6/AIG21004801/pa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 07/05/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>

**Sent:** Friday, 7 May 2021 8:13 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Subject:** LOD - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\* LKK  
REF: CC6/AIG21004801/pa3

Hi Hsiao Tong,

Enclosed herewith the scan copy of our letter of demand and supporting document for your perusal.

Kindly look into the matter and revert the claim settlement to us.

Thank you.

**NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



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**Kon Yin Siew | Goldbell Engineering Pte Ltd**

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 |

Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |



Our Goldbell family has always been our **greatest asset**.  
We want to **thank our colleagues** for their contribution over the years  
and making us one of the **top employers in Singapore**.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, April 17, 2021 2:14 PM

**To:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Cc:** William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: TP claim against AIG - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\* LKK REF: CC6/AIG21004801/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Sent:** Friday, 16 April 2021 12:13 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>

**Subject:** RE: TP claim against AIG - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\* LKK REF: CC6/AIG21004801/pa3

Dear Hsiao Tong,

We seeking your help on Liability Status.

SKL4209X, our client statement said SMW952C rear end his car.

SMW952C, 3<sup>rd</sup> party driver statement said front car SKL4209L stopped so he collided.

Looking forward to your reply.

If Liability is in-favour to our client then we will go for LKK survey and Direct Settlement.

Thank you.



**Ramesh | Senior Executive, Motor Claims**  
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425 | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 16 April 2021 11:24 am

**To:** Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

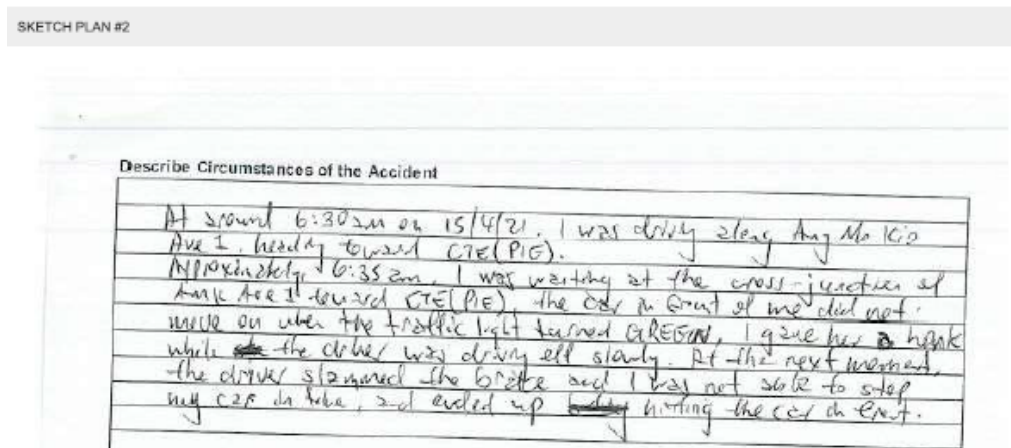
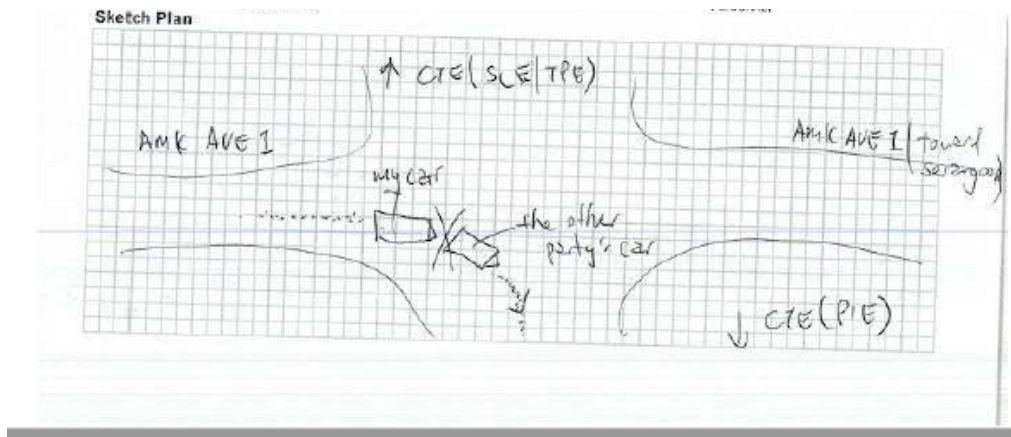
**Cc:** William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: TP claim against AIG - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE \*\*\* LKK REF: CC6/AIG21004801/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



**Please arrange for survey.**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <[KonYinSiew@goldbell.com.sg](mailto:KonYinSiew@goldbell.com.sg)>

Sent: Thursday, 15 April, 2021 6:10 PM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Cc: William Oh Soon Lee <[WilliamOhSL@goldbell.com.sg](mailto:WilliamOhSL@goldbell.com.sg)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

Subject: TP claim against AIG - Accident Involving SKL4209X and SMW952C on 15/04/2021 along Junction of AMK Ave 1 Going Into CTE

Hi Sir / Mdm,

Our customer Denise Heng Hui Leng, would like us to handle his 3<sup>rd</sup> party claim against SMW952C.

Attached above is our customer' s SAS and kindly advice on quantum of liability.

Kindly contact our Motor Claims Officer Ms. Kon (9739 6433) for survey and vehicle is in the workshop at 5035 Ang Mo Kio Industrial Park 2, #01-367, Singapore 569538.

Thank you.

**NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

**Kon Yin Siew | Goldbell Engineering Pte  
Ltd**

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 |

Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |