

10<sup>th</sup> June 2021

Our Reference : GBH2113D

Your Reference : GBB2755H

Attn: Motor Claims Department  
**LONPAC INSURANCE BHD.**  
300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

Dear Sir/Madam,

**Subject: Accident case between GBH2113D & GBB2755H on 14/04/2021 at SENGKANG E ROAD**

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. GBB2755H

We quantify our client's claim as follows:

1. Cost of Repair (\$9539.37 x 7% GST)	S\$	10207.13
2. Loss of Use (\$100 x 8 days)	S\$	800.00
3. Third Party Insurer Enquiry Fee	S\$	2.00
<b>Total</b>	<b>S\$</b>	<b>11009.13</b>

We hereby append the following relevant documents for your perusal:

- I. Repair Bill Tax Invoice
- II. Surveyor Finalized COR Email
- III. Third Party Insurer Enquiry Tax Invoice
- IV. Letter of Authority

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

CATHERINE CHONG  
Customer Service Advisor, Motor Claims  
**Motorviva Pte Ltd (HQ)**  
Mobile : 9736 1300  
Email : [CatherineChongKL@Goldbell.com.sg](mailto:CatherineChongKL@Goldbell.com.sg)



Appendix A

LETTER OF AUTHORITY

I/We, RISING ENGINEERING PTE LTD, owner of GBH2113D (Vehicle no.) hereby authorize MOTORVIVA PTE LTD to act on my/our behalf with respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. GBH2113D that was damage pursuant to the accident which occurred on 14/04/2021 at/along SENGKANG E ROAD involving vehicle no. GBB2755H.

I/We permit MOTORVIVA PTE LTD to have full discretion to settle my/our above-mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being made in favor of MOTORVIVA PTE LTD.

I/We authorize MOTORVIVA PTE LTD to have full discretion in the usage of my/our (owner and or driver) NRIC, work permit, driving license and whatsoever identification card, indemnity against PDPA terms and conditions.

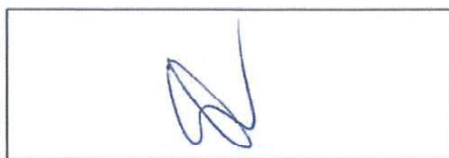
I/We acknowledge that any settlement that MOTORVIVA PTE LTD may reach on my/our behalf is in full and final settlement of my/our property damage claims against the owner/ driver/ motor insurer of the third party vehicle bearing registration number GBB2755H and is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer of vehicle concerned.

Date this 15 day of April (month) 2021 (year)

Claimant

Vehicle Driver

(Vehicle owner or Company representative)



Signature



Signature

Rising Engineering Pte Ltd

Full name as per Identity card

Tan Wee Siong

Full name as per Identity card



Company Stamp if applicable



Company Stamp if applicable

Without Prejudice  
to any claim for  
personal injury



## LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024454  
DATE : 16 JULY 2021

### DISCHARGE VOUCHER

I/We, Rising Engineering Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB 2755H the sum of Singapore Dollar Ten Thousand Eight Hundred Forty Nine and Cents Twelve Only (\$10,849.12) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBB 2755H and GBH 2113D on 14 April 2021 along Sengkang E Rd.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BAKER'S HEART AND/OR LEONG KEE CHIT ERN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOTORVIVA PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

Dave Tan 16 July 2021

Name of vehicle owner /Date



LONPAC INSURANCE BHD.  
100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702  
Attn: FINANCE DEPARTMENT

### TAX INVOICE

GST Reg No. : M9-0002514-E  
Invoice No. : MXI00045403  
Invoice Date. : 10-06-2021  
Account No. : C00012959  
Quotation No. : 131746  
Work Order No. : 1104111  
Service Centre. : PAYA UBI

PARTICULARS		AMOUNT SGD				
Reg No	: GBH2113D					
Chassis No	: ZFA22500006H26691					
Engine No	: 225A20006494026					
Model No	: 225.2LR.1 (612 SILVER)					
Mileage	: 62640					
SRR No	:					
ACCIDENT REPAIR: GBE/SVC/SALES-PU/99-1404						
DATE OF ACCIDENT: 14/04/2021						
POLICY NO: Z21VC05007040						
**** TP CLAIM - LONPAC INSURANCE ***						
ITEM 1: TO REMOVE AND REFIX DAMAGED PARTS, CUT, WELD, PANEL BEAT, STRAIGHTEN & REALIGN,ETC						
ITEM 2: TO TRANSFER DOOR COMPARTMENT / WINDOW GLASS / REGULATOR / LOCK / MECHANISM,ETC						
ITEM 3: TO PUTTY, CLEAN, SPRAY PAINT AND POLISH, ETC						
ITEM 4: TO REPAIR END PANEL, REAR END PANEL REINFORCEMENT AND FLOOR PANEL						
ITEM 5: TO REMOVE AND REFIX REVERSE SENSOR						
ITEM 6: TO SPRAY PAINT END PANEL, REAR PANEL REINFORCEMENT AND FLOOR PANEL						
Parts/Materials:	Description	QTY	U/Price	%	Net Price	Ext Price
	BUMPER, RR	1	609.22	-10	548.30	548.30
	TYPE PLATE - FLORINO	1	95.74	-10	86.17	86.17
	TYPE PLATE - ECO JET	1	76.24	-10	68.62	68.62
	ORNAMENT - FIAT BADGE	1	143.41	-10	129.07	129.07
	MEDALLION - PROFESSIONAL	1	74.81	-10	67.33	67.33
	REAR DOOR - LHS	1	1600.79	-10	1440.71	1440.71
	REAR DOOR - RHS	1	1091.86	-10	982.67	982.67
	REVERSE SENSOR	2	200.00	-10	360.00	360.00
	WEATHERSTRIP REAR BODY DOOR	1	685.00	-10	616.50	616.50
Parts Charges :						4299.37
SPECIAL NETT ITEMS						
	70KM STICKER	1				20.00
	4 PAX STICKER	1				20.00
Parts Charges :						40.00

### LABOUR CHARGES

LABOUR CHARGES (REFER ITEM 1)	1800.00
LABOUR CHARGES (REFER ITEM 2)	350.00
LABOUR CHARGES (REFER ITEM 3)	700.00
LABOUR CHARGES (REFER ITEM 4)	1500.00
LABOUR CHARGES (REFER ITEM 5)	150.00
LABOUR CHARGES (REFER ITEM 6)	700.00

Labour Charges : 5200.00

Sub Total : 9539.37

GST @ 7.00% for \$ 9539.37 667.76

**GRAND TOTAL (S\$) : 10207.13**

Please make all cheques payable to MOTORVIVA PTE LTD.  
When making payment, please quote our invoice numbers.  
No receipts will be issued for Cheque Payments.

#### Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.

## INSURER ENQUIRY

**Find insurer**

Vehicle reg. no.

GBB2755H

Date of Accident

14/04/2021 出

**Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **26/11/2020 - 25/11/2021**Requested By ..... **Chong Kai Ling (GOLDBELL EN...**Requested Date ..... **15/04/2021 17:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 13 July 2021 5:35 PM  
**To:** Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** JTP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: 20/21/21/VC05/024454 \*\*\* LKK REF: CC4/LPC21004... [External General]

## Lonpac External - General

Dear Cecilia

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Tuesday, 13 July 2021 3:46 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ONG LI LI <llong@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: 20/21/21/VC05/024454 \*\*\* LKK REF: CC4/LPC21004799/ga3 [External G...]

Lonpac Ref: **20/21/21/VC05/024454**  
LKK Ref: CC4/LPC21004799/ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 23/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "MOTORVIVA PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,243.22	\$ 10,207.12

2. Loss of Use (8days x \$100.00)	\$ 800.00	\$ 800.00 (8days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 14,045.22</b>	<b><u>\$ 11,009.12</u></b>

\*\*08days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Cecilia Chong | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 23 April 2021 5:54 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd  
Our Ref: 20/21/21/VC05/024454 \*\*\* LKK REF: CC4/LPC21004799/ga3 [External General]

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, 21 April, 2021 11:47 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>



## Cecilia Chong (LKK Auto)

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**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Sent:** Thursday, 15 July 2021 5:02 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Admin A; Ramesh; Hasrianah Binte Hassan  
**Subject:** RE: Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: 20/21/21/VC05/024454 \*\*\* LKK REF: CC4/LPC21004799/ga3 [External General]

Dear Ms. Cecilia,

Please be informed that the Final repair bill amount is auto generate by our system and I unable to amend it.

Kindly please send to us workshop discharge voucher (release voucher).

Thank you.

**NOTICE:**

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected.

All correspondence should be done via email instead. Thank you for staying safe with us!



**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

**t:** | **m:**9736 1300 | **f:** | **w:** [www.goldbell.com.sg](http://www.goldbell.com.sg)

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, July 15, 2021 3:50 PM  
**To:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>  
**Subject:** RE: Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: 20/21/21/VC05/024454 \*\*\* LKK REF: CC4/LPC21004799/ga3 [External General]

WITHOUT PREJUDICE

Dear Catherine,

Kindly provide amended LOD and Final repair bill as the finalise COR amount before GST is \$ 9,539.36, aft GST is \$10,207.12.

Thanks