

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 21 April, 2021 11:47 AM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; MT_Claim_SG; Cecilia Chong (LKK Auto)
Subject: RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: 20/21/21/VC05/024454 *** LKK REF: CC4/LPC21004799/ga3 [External General]
Attachments: GBB2755H OI GIA.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report that you have requested.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 21 April 2021 11:01 AM
To: ONG LI LI <llong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: TBA [External General] *** LKK REF: CC4/LPC21004799/ga3

Dear Li Li.

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 16 April, 2021 9:06 AM

To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: TBA [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 15 April, 2021 5:44 PM

To: 'Catherine Chong Kai Ling' <CatherineChongKL@goldbell.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>

Subject: RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Catherine

Our Insured has not reported the accident. You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha/Summer

FYA – pls arrange TP survey.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Catherine Chong Kai Ling [<mailto:CatherineChongKL@goldbell.com.sg>]
Sent: Thursday, 15 April 2021 5:33 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ONG LI LI <llong@lonpac.com>; Ramesh <Ramesh@goldbell.com.sg>
Subject: RE: TP claim - Accident case between GBH2113D & GBB2755H (your insured) on 14/04/2021 @ 1730 hrs at Sengkang E Rd

Dear Officer-in-Charge,

Our customer **RISING ENGINEERING PTE LTD**, had made an accident reporting with us and would like us to handle his 3rd party claim against **GBB2755H**.

Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL PAYA UBI** for PRS and direct settlement.

Kindly contact our Motor Claims Officer Ms. Catherine for survey as vehicle currently with owner.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |