

Veron Chen (LKKAUTO)

From: Hansel Ang <hansel.ang@budgetdirect.com.sg>
Sent: Wednesday, 28 April 2021 7:18 PM
To: Admin-D (LKKAUTO); SUR; assignments
Subject: RE: TPPD survey: Claim ref: C10009828/CH || OI- SKA3103G (Gold) TP-SBL9899C ||
Est: \$ || Complete VMS

Importance: High

Dear Summer

We refer to the above captioned.

We would appreciate if you could revert to us have your surveyor done the third party's survey for this accident? If no, please proceed to cancel this survey as we have just repudiated third party's claim.

Thank you and hope to hear from you urgently.

Regards,

Hansel Ang
Executive, Claims

T +65 6540 2187
F +65 6725 0853
E hansel.ang@budgetdirect.com.sg



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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, April 16, 2021 9:19 AM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10009828/CH || OI- SKA3103G (Gold) TP-SBL9899C || Est: \$ || Complete VMS

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Thursday, 15 April, 2021 4:21 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: TPPD survey: Claim ref: C10009828/CH || OI- SKA3103G (Gold) TP-SBL9899C || Est: \$ || Complete VMS

Hi Team,

We would like to arrange TP survey for SBL9899C. TP chose Mr. Kenneth Kong to survey the vehicle.

Workshop information:
Complete VMS PTE LTD
Block 176 Sin Ming Drive, #03-14
Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 Fax: 6554 0012

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg

It pays to choose

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Direct
insurance**



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auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Jimmy Kok <jimmy@completevms.com.sg>

Sent: Thursday, 15 April 2021 2:51 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>; lihui@completevms.com.sg; Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: Re: Accident Involving SBL9899C and SKA3103G on 13/4/2021 along Braddell Road Slip Road Junction to Toa Payoh Lor. 6 at about 17:50hrs. || C10009828

Without Prejudice

Dear Ivy Ratilla,

Please arrange Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd) to conduct the survey.

Thank you & Best Regards,

Jimmy Kok

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

-----Original Message-----

From: Jimmy Kok <jimmy@completevms.com.sg>

Sent: Wednesday, 14 April 2021 2:01 PM

To: Claims <claims@budgetdirect.com.sg>

Cc: lihui@completevms.com.sg

Subject: Accident Involving SBL9899C and SKA3103G on 13/4/2021 along Braddell Road Slip Road Junction to Toa Payoh Lor. 6 at about 17:50hrs.

Without Prejudice

Dear Sir / Mdm,

Accident Involving SBL9899C and SKA3103G on 13/4/2021 along Braddell Road Slip Road Junction to Toa Payoh Lor. 6 at about 17:50hrs.

We act for Tan Kwang Pheng owner of vehicle no. SBL9899C with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd
176 Sin Ming Drive
#03-14,
Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, we will commence repairs thereafter without further reference to you. Please note that there will also a storage charge of \$60.00 per on the 2 days notice period commencing from this email.

Thank You & Best Regards
Jimmy Kok

Complete VMS Pte Ltd
176 Sin Ming Drive, #03-14
Sin Ming Autocare, S575721
Tel: 6455 0012 Fax: 6554 0012

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