

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY #06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775

Letter of Demand

WITHOUT PREJUDICE

Date: 24 Jun 2021

Attn: AIG Asia Pacific Insurance Pte. Ltd. (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBG9218U

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: SKW8818D on accident date
08/04/2021

The below following is:

1) Cost of Repair = \$1,550.00

Total = \$1,658.50 (GST 7%)

2) Loss of Use (03 days x \$80.00) = \$240.00

Total = \$ 1,898.50

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
56 LOYANG WAY # 06-07 ENTERPRISE BUILDING SINGAPORE 508775

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBG9218U (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss

of use ("The Claim") for my vehicle no. GBG9218U that was damaged

involving in the accident which occurred on 08/04/2021 (Date)

along/at 546A WOODLANDS DRIVE 16 (Location)

involving vehicle/s no. GBG9218U & SKW8818D ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 09 (Day) of APR (Month) 2021 (Year).



Signature / Company Chop

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,658.50** (Repair Cost), **S\$210.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **GBG 9218U** that was damaged pursuant to the accident which occurred on **08/04/2021** (date) along **BLK 546 WOODLAND S DRIVE 16 PARKING LOT NUMBER 274** (location) involving vehicle no/s **SKW 8818D**. This is pursuant to the inspection conducted on **19/04/2021** (date) at “the workshop”

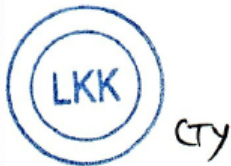
We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (“the third party claimant”) of vehicle no. **GBG 9218U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBG 9218U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of April (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY#06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775
Business Registration No: 201511708E Tel: 6284 0827 Fax: 6341 6758

BILL TO :

AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16

SHENTON WAY AIG BUILDING

SINGAPORE 079120

TEL : 64193000 FAX :

TAX INVOICE

INVOICE : AR202106-0103
DATE : 24/06/2021
JOB NO. : JO202104-0444
VEH. NO. : GBG9218U
VEH.MODEL : NV350
MILEAGE : 149,514
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY	UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR D.O.A : 08/04/2021	1.00		1550.00	1,550.00

REMARKS : 3RD PARTY - DOA: 08/04/2021

AMOUNT : S\$

ONE THOUSAND SIX HUNDRED AND FIFTY-EIGHT DOLLARS AND
FIFTY CENTS ONLY

SUB TOTAL : \$ 1,550.00
GST 7% : \$ 108.50
TOTAL S\$: \$ 1,658.50

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after
1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising
therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 21 April 2021 8:45 AM
To: teo122sp@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKW 8818D & GBG 9218U ALONG/AT BLK 546 WOODLAND S DRIVE 16 PARKING LOT NUMBER 274 ON 08/04/2021

Our Ref: CC4/AIG21004797/Era3

SIN PENG ENGINEERING PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 8818D & GBG 9218U ALONG/AT BLK 546 WOODLAND S DRIVE 16 PARKING LOT NUMBER 274 ON 08/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG 9218U against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver moving out of a carpark lot and collided with third party who was moving straight ahead. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2021 09:44	Clm Dtl Modified	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASIN.	[A] HOW MEI KWAN
2	16 Apr 2021 09:44	Clm Veh Model Changed	(206568) NISSAN NV350 2.5 PANEL VAN 5MT 5DR (M).	[A] HOW MEI KWAN
3	16 Apr 2021 09:44	Clm Created	Reg No: GBG9218U. Acct Date: 2021/04/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Efficient Motor & Engineeri ng Works Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Apr 2021 09:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Apr 2021 09:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/27	[A] HOW MEI KWAN
6	16 Apr 2021 09:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Apr 2021 09:44	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	16 Apr 2021 09:45	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	16 Apr 2021 09:45	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	21 Apr 2021 08:38	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	21 Apr 2021 17:14	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	27 Apr 2021 13:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	27 Apr 2021 13:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	27 Apr 2021 13:16	Clm Dtl Modified	JPJ Reg. Date: -> 2017/11/30.	[A] JOANNE LEE KHANG MIN
15	27 Apr 2021 13:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	30 Jun 2021 14:09	Adj Mandate Request	Cur.Req:1898.50:Lia:100%*Quantum:(a)CORw/GST:\$1,658.50+(b)LOU(3days x \$80):\$240=Total:\$1, 898.50*Vehicle Model: Nissan NV350 *Recommended 3 repair days.	[A] Jaslin Kok Chin Yi
17	12 Aug 2021 11:56	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
18	12 Aug 2021 12:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/27. Mandate Remarks: madnate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
19	12 Aug 2021 12:08	Adj Mandate Set	Approved:1898.50:madnate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687025	19 Apr 2021 10:04:36	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBG9218U	Low, Xianyu	xx.xx
2687032	19 Apr 2021 10:09:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBG9218U	SKW8818D	11.00
2689523	27 Apr 2021 13:16:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBG9218U	SKW8818D	11.00

