

Our Ref: CT0421/SHD3456H/JW(st)
Date: 24.06.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 15.04.2021 INVOLVING SHD3456H & SLH8733G ALONG LOR 12, GEYLANG RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3456H, which was involved in the captioned accident with your insured vehicle No SLH8733G.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,086.50
2. Loss of Rental	5 days x S\$ 114.95	S\$	574.75
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,063.25**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [X] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3456H , SLH8733G
ALONG LOR 12, GEYLANG RD****ON 15-Apr-21 11:00**I / We **KEOW EDWARD(GUO Y...** (Hirer) NRIC No.: **SXXXX051F**and/or (Relief) NRIC No.: **SXXXX051F**Taxi Number **SHD3456H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **15-Apr-2021**Name of Hirer **KEOW EDWARD(GUO YISHUN)**Hirer NRIC **SXXXX051F**

Signature :

Address **318C YISHUN AVENUE 9 #11-146
763318**Contact No. **88381431**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,700.00** (Global Sum) for vehicle no. **SHD 3456H** that was damaged pursuant to the accident which occurred on **15/04/2021** (date) along **LOR 12 GEYLANG** (location) involving vehicle no/s **SLH 8733G**.

This is pursuant to the inspection conducted on **16/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3456H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3456H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8th (day) of Dec (month) 2021 (year)

Please forward your cheque made payable to,
COMFORTDELGRO ENGINEERING PTE LTD

 MTM

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

[Signature]

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3456H

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
18.08.2016

CHASSIS CODE
KMHLB41UMGU093318

NO/DATE
91570770 18.06.2021

JOB NO.
305463968

ODOMETER READING

JOB TYPE

Description : 3P 15.04.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,950.00
Add GST @ 7.000 %		136.50
Total Invoice amount		2,086.50

Issued by : KATHERINETAN 18.06.2021 16:06:40
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21040255

Date: 18 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/04/2021 @ 11:00 hrs
ALONG LOR 12, GEYLANG RD
INVOLVING SLH8733G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3456H** (the "Taxi"). The Taxi was hired to **KEOW EDWARD(GUO YISHUN) IC NO SXXXX051F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
088	129	0430	1915
3290	201	0830	1645
3492	202	1800	0330
530	37	0100	1930
678	147	0830	1340
3879	196	1900	0230
1080	206	0700	1355
1177	97	2100	0205
4514	336	0515	2000
+ 666	152	0530	1915
1921	0500.34	0500	1915

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
10/4	Ed	54	51	12	191	0530	1330
10/4	Kwok	54	52	82	169	1800	0215
11/4	Ed	54	54	80	198	0500	1300
12/4	Ed	54	57	20	239	0440	1645
12/4	Kwok	54	59	13	193	1830	0215
13/4	Ed	54	60	90	176	0445	1345
13/4	Kwok	54	62	34	144	2000	0140
14/4	Ed	54	63	27	92	0620	1515
14/4	Kwok	54	65	49	165	1820	0300
15/04/21	? Standard Repair				21034056	1135	-
19/04/21	? Standard Repair				Behind	-	1420

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLH8733G

Date of Accident

15/04/2021 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **22/11/2020 - 21/11/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **15/04/2021 13:54****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 April 2021 2:58 PM
To: ysttchia@gmail.com; henry@hydrabaths.com.sg
Subject: ACCIDENT INVOLVING SLH 8733G(AIG) AND SHD 3456H AT/ALONG OPPOSITE NUMBER 2 LORONG 12 GEYLANG ON 15/04/2021

21 April 2021

Ms Chia Yi Shan

[By Email Only]

Driver: Mr Tay Yong Shing Henry

Dear Sir/Madam,

You Ref: SLH8733G

Our Ref: CC4/AIG21004782/T1ps3

ACCIDENT INVOLVING SLH 8733G(AIG) AND SHD 3456H AT/ALONG OPPOSITE NUMBER 2 LORONG 12 GEYLANG ON 15/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD3456H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your reversed and collided onto third party stationary taxi. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Apr 2021 17:30	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	15 Apr 2021 17:30	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	15 Apr 2021 17:30	Clm Created	Reg No: SHD3456H. Acct Date: 2021/04/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	15 Apr 2021 17:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	15 Apr 2021 17:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/26	[A] Lee Su Li
6	15 Apr 2021 17:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	15 Apr 2021 17:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	15 Apr 2021 17:31	Label Added	(23):Express.	[A] Lee Su Li
9	15 Apr 2021 17:31	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	19 Apr 2021 08:48	Clm Registration Modified	Acct Time:11:00:00->10:30:00. Pol No:2100490719->2100490719-04.	[I] AIG OneClaim Integration User
11	20 Apr 2021 11:08	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
12	22 Apr 2021 12:49	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	28 Apr 2021 10:42	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	29 Apr 2021 11:43	Video Downloaded	Downloaded Video - Accident	[A] BRYAN TANI
15	29 Apr 2021 11:43	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] BRYAN TANI
16	29 Apr 2021 11:53	Video Downloaded	Downloaded Video - Accident	[A] BRYAN TANI
17	29 Apr 2021 11:53	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] BRYAN TANI
18	29 Apr 2021 13:30	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Ng, Hai-Chuan
19	29 Apr 2021 13:30	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Ng, Hai-Chuan
20	29 Apr 2021 15:03	Video Downloaded	Downloaded Video - Accident	[A] SIMON HO LEONG CHUAN
21	29 Apr 2021 15:04	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] SIMON HO LEONG CHUAN
22	29 Apr 2021 15:06	Video Downloaded	Downloaded Video - Accident	[A] SIMON HO LEONG CHUAN
23	29 Apr 2021 15:08	Video Downloaded	Downloaded Video - Accident	[A] SIMON HO LEONG CHUAN
24	29 Apr 2021 15:08	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] SIMON HO LEONG CHUAN
25	29 Apr 2021 15:57	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] SIMON HO LEONG CHUAN

AUDIT TRAIL

No.	On	Audit	Remarks	By
26	29 Apr 2021 16:02	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] SIMON HO LEONG CHUAN
27	29 Apr 2021 16:05	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] SIMON HO LEONG CHUAN
28	29 Apr 2021 16:33	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] SIMON HO LEONG CHUAN
29	30 Jul 2021 19:40	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[A] CHEW HSIAO TONG
30	03 Aug 2021 10:30	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Ng, Hai-Chuan
31	06 Aug 2021 12:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
32	06 Aug 2021 12:16	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
33	06 Aug 2021 12:16	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/18.	[A] JOANNE LEE KHANG MIN
34	06 Aug 2021 12:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
35	11 Aug 2021 10:00	Adj Mandate Request	Cur.Req:2748.30:Liability: 100%(OID reversed) *Quantum: (a)CORw/GST: \$2,086.50 + (b)LOR(4days x \$114.95):\$459.80+(c)LOI(4days x\$50):\$200+ (d)Search fee: \$2.00 = Total: \$2,748.30 *2 recommendation repair days +1Sunday + 1PRS = 4days *For your appro	[A] CHEW HSIAO TONG
36	01 Nov 2021 20:13	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
37	01 Nov 2021 20:13	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Ng, Hai-Chuan
38	01 Nov 2021 20:14	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Ng, Hai-Chuan
39	01 Nov 2021 20:39	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Ng, Hai-Chuan
40	03 Nov 2021 11:41	Video Downloaded	Downloaded SHD3456H vs SLH8733G_TP VIDEO	[I] Lee, Ming-Yao
41	03 Nov 2021 12:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/26	[I] Lee, Ming-Yao
42	03 Nov 2021 12:23	Adj Mandate Set	Approved:2748.30.	[I] Lee, Ming-Yao
43	24 Nov 2021 10:12	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan

Date From Date To Audit Type

ACTIVITY

[20/04/2021 09:12] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2686588	15 Apr 2021 17:36:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3456H	SLH8733G	11.00
2688380	22 Apr 2021 14:14:32	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD3456H	CHEW HSIAO TONG	xx.xx
2714946	06 Aug 2021 12:16:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3456H	SLH8733G	11.00

