## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 April 2021 2:58 PM

**To:** ysttchia@gmail.com; henry@hydrabaths.com.sg

Subject: ACCIDENT INVOLVING SLH 8733G(AIG) AND SHD 3456H AT/ALONG OPPOSITE

NUMBER 2 LORONG 12 GEYLANG ON 15/04/2021

21 April 2021

Ms Chia Yi Shan [By Email Only]

Driver: Mr Tay Yong Shing Henry

Dear Sir/Madam,

You Ref: SLH8733G

Our Ref: CC4/AIG21004782/T1ps3

ACCIDENT INVOLVING SLH 8733G(AIG) AND SHD 3456H AT/ALONG OPPOSITE NUMBER 2 LORONG 12 GEYLANG

ON 15/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD3456H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your reversed and collided onto third party stationary taxi. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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