



SmartOne Auto Pte. Ltd.  
Co. Reg No: 201939368E  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: smartoneauto@gmail.com

## LETTER OF DEMAND

31 MAY 2021

Accident involving my vehicle number SJA 6655Y and vehicle number  
SHD 7217E on 14/04/2021 at 15:40 HOURS at/along  
AYE towards MCE (Before North Buona Vista Exit)

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair Cost / <del>Excess</del>	\$ 7 400.00
Rental for <u>7</u> days x \$ <u>180.00</u> /day	\$ 1 260.00
Loss of Use for <u>-</u> days x \$ <u>-</u> /day	\$ -
LTA Search Fee / <del>3<sup>rd</sup> Party GIA Report</del>	\$ 7.45
Others	\$ -

Total: \$ 8 667.45

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



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## Authorisation To Act

I, Neo Kui Poh ("the third party claimant") of  
12 Thomson Hills Drive Singapore 574757  
(address), owner of SJA 6655Y (vehicle no.)  
hereby authorise SmartOne Auto Pte. Ltd. ("the workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or  
loss of use ("claim") for my vehicle no. SJA 6655Y that was  
damaged pursuant to the accident which occurred on 14/04/2021 (date)  
at/along AYE towards MCE (Before North Buona Vista Exit)  
(location) involving vehicle no/s SHD 7217E ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that  
they deem it fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge  
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by  
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident  
concerned.

Dated this 14 day of 04 (month) 20 21 (year)

Signed by "the third party claimant"



Signed by "the workshop"







"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 7217E (Insd veh)	Model: MERCEDES BENZ E200 SEDAN (1991c)
	SJA 6655Y (TP veh)	
Date of Accident/ Time:	14/04/2021	

Repair Estimate	: \$	24,435.80	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	7,900.00	
Payee Name : SMARTONE AUTO PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability <u>100</u> (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____
	BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			



#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Fe Jing Ji</u> Date: <u>12/07/21</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Chua Kar Jit</u> Date: <u>12/07/21</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>13/07/2021</u>	

# TAX INVOICE

SmartOne Auto Pte. Ltd.

Co. Reg No: 201939368E

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: smartoneauto@gmail.com



Date	Invoice Number	Vehicle Number
31/05/2021	SOA202105-00100	SJA6655Y

## AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 7,400.00
Total	\$ 7,400.00

Cross cheques and pay: SMARTONE AUTO PTE. LTD.  
Please indicate the invoice number on the reverse side.

SmartOne Auto Pte. Ltd.

AUTO Generated - Signature Not Required

# Rapid Rental Pte.Ltd.

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

ROC No.: 201627936K

## TAX INVOICE

To: NEO KUI POH  
12 THOMSON HILLS DRIVE  
SINGAPORE 574757

Invoice No. : DR2104-0409  
Date : 22.04.21  
Vehicle No. : **SMN8736E**  
Vehicle Model: : MERCEDES  
BENZ GLA180

DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 14/04/2021 - 21/04/2021 YOUR REF: SJA6655Y	7	180.00	\$ 1,260.00
TOTAL:			\$ 1,260.00

Payment by cheque should be crossed and made payable to 'Rapid Rental Pte.Ltd.'

This is computer generated document.

No signature is required.



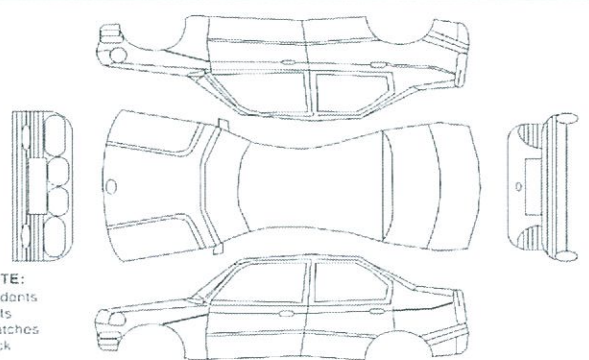
# RAPID RENTAL PTE. LTD.

8 KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875

ROC:201627936K

VRA NO: DR2104 - 0409

## VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		Hirer's Own Vehicle No: <u>SJA6655Y</u>											
Name (as in I/C): <u>Neo Kui Poh</u>	Loan Vehicle No: <u>SMN8736E</u>												
NRIC/Passport No: <u>S0162127J</u> Date of Birth: <u>21/03/1951</u>	Make & Model: <u>Mercedes GLA180</u>												
Address: <u>12 Thomson Hills</u> Age: <u>70</u>													
<u>Drive</u> S( <u>574757</u> )													
Name & Address of Employer:													
Occupation: Driving Exp:													
Driving License No: Passed Date:													
D/L Type: Local/Int'l/Others:													
Tel: (H/P) (O)													
DRIVER'S PARTICULARS		SUB-TOTAL											
Name (as in I/C):	Petrol Level & Surcharge												
NRIC/Passport No: Date of Birth:	OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr><tr><td></td><td></td><td>✓</td><td></td><td></td></tr></table>	E	1/4	1/2	3/4	F			✓				
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Address: Age:	IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr><tr><td></td><td></td><td>✓</td><td></td><td></td></tr></table>	E	1/4	1/2	3/4	F			✓				
E	1/4	1/2	3/4	F									
		✓											
S( )													
Occupation: Driving Exp:													
Driving License No: Passed Date:													
D/L Type: Local/Int'l/Others:													
Tel: (H/P) (O)													
TOTAL		<u>1260</u>	<u>-</u>										
EXCESS : Section (1) \$2,500.00 Section (2) \$2,500.00													
Hirer's Signature: _____		Additional Hirer's Signature: _____											
I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge voucher. All information I have been given RAPID RENTAL PTE. LTD. in connection with this agreement is true.													
<b>IMPORTANT</b>													
<p>1. The Hirer and the authorized driver must be over <b>25</b> years of age and under <b>65</b> years of ages and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.</p> <p>2. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of petrol surcharge is payable by the hirer should he fail to return the vehicle at line appropriate petrol level.</p> <p>3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.</p> <p>4. Use of the vehicle for illegal purpose (for instance: in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.</p> <p>5. Vehicle strictly for Singapore use only and may not driven out of Singapore without prior written consent of RAPID RENTAL PTE. LTD. The hirer is liable for a penalty fee of \$200 in additional to appropriate insurance top up in the case of non-disclosure of Malaysia usage.</p> <p>6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.</p> <p>7. The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expenses (including legal costs on full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to pay immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damages to the car will be repair at RAPID RENTAL PTE. LTD. authorized workshop.</p> <p>8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.</p> <p>9. The Hirer agrees that a punctured tyre, empty petrol tank, lost of vehicle's key or locked keys inside of vehicle by itself, does not constitute a breakdown and that in event the owner's 24-Hours Emergency Services is called upon to respond to such occurrence, the Hirer shall bear cost of such responses at \$150 per trip.</p> <p>10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.</p> <p>11. The hirer and/or driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.</p> <p>12. All customers' data will kept strictly confidential and is solely used for the purpose of completing the sales transaction and other relating matters.</p> <p>13. I understand and agreed to personal data collection statement stated on the Term and Conditions page.</p>													
Date / Time OUT	Mileage	Check By	Remark										
<u>14/04/21 7:00pm</u>	<u>21888</u>												
Date / Time IN	Mileage	Check By	Remark										
<u>21/04/21 5:15pm</u>	<u>22344</u>												



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Apr 2021 / 18:54:57

Receipt Date/Time : 14 Apr 2021 / 18:54:57

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210414-003763

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHD7217E				
As at 14 Apr 2021/15:40:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHD7217E Enquiry Fee 20210414185419482126	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX1359		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



# Service Request Details

Claim

S1M0382H

Reference

CC4/ASM21004771/Apa3 

Loss Date

14 April 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

15 Apr 2021 9:23:55 AM

Request Date

15 April 2021

Due Date

15 April 2022

Services

Pending verification - Direct Settlement

## Actions

Next Step

Finish the work

Complete Work



Vehicle Information

Incident Vehicle Registration #  
SJA6655Y

Make  
TPVD UNKNOWN

Model  
UNKNOWN

Service Address

, , ,

Primary Contact/Insured

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

ANG Richard  
  
richard.angbs@axa.com.sg  
Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics


Notes

New Message

TYPE

SENT

7/7/21 3:50 PM





[ACCIDENT INVOLVING SHD 7217E(OI) & SJA 6655Y(TP) ON 14/04/2021]

BODY

Hi, to propose btw global sum of \$7900 to \$8100. T...



TYPE



SENT

7/7/21 11:44 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Re:<Request for DS & TP - Mandate IA> - S1M0382H [ACCIDENT INVOLVING SHD 7217E(OI) & SJA 6655Y(TP) ON 14/04/2021]

BODY

Hi Richard, Third party proposed g/s \$8,300.00(all...



TYPE



SENT

3/6/21 11:41 AM

FROM

ANG Richard

SUBJECT

Re:<Request for DS & TP - Mandate IA> - S1M0382H [ACCIDENT INVOLVING SHD 7217E(OI) & SJA 6655Y(TP) ON 14/04/2021]

BODY

HI, pls proceed to DS. As for the COR, pls check i...



TYPE



SENT

3/6/21 10:37 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<Request for DS & TP - Mandate IA> - S1M0382H [ACCIDENT INVOLVING SHD 7217E(OI) & SJA 6655Y(TP) ON 14/04/2021]

BODY

Liability: 100%(BOLA 27). Insured driver rear-ende...

