

EzLyna (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 31 January 2023 4:59 pm
To: Mei Kwan (LKKAuto); CS A Team
Cc: Admin A
Subject: RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

Hi CS Team,

Please confirm if there is negotiation ongoing, otherwise, please submit report and close the file in view of inactivity.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 27 December 2022 16:34
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, December 27, 2022 4:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

Hi Mei Kwan,

Any update?

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 06 July 2022 11:51

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

We refer to the above matter.

We are in the midst of finalizing the case with third party, shall update the matter again in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 31 May 2022 14:11

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Asher.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 31 May, 2022 11:42 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021

Hi,

Regarding above mentioned case, please let us know the latest development.

If case idle > 12 months, please proceed to mark off and submit WP report first while pending TP to update.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

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EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 15 March 2023 11:22 am
To: City Auto
Cc: Admin A
Subject: YR VEH NO:SJS5570U / OUR REF:CC6/AIG21004770/Krs3 / DOA:11.04.2021

Dear Vronica,

We refer to the above matter.

Pls let us know whether S. Kenneth has finalized this case with you? If so, pls forward marking on estimate & LOD to us.

Thank you.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 20 April 2021 11:25 AM
To: CONTACT@BFTECH.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SDW 6669M & SJS 5570U ALONG/AT EAST COAST ROAD ON 11/04/2021

Our Ref: CC6/AIG21004770/Krs3

SOH YONG NAM - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SDW 6669M & SJS 5570U ALONG/AT EAST COAST ROAD ON 11/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJS 5570U against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle was filtering to right lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

