

EzLyna (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 31 January 2023 4:59 pm
To: Mei Kwan (LKKAuto); CS A Team
Cc: Admin A
Subject: RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

Hi CS Team,

Please confirm if there is negotiation ongoing, otherwise, please submit report and close the file in view of inactivity.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 27 December 2022 16:34
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; CS A Team <cs-a@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, December 27, 2022 4:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

Hi Mei Kwan,

Any update?

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 06 July 2022 11:51

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

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Hi Ming Yao,

We refer to the above matter.

We are in the midst of finalizing the case with third party, shall update the matter again in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 31 May 2022 14:11

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021 *** LKK REF: CC6/AIG21004770/Krs3

Dear Sir / Madam,

Thank you for your email.

This case has been reassigned to Asher.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 31 May, 2022 11:42 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 9252082829SG | Accident Involving SDW6669M & SJS5570U on 11/04/2021

Hi,

Regarding above mentioned case, please let us know the latest development.

If case idle > 12 months, please proceed to mark off and submit WP report first while pending TP to update.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

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