

Re: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit * LKK REF: CC4/ASM21004749/Apa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 3/9/2021 3:17 PM

To: Advance Auto Garage <advanceag@hotmail.com>

 1 attachments (517 KB)

DS FORM_SMU4079H.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Friday, 3 September 2021 10:45 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Dear Hsiao Tong

We would like to proposed \$6,030 (**all-in**). For your kind consideration please.

Hope to hear a favourable reply from you soon. Thank you.

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

23 Kaki Bukit Avenue 4, #04-01

Vicom Kaki Bukit Inspection Center
Singapore 415933

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 30 August 2021 4:42 pm
To: Advance Auto Garage <advanceag@hotmail.com>
Subject: Re: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at **\$5,980.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 12 August 2021 9:57 am
To: Advance Auto Garage <advanceag@hotmail.com>
Subject: Re: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Without Prejudice

Hi Xavier,

We are pending for mandate approval from AXA.

We will follow up with AXA and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Wednesday, 11 August 2021 11:36 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit
*** LKK REF: CC4/ASM21004749/Apa3

Dear Hsiao Tong

Is there any updates for the LOD that was sent on 23 July 2021?

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

10 Kaki Bukit Road 2 #03-01

First East Centre S(417868)

From: Advance Auto Garage

Sent: Friday, 23 July 2021 1:58 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Hi Hsiao Tong

Please see attached LOD, for your necessary actions. Thank you.

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

10 Kaki Bukit Road 2 #03-01

First East Centre S(417868)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 23 July 2021 1:39 pm

To: Advance Auto Garage <advanceag@hotmail.com>

Subject: RE: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Without Prejudice

Hi Xavier,

Please send LOD to us (LKK).

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Friday, 23 July 2021 1:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Dear Hsiao Tong

Do we email the LOD to you or to AXA?

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

10 Kaki Bukit Road 2 #03-01

First East Centre S(417868)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 14 April 2021 6:17 pm

To: advanceag@hotmail.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit *** LKK REF: CC4/ASM21004749/Apa3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following.

- **evidence i.e. video and scene photo (if any)**
- **police investigation result (if any)**
- **estimated cost of repair**
- **GIA / police report**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Wednesday, 14 April, 2021 1:38 PM

To: SG AXA Insurance SM AXA SGP – Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] ACCIDENT ON 13/04/2021 between SMU4079H & SJT6751C along PIE(Tuas) after Steven Road Exit

Our Ref: AAG.20210403

Your Ref: SJT6751C

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for NURLAILA BINTE MAZLAN, owner of SMU4079H that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

10 Kaki Bukit Road 2, #01-21

First East Centre

Singapore 417868

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

Kindly send me a list of your panels.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days

Best Regards,

Xavier Lim
(+65) 9007 9247
Advance Auto Garage
10 Kaki Bukit Road 2 #01-21
First East Centre S(417868)