

J-MART MOTOR PTE LTD

Block 5, Defu Lane 10, #01-578,
Defu Industrial Park C, Singapore 539186
Tel : 6343-0934 Fax : 6343-0921
Email : Jmartauto@gmail.com
Registration No: 201400246D
GST Reg. No: 201400246D

China Taiping Insurance (S) Pte Ltd

Attn: Motor Claims Dept

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SJF 5606U & SJV 4067Y ALONG TPE ON 18/3/2021

We understand that you are the insurer of SJV 4067Y vehicle.

I/We wish to inform you that my/our vehicle SJF 5606U have been completed repairs to my/our satisfaction by M/s J-MART MOTOR PTE LTD. I/We therefore propose to claim from your as follows:

- | | | |
|----|--------------------------------|------------|
| 1. | Cost of Repair Plus GST | S\$3638.00 |
| 2. | Loss of Rental (S\$120x 7Days) | S\$840.00 |
| 3. | Towing. | S\$ 00.00 |

TOTAL S\$ 4478.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



10 AUG 2021


AUTHORIZATION TO ACT.

I, Zhang Hexin (the third party claimant) of 336B Anchorvale Crescent #05-30 (542336) (address), owner of SJF 5606 U (vehicle no.) hereby authorize J-Mart Motor Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJF 5606 U that was damaged pursuant to the accident which occurred on 18/3/2021 (date) along TPE (location) involving vehicle no/s SJV 40674 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of March (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Without Prejudice to Claim
for Personal injury and
related damages/expenses

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00021582100 Claim No : SNM21D201554/C02/SJV4067Y/LOWCT

Claimant : ZHANG HEXIN

Amount : S\$ 4,338.00
DOLLARS FOUR THOUSAND THREE HUNDRED AND THIRTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJF 5606U
Insured Vehicle No. : SJV 4067Y

Date of Loss : 18/03/2021
Place of Accident : TPE TWDS CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUHAMMAD FAIRUZ BIN SUTRISNO
Driver Name : MUHAMMAD FAIRUZ BIN SUTRISNO

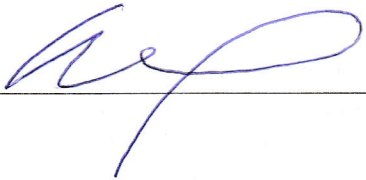
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,638.00
(3) Loss of Use /Rental/ Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	4,338.00
		=====

Claimant Name : ZHANG HEXIN

NRIC No : SXXXX367F

Signature : 

Date : 13/9/21

**Block 5 Defu Lane 10, #01-578
Defu Industrial Park C, (S)539186
Company Reg. No. 201400246D
GST Reg No. 201400246D
Email: jmartauto@gmail.com
jmartmotorpl@gmail.com
Tel: 6343-0934 Fax: 6343-0921**

Zhang Hexin
PAYABLE BY **China Taiping Insurance (Singapore) Pte Ltd**

J - MART MOTOR PTE LTD



AUTHORISED SIGNATURE

A & T CAR RENTAL PTE. LTD.


Co. Reg. No. 201600008M

BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119

HP: 9681 3079

VRA No.: 0752

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULARS		Vehicle No: <u>SKZ 4290K</u> Replace Veh No:	
Name: (as in I/C) <u>Zhang Hexin</u>		Mileage Out: _____ Mileage Out: _____	
NRIC / PASSPORT No: <u>57062367 F</u>		Make & Model: <u>Toyota Altis</u> Auto / Manual	
Address (Res): <u>336B Anchorvale Crescent</u> <u>#05-30 (542336)</u>		Group: _____	
Name & Address of Employer: _____		OUT: Date <u>18/3/21</u> Time: <u>4:45 pm</u>	
Occupation: _____ Driving Exp: _____		HIRE / PERIOD EXPIRY	
Driving Licence No: <u>AS Above</u> D/L Type: Local / International		COLLISION DAMAGE WAIVER Excess <u>2500</u> YES / NO	
Issue Date: _____ Date of Birth: _____		PERSONAL ACCIDENT INSURANCE YES / NO	
Tel: (O) _____ (R) _____ HP _____		CHARGES	
ADDITIONAL DRIVER'S PARTICULARS		Daily <u>7</u> @ \$ <u>120</u> per day <u>840/-</u>	
Name: (as in I/C) _____		Weekly @ \$ _____ per week	
NRIC / PASSPORT No: _____		Monthly @ \$ _____ per month	
Address (Res): _____		Hours @ \$ _____ per hour	
Driving Licence No: _____ D/L Type: Local / International		Others @ \$ _____	
Issue Date: _____ Date of Birth: _____		CDW @ \$ _____ per day / month	
Occupation: _____ Driving Exp: _____		PAI @ \$ _____ per day / month	
VEHICLE CHECK LIST		Delivery Service	
D - DENTS S - SCRATCHES A - ACCIDENTS		SUB TOTAL \$ <u>840/-</u>	
REAR		PETROL LEVEL	
RIGHT		Out E <u>1/4</u> 1/2 3/4 F	
FRONT		In E 1/4 1/2 3/4 F	
TOP		EXTENSION	
LEFT		Collection Service	
ACCESSORIES CHECK		Misc.	
<input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre		TOTAL CHARGES \$ <u>840/-</u>	
<input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps		Rented Out By: _____	
<input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges		Hirer's Signature 	
		Addition Driver's Signature _____	

I had read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agreed that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All informations I had given **A & T CAR RENTAL PTE. LTD.** in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **A & T CAR RENTAL PTE. LTD.**

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO **A & T CAR RENTAL PTE. LTD.** AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER / DRIVER
<u>25/3/21</u>	<u>10:05 am</u>				

A & T CAR RENTAL PTE. LTD. Co. Reg. No. 201600008M
BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119
HP: 9681 3079

No.: 0087

OFFICIAL RECEIPT

DATE: 25/3/21

RECEIVED FROM Zhang Hexin

THE SUM OF DOLLARS Eight Hundred Forty Only

BEING PAYMENT OF SKZ 4290 K 18/3/21 - 25/3/21

A & T CAR RENTAL PTE. LTD.

\$840/-

CHEQUE NO.: _____

28
AUTHORISED SIGNATURE

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 4 May 2021 2:02 PM
To: yuz90@hotmail.com
Subject: ACCIDENT INVOLVING SJV 4067Y AND SJF 5606U ON 18/03/2021

Our Ref: CC6/CTI21004746/Aea3

04 MAY 2021

MUHAMMAD FAIRUZ BIN SUTRISNO

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 4067Y AND SJF 5606U ON 18/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 6 September 2021 10:10 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D201554/C02/SJV4067Y/LOWCT / FW: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed as propose.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 31 August 2021 10:19 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D201554/C02/SJV4067Y/LOWCT / FW: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

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Your ref : SNM21D201554/C02/SJV4067Y/LOWCT

Our ref : CC6/CTI21004746/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **J-MART MOTOR PTE LTD**" at **\$4,338.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,852.60	\$ 3,638.00
2. Loss of Rental (7days x \$120)	\$ 840.00	\$ 700.00 (7days x \$100)
Total	\$ 7,692.60	\$ 4,338.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Thursday, 12 August 2021 11:49 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201554/C02/SJV4067Y/LOWCT / FW: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Jacqueline,

Thank you for the email.

We will prepare our report and seek for mandate approval in due course.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 12 August 2021 9:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201554/C02/SJV4067Y/LOWCT / FW: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

Hi LKK,

Kindly handle the LOD.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Cecilia Low

Sent: Friday, 16 April 2021 4:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D201554/C02/SJV4067Y/LOWCT / FW: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

[Strictly Confidential]

Hi Mei Kwan

Please refer to the attached SAS.
Thank you.

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All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 15 April 2021 2:20 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201554/C02/SJV4067Y/LOWCT / FW: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

Dear Sir,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM21D201554/C02/SJV4067Y/LOWCT.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 15 April 2021 12:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJV4067Y (OI : CTI - TBA) AND SJF5606U (TP : LKK REF - CC6/CTI21004746/Aea3) on 18/03/2021

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Dear Sir/Madam,

We refer to the above matter.

We had inspected TP vehicle SJF 5606U at M/s J-mart Motor Pte Ltd - Defu Lane on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)