

Veron Chen (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 7 October 2021 4:00 PM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: Our ref:M11D12562104 SJT9899R DOA: 08/04/2021

Dear Veron

Possible to check if that workshop collect any excess from OI.

Excess is \$1,500.

I don't see any deduction from your survey report or from workshop's tax invoice .

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, October 5, 2021 4:12 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref:M11D12562104 SJT9899R DOA: 08/04/2021

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Dear Josephine,

Please be informed that our survey report already send to you on 6/8/21

In case you still do not received we now forward a soft copy to you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

Sent: Tuesday, 5 October 2021 3:53 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: Our ref:M11D12562104 SJT9899R DOA: 08/04/2021

Hi Veron

Remember this case , workshop proceed to repair and COR not sure exactly which amount ?

I am not sure if you forward me the finalise survey report .

Can check and advise ?

The policyholder paid the repair cost and wants reimbursement back from us .

Thanks

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From: WONG JOSEPHINE

Sent: Wednesday, July 21, 2021 2:42 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: FW: Our ref:M11D12562104 SJT9899R DOA: 08/04/2021

Without Prejudice

Dear Veron

At first, he send me this tax invoice, amount different from the earlier one that I has forward.
You may check the part price and name and ask your surveyor to see and advise .

Thanks

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3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: EUGENE LEE <lyk_gene@me.com>
Sent: Wednesday, July 21, 2021 11:54 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: Re: Our ref:M11D12562104 SJT9899R DOA: 08/04/2021

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BLK 176 SIN MING DRIVE #01-05 SIN MING AUTOCARE CENTRE, SINGAPORE 575721.

TEL: 64520111 FAX: 64520090 REG.NO.: 201022904G

TO: Mr Eugent

DATE : 13

VEHICLE NO : S

MODEL : B

FROM: Lai Beng Hwa

HP: 97394116

QUOTATION

S/N	DESCRIPTION	QTY	UNIT PRICE	AMC
1	Front Bumper	1	\$ 1,320.00	\$
2	Griller RHS	1	\$ 225.00	\$
3	Griller LHS	1	\$ 225.00	\$
4	Logo (Front)	1	\$ 79.00	\$
5	Covering	1	\$ 125.00	\$
6	Plate (Metal)	1	\$ 340.00	\$
7	Front Headlamp X2	2	\$ 2,650.00	\$

On 21 Jul 2021, at 10:55 AM, WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

From: WONG JOSEPHINE
Sent: Wednesday, July 21, 2021 10:49 AM
To: lhs17@signet.com.sg
Subject: Our ref:M11D12562104 SJT9899R DOA: 08/04/2021

Dear Jessie

We refer to the above.

Our surveyor requires the payment bill receipt that you have paid to the workshop for the repair of your vehicle .

The workshop is suppose to finalise the cost of repair with our surveyor before we authorise the repair work and issue payment .

Now payment has been made by yourself and request reimbursement hence we have to check on the replacement or repair work from workshop and our surveyor – LKK will liaise with them before they give us a survey report .

Kindly forward us a copy of the receipt bill that you have paid for the cost of repair to TECHNIC AUTOMOTIVE P/L

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<image001.png>

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