

## Veron Chen (LKKAuto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Friday, 16 April 2021 3:56 PM  
**To:** Veron Chen (LKKAuto)  
**Cc:** LEE KATIE  
**Subject:** FW: QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L) / M11D12562104

Without Prejudice

Dear Veron

Kindly proceed with the revise cost of repair with supplementary parts .

Thanks

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Friday, April 16, 2021 1:18 PM  
**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>  
**Subject:** RE: QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L) / M11D12562104

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Dear Josephine,

Enclosed supplementary for your approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Friday, 16 April 2021 9:20 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** RE: QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L) / M11D12562104

Without Prejudice

Dear Veron

Owner already mentioed vehicle repair and workshop requested him to collect.

You can ask workshop to release vehicle to owner .

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims



Serving Singapore since 1971

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Friday, April 16, 2021 7:25 AM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** RE: QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L) / M11D12562104

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Dear Katie,

We did not authorise the repair.

Refer attach preliminary revised.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Sent:** Thursday, 15 April 2021 8:38 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** RE: QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L) / M11D12562104

Dear All,

Please advise if your office has already authorised the repair as the workshop requested our insured to pay for the repair costs.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Manager  
Claims



## United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Wednesday, 14 April 2021 9:54 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [jaslin.chan@gmail.com](mailto:jaslin.chan@gmail.com); LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L) / M11D12562104

**Importance:** High

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD Excess s \$1,500

Workshop has dismantle the vehicle , kindly refer to SAS report photos for damage .

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims



Serving Singapore since 1971

United Overseas Insurance Limited

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**From:** Jaslin Chan <[jaslin.chan@gmail.com](mailto:jaslin.chan@gmail.com)>

**Sent:** Tuesday, 13 April 2021 4:51 PM

**To:** [lhs17@signet.com.sg](mailto:lhs17@signet.com.sg)

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** QUOTATION SJT9899R (TECHNIC AUTOMOTIVE P/L)

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Dear Sir

As per attached.

Best Regards

Jaslin