

Shiau Chan (LKKAUTO)

From: Steve Chen (LKK Auto)
Sent: Thursday, 29 April 2021 10:22 PM
To: Renemer Bagang
Cc: Mars Ler; Shiau Chan (LKKAUTO)
Subject: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D Finalization
Attachments: SJA 7375 main estimate.pdf; SJA7375Z workshop.pdf

Hi Rene,

We confirm the finalize \$10,376.00 (P/P, before GST). 5 repair days.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Thursday, 29 April 2021 3:52 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D Finalization

Dear Steve,

Please see attached files for your reference & finalization.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650



From: Renemer Bagang
Sent: Monday, 19 April 2021 12:40 PM
To: stevechen@lkkauto.com
Cc: Mars Ler
Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

Dear Steve,

Attached are the check items photos for your reference.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857



From: Jenny Lew [mailto:jenny.lew@sg.cntaiping.com]
Sent: Friday, 16 April 2021 11:52 AM
To: Renemer Bagang
Cc: Mars Ler; Claims Dept of CTI
Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

WITHOUT PREJUDICE

Hi Ren,

We refer to the email dated 16.04.2021.

We are prepare to proceed with direct settlement with your w/shop subject to our surveyor's recommendation and damage consistency with supporting documents.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Friday, April 16, 2021 10:38 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms. Jenny,

Good morning, The car has been surveyed by the appointed surveyor on 15/04/2021. Please advise if we can do direct settlement for this case.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Wednesday, 14 April 2021 3:14 PM

To: Renemer Bagang; SUR; assignments

Cc: Mars Ler; Claims Dept of CTI

Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Wednesday, April 14, 2021 2:52 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms. Jenny,

Please appoint Mr. Mohd Taufikh (LKK) to conduct a pre-repair survey on 15/04/2021 Thursday 2:00pm at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]
Sent: Wednesday, 14 April 2021 2:49 PM
To: Renemer Bagang; Mars Ler
Cc: Claims Dept of CTI
Subject: RE: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

Without Prejudice

Our reference: SNM21D202130/C02/GBC2203D/lewlc
Your reference: SJA7375Z

Dear Sirs / Madam,

ACCIDENT INVOLVING GBC2203D & SJA7375Z on 13/04/2021

We refer to your email of 14/04/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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Claims Department

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, April 14, 2021 2:28 PM

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202130/C02/GBC2203D/LEWLC / FW: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for **SJA7375Z**.

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Wednesday, 14 April 2021 11:42 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Re: Accident On 13/04/2021 Involving Our Insured SJA7375Z And Your Insured GBC2203D

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 15/04/2021 Thursday 2:00pm at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
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Exceptional Journeys