

Our Ref: CT0421/SHA1972M/KS(st)
Date: 23.04.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 10.04.2021 INVOLVING SHA1972M & PC 8631X ALONG CHANGI AIRPORT
TERMINAL 3 (TAXI STAND)**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA1972M, which was involved in the captioned accident with your insured vehicle No PC 8631X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,389.03
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,012.09**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA1972M , PC8631X** **ON 10-Apr-21 18:30**
ALONG **CHANGI AIRPORT TERMINAL 3 (TAXI STAND)**

I / We **IRMANSAH BIN AZIR** (Hirer) NRIC No.: **SXXXX342G**

and/or (Relief) NRIC No.: **SXXXX342G**

Taxi Number **SHA1972M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

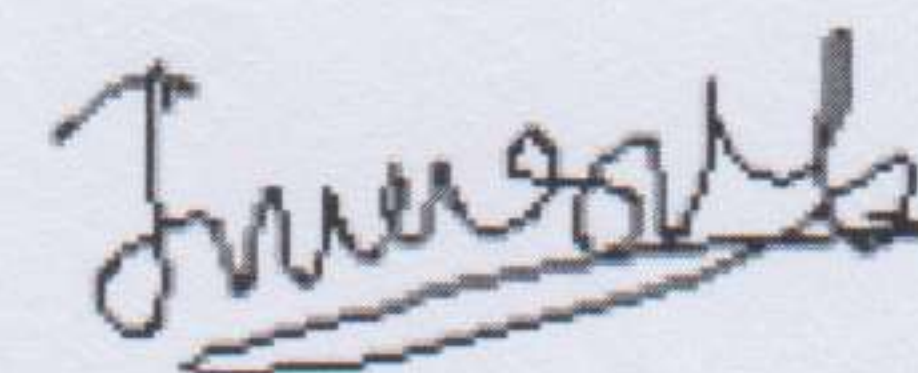
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Apr-2021**

Name of Hirer **IRMANSAH BIN AZIR**

Hirer NRIC **SXXXX342G**

Signature :



Address **208A COMPASSVALE LANE #07-76**
541208

Contact No. **90084926**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,900.00** (Global Sum) for vehicle no. **SHA 1972M** that was damaged pursuant to the accident which occurred on **10/04/2021** (date) along **TERMINAL 3 COACHBAY CARPARK** (location) involving vehicle no/s **PC 8631X**.

This is pursuant to the inspection conducted on **14/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 1972M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

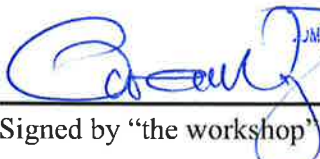
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 1972M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of FEB (month) 2022 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Repeat printout Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 10.04.2021

VEHICLE NO
SHA1972M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.02.2019

CHASSIS CODE
KMHC851CVKU133783

INV. NO/DATE
91554785 19.04.2021

JOB NO.
305463644

ODOMETER READING

DATE/TIME IN
14.04.2021 10:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2534	FRT BUMPER	1	430.90	20.00	344.72
0002	04-01-0104-2361	FRT BUMPER CTR UPR MOULDING	1	368.50	20.00	294.80
0003	04-01-0104-2915	HEADLAMP RH	1	1,995.65	20.00	1,596.52
0004	04-01-0104-3813	FRT FENDER BLUE-DRIVE RH	1	26.60	20.00	21.28
SUB-TOTAL						2,257.32

JOB NATURE

0001	PB	PANEL BEATING-Frt Fender RH.	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91554785	3,389.03	

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W
Page: 2

8010004

Date: 19 April 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

VEHICLE NO
SHA1972M

INV. NO/DATE
91554785 19.04.2021

MAKE
HYUNDAI

JOB NO.
305463644

CONTACT NO: 64193000 3225094

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
01.02.2019

DATE/TIME IN
14.04.2021 10:55

CHASSIS CODE
KMHC851CVKU133783

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	20-00				
	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
SUB-TOTAL					910.00

Please be advised that the Taxi was insured with AXIOM Insurance Singapore Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi at the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator to settle the repair bill directly for settlement of claims with third party's insurance company in respect of the said accident.

Issued by : KATHERINETAN 19.04.2021 09:19:44
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

Yours faithfully

Items total	3,167.32
Add GST @ 7.000 %	221.71
Invoice amount	3,389.03

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91554785	3,389.03	

383 Sin Ming Drive Singapore 575717

Mainline +65 6555 1188

Facsimile +65 6453 3183

Our Ref: CT21040232

Date: 19 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	10/04/2021 @ 18:30 hrs
ALONG	CHANGI AIRPORT TERMINAL 3 (TAXI STAND)
INVOLVING	PC8631X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1972M** (the "Taxi"). The Taxi was hired to **IRMANSAH BIN AZIR IC NO SXXXX342G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	Total \$ (cashless)	MILEAGE READING				MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		DATE	NAME OF
			1	1	6	7	3	3	FROM	TO		
12/12/21 Monday	IRMANSAH	0	1	1	6	7	3	3	01130	2000		
13/12/21 Tuesday	IRMANSAH	89.45 (89.45)	1	1	6	9	9	1	0800	1130		
14/12/21 Wednesday	IRMANSAH	154.30 (35.10)	1	1	7	0	6	0	0708	1045		
14/12	Accident								1035			
16/12	Repair									1130		

Irman

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	14 Apr 2021 / 11:56:28	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	PC8631X	Business Transaction Reference No.:	20210414115627951154
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS		

Search Date / Time: 10 Apr 2021 18:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SHA197mm

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 8 October 2021 5:51 PM
To: azrin.bejaramin@daimler.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21004732/Ega3 *** ACCIDENT INVOLVING PC 8631X & SHA 1972M ON 10/04/2021 ***

Importance: High

Our Ref: CC4/AIG21004732/Ega3

08 OCTOBER 2021

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD

DRIVER: KHAW SEOW SAN

Dear Sir/Madam,

ACCIDENT INVOLVING PC 8631X & SHA 1972M ON 10/04/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHA 1972M**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHA1972M (4026616314SG)**
[PC8631X]

TP

COMFORT TRANSPORTATION PTE LTD

Apr 10 2021 6:00PM

[Daimler Fleet Management]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **04/02/2022 14:03 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$3922.09) - SHA1972M - Claim Handler: Goh, Jeremy-CX**

Approved:3922.09:mandate approved. subject to documents in order. settle at best.