



Lonpac Insurance
c/o LKK Auto Consultants Pte Ltd
Attn: Motor Claims Dept

Your Ref: SMT7739Y
Our Ref: DS/2385665/SMX7042C

"Without Prejudice"

Date: 02 June 2021

Subject: **ACCIDENT INVOLVING VEHICLES SMX7042C & SMT7739Y ON 12/04/21**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 3,600.87	Excess : \$ -
Loss of Use : \$ 360.00 (\$120.00*3 days)	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ -	Others : \$ -
	Total : \$ 3,962.87

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair Bill
2. GIA/LTA search slip
3. Original Letter of Authorisation
4. Certificate of Insurance

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMX 7042 C & SMT 7739 Y ON 12/04/2021

I, Raja Raman owner of Vehicle Registration No. SMX 7042 C
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

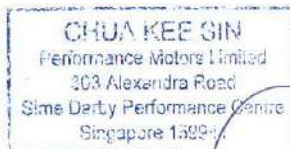
I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: RAJA RAMAN
NRIC No.: S2694278J

(Date) 13 APR 2021

In the presence of:



Name:

(Date)

NRIC No.:

13/4/2021
@ 1146hrs



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024447
DATE : 07 JUNE 2021

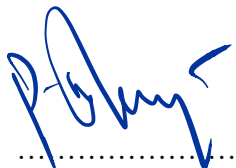
DISCHARGE VOUCHER


I/We, RAJA RAMAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SMT 7739Y the sum of Singapore Dollar Three Thousand Nine Hundred Two and Cents Eighty Seven Only (\$3,902.87) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMT 7739Y and SMX 7042C on 12 April 2021 along MOULMEIN RD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SIM THIAM HO AND/OR SIM THIAM HO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LIMITED**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 8 June 2021
.....
Signature of vehicle owner/Date

 8 June 2021
.....
Name of vehicle owner /Date



A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796672 ()

SERVICE TAX INVOICE

Repair Order No. : B1 1551619

Date IN : 21/04/2021

Motor Claim Advisor: Chua Kee Sin

Page No. : 1 of 1

Invoice Number : 2385665 / WSB

Invoice Date : 27/05/2021

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Raja Raman
234A Serangoon Avenue 2
#11-135

Singapore 551234

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.
SMX7042C

CHASSIS NO.
WBA72DY060FK63320

REGN. DATE
27/01/2021

MODEL
318I SEDAN

MILEAGE
2665

- - - - L A B O U R 1 - - - -

To replace rear bumper including remove attachments
to facilitate repair.

To respray rear bumper.

To check electrical wiring system and lighting at the
rear section for proper function.

Sundries

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 12.04.2021. 3RD PARTY CAR : SMT7739Y.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
21.04.2021 AT 10:40AM. AUTHORISED REPAIR BY MS CECILIA
CHONG FROM LKK AUTO ON 16.04.2021 VIA EMAIL.

PROPOSE LOSS OF USE = \$120X3. THE AMOUNT IS SUBJECTED
TO

INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT

850.00

986.00

168.00

80.00

0.00

0.00

0.00

Total Labour 1: 2,084.00

- - - - P A R T S - - - -

REAR BUMPER PANEL PRIMED (SPORT)

Qty	Retail Price
1	1,281.30

NETT

1,281.30

Total Parts : 1,281.30

Labour Charges : 2,004.00
Parts Charges : 1,281.30
Lubricant/Misc : 80.00

Total Labour & Parts Charges : S\$ 3,365.30
Less Insurance Excess : S\$ 0.00
Invoice Total Amount Exclude GST : S\$ 3,365.30
GST @ 7% : S\$ 235.57
Invoice Total Amount Include GST : S\$ 3,600.87

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 3,600.87

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMT7739Y

Date of Accident

12/04/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **16/07/2020 - 15/07/2021**Requested By **Chan Sook Ling (Performance ...**Requested Date **13/04/2021 12:37****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

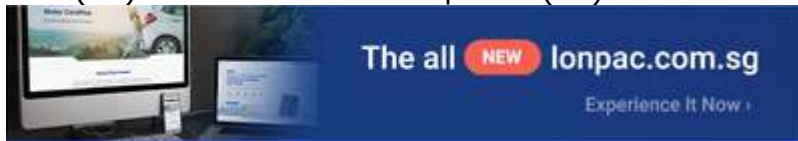
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 4 June 2021 2:31 PM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMX7042C AND SMT7739Y ON 12.04.21 *** LKK
REF: CC4/LPC21004731/R1ga3 [External Confidential]

Lonpac External - Confidential

Dear Cecilia,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, 4 June 2021 12:21 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMX7042C AND SMT7739Y ON 12.04.21 *** LKK REF: CC4/LPC21004731/R1ga3 [External Confidential]

Lonpac Ref: **20/21/21/VP05/024447**

LKK Ref: CC4/LPC21004731/R1ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 23/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "PERFORMANCE MOTORS LIMITED" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,306.22	\$ 3,600.87
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,668.22	<u>\$ 3,902.87</u>

**03 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)