

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 29 June 2021 1:35 pm
To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Bryan Ang (LKKAuto); SUR
Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC
Attachments: LKKAdjustment.pdf; LKKInspection.pdf; SMR_LKKInvoice_AC2104517.pdf; Police Report.pdf; LKKPhoto.pdf; Resurvey Photo_1.pdf

Dear Patrick,

Kindly refer to the attached.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) [mailto:TanWeiTeck@smrt.com.sg]
Sent: Friday, 25 June 2021 3:36 pm
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>
Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Thank you

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Bryan Ang (LKKAuto) [mailto:bryanang@lkkauto.com]
Sent: Friday, June 25, 2021 3:02 PM
To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Hui Zhen (LKK Auto); SUR
Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Patrick

I have checked the status and currently we are typing our survey report for submission.

Have informed my reports team to expediate on this.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>

Sent: Friday, 25 June 2021 2:19 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Bryan

Any update on the survey report? Claimant is chasing for settlement. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Tuesday, June 15, 2021 5:37 PM

To: Hui Zhen (LKK Auto); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); SUR

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Patrick

Further to the email from my colleague, Hui Zhen. The TP vehicle is a Malaysia registered vehicle and our surveyor had required more time to check with our external sources on the part prices.

We will send out the report asap.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Tuesday, 15 June 2021 5:29 PM

To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Patrick,

Our Surveyor is still negotiating the repair cost with the repairer. Will expedite the matter asap.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Tuesday, 15 June 2021 5:06 pm

To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Hui Zhen,

Any update on the survey report, kindly assist urgently, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Hui Zhen (LKK Auto) [<mailto:huizhen@lkkauto.com>]

Sent: Monday, May 31, 2021 11:15 AM

To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); SUR

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Patrick,

Thank you for the email.

We will check the case with our surveyor.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) [<mailto:TanWeiTeck@smrt.com.sg>]
Sent: Monday, 31 May 2021 11:00 am
To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>
Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Hui Zhen,

Please refer to the attachment and kindly let us have your survey report urgently, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Hui Zhen (LKK Auto) [<mailto:huizhen@lkkauto.com>]
Sent: Tuesday, April 20, 2021 2:41 PM
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); SUR
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Patrick,

We are still pending estimate from repairer.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]
Sent: Tuesday, 20 April 2021 2:33 pm
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>
Subject: RE: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Dear Sir / Madam,

Kindly let us have your survey report soonest possible, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62
Singapore 569140

From: MTPRI

Sent: Tuesday, April 13, 2021 5:47 PM

To: assignments@lkkauto.com; SUR

Cc: MTPRI; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)

Subject: FW: accident on 13/2/21 claim Our Ref : BUS/02/21/1022/KC

Ref: BUS/02/21/1022

Dear LKK,

Kindly survey on "Without Prejudice" basis.

TP: JSH1804

Insured: SG1047Y

Workshop: HUA CHIN(2000)TRADING MOTOR SERVICE CENTRE

Thank you.

Regards,

Hua Yen

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg

