



1 Kaki Bukit Ave 6, # 02-22/21/20 @ Autobay Blk D Singapore 417883

Company & GST Registration No : 201828067M

Date: 11.10.2021

LOD No: CAS-21-LOD00112

Our Ref: SLC9766G

Your Ref: SLP5231R

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SLC9766G AND SLP5231R AT ALONG PIE BEFORE JALAN BAHAR EXIT 36 ON
12.04.2021**

Please refer to the above mentioned accident.

We are writing in on the behalf of **MELISSA CHUA CHING YEE** the registered owner of motor vehicle number **SLC9766G** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SLP5231R** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Recommended by LKK Adrian)	\$ 10,700.00 (w/gst)
2. Loss of Rental (11 days x \$120)	\$ 1,320.00
3. LTA TP Search Fee	\$ 7.45

TOTAL AMOUNT	\$ 12,027.45
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We enclosed hereby the following documents for your consideration :

- (A) Proforma Invoice
- (B) GIA Report
- (C) Police Report
- (D) Letter of Authorisation
- (E) LTA TP Search Invoice
- (F) Rental Invoice
- (G) Rental Agreement

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

CAS GARAGE PTE LTD
UEN 201828067M
1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,
SINGAPORE 417883
Ms Gerine Cheng
Claims Department
Mobile: 65 8782 7171
Email: gerine@casgarage.sg



FAX: 6509 9501

Email: contact@casgarage.sg

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. 82C 9766 G AND 8LP 5231 R
AT/ALONG PIE before Jalan Behar Exit 36
ON 12 DAY 04 MONTH 2021 YEAR

- I/We, the owner of vehicle no. 82C 9766 G hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 12 day 04 month 2021 year

Signature

Name

Melissa Chua Ching Yee

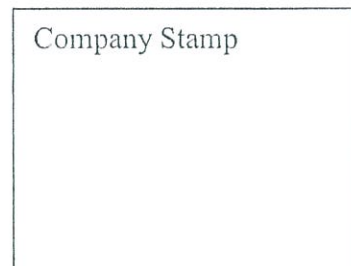
NRIC/ROC No.

S8623779J

Address

Blk 294 Tampines Street 22
#05-600
Singapore 520294

Company Stamp



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CAS GARAGE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,800.00** (Global Sum) for vehicle no. **SLC 9766G** that was damaged pursuant to the accident which occurred on **12/04/2021** (date) along **PIE BEFORE JALAN BAHAR EXIT 36** (location) involving vehicle no/s **SLP 5231R**.

This is pursuant to the inspection conducted on **14/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MELISSA CHUA CHING YEE** (the third party claimant”) of vehicle no. **SLC 9766G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLC 9766G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 10 (month) 2021 (year)



Signed by appointed surveyor

CAS GARAGE PTE LTD

UEN 201828067M
1 KALLANG AVENUE 6, #02-22 AUTOBAY,
SINGAPORE 417883

Signed by “the workshop” (with chop)

**“My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims”**



TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD
Attention: MOTOR CLAIMS DEPARTMENT
78 SHENTON WAY
#07-16
AIG BUILDING
079120
SINGAPORE

Invoice Date
19 Oct 2021

Invoice Number
CAS-21-PI00112

Reference
SLC9766G /
CHEVROLET CRUZ

**Tax Reference
Number**
201828067M

CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE
6
#02-22 AUTOBAY
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
COST OF REPAIR FOR VEHICLE SLC9766G (THIRD PARTY CLAIM AGAINST SLP5231R) DOA: 12/04/2021	1.00	10,000.00	7%	10,000.00
Subtotal				10,000.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				700.00
TOTAL SGD				10,700.00

Due Date: 18 Nov 2021

Cheques made payable to 'Cas Garage Pte Ltd '
Paynow / Transfer to UEN 201828067M
Bank Account Number : OCBC 6080 5022 5001

"Thank you for choosing CAS Garage.
You will receive a SMS shortly after you have
made the payment to enjoy some perks from us!"

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PAYMENT ADVICE

To: CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE 6
#02-22 AUTOBAY
SINGAPORE 417883

Customer AIG ASIA PACIFIC
INSURANCE PTE LTD

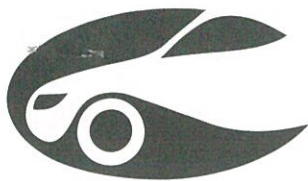
Invoice Number CAS-21-PI00112

Amount Due 10,700.00

Due Date 18 Nov 2021

**Amount
Enclosed**

Enter the amount you are paying above



CS CAR RENTAL

1 KAKI BUKIT AVENUE 6
#02-38, AUTOBAY
SINGAPORE (417883)
TEL:6484 2220 H/P:9692 2220

NO: 10201

UEN: 53394623M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) Melissa Chua Ching Yee
NRIC/PASSPORT No: S86237793
Address (Res): Blk 294 Tampines Street 22
#05-600 Spore 520294
Name & Address of Employer _____

Occupation: _____ Driving Exp: _____
Driving Licence No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: 08/07/1996
Tel: (O) _____ (R) _____ HP: 90880807

ADDITIONAL DRIVER'S PARTICULARS

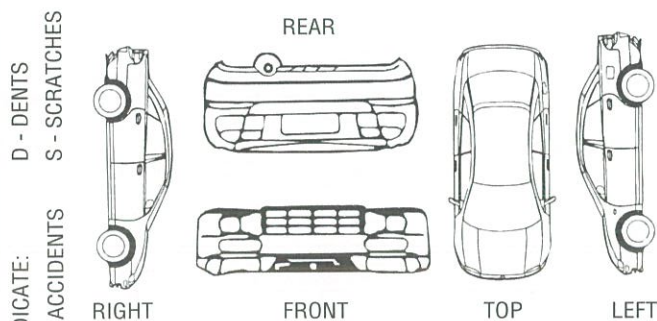
Name: (as in I/C) Chua Boon Wah
NRIC/PASSPORT No: S6913948E
Address (Res): Blk 294 Tampines Street 22
#05-600 Spore 520294
Driving License No: S6913948E D/L Type: Local / International
Issue Date: 30/07/1991 Date of Birth: 17/04/1969
Occupation: _____ Driving Exp: 30 years

Vehicle No: SMP43368 Replace Veh No: SLC976GGG
Mileage Out: 22668 Mileage Out: _____
Make & Model: Hyundai Avenio Auto/Manual
Group: _____
Out : Date 12/04/2021 Time: _____
HIRE / PERIOD EXPIRY Time: _____
NON-WAIVER EXCESS=\$ 2000 (CP) \$3000 (CD)

CHARGES

Daily	<u>11</u>	@ \$ <u>120</u>	per day	<u>1320</u>	<u>00</u>
Weekly		@ \$	per week		
Monthly		@ \$	per month		
Hours		@ \$	per hour		
Others		@ \$			
CDW		@ \$	per day/month		
PAI		@ \$	per day/month		
Delivery/Collection Service					
SUB-TOTAL \$				<u>1320</u>	<u>00</u>

VEHICLE CHECK LIST



PETROL LEVEL

Out	E	<u>1/4</u>	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	

EXTENSION

Misc. _____

TOTAL CHARGES \$ _____

Hire's Signature _____

Additional Driver's Signature _____

ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio/Cass ☐ CD ☐ Cartridges

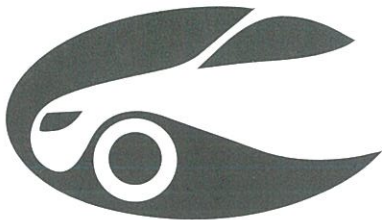
I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CS CAR RENTAL in connection with this agreement is true.

*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT. THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CS CAR RENTAL.

RETURN OF VEHICLE. THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CS CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>23/04/21</u>	<u>1210</u>	<u>23364</u>	<u>Chong</u>		



CS CAR RENTAL

1 KAKI BUKIT AVENUE 6

#02-38, AUTOBAY

SINGAPORE (417883)

TEL: 6484 2220 H/P: 9692 2220

UEN NO.: 53394623M

NO. 10134

Date: 23/04/2021

OFFICIAL RECEIPT

Received from Melissa Chua Cheng Yee (SLC97666)

the sum of Dollars One Thousand Three Hundred and Twenty Only
(11 days x \$120)

being Payment Of Rental for SMP4336S (12/04/21 - 23/04/21)

\$ 1320/-
Cash/Cheque No.

CS CAR RENTAL

[Signature]



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Apr 2021 / 13:24:06

Receipt Date/Time : 12 Apr 2021 / 13:24:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210412-001949

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLP5231R

As at 12 Apr 2021/09:52:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLP5231R

Enquiry Fee

20210412132310240881

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

526471XXXXXX5777 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 16 April 2021 2:57 PM
To: STYLUS_DAMAGE@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SLP 5231R (AIG) / SLC 9766G/ OTHERS AT/ALONG BEFORE EXIT TO JLN BAHAR (PIE) ON 12/04/2021

16 April 2021

M/s HAAWAYZ
Driver: TAN CHEW HON

[By Email Only]

Dear Sir/Madam,

You Ref: SLP5231R

Our Ref: CC4/AIG21004711/ps3

ACCIDENT INVOLVING SLP 5231R (AIG) / SLC 9766G/ OTHERS AT/ALONG BEFORE EXIT TO JLN BAHAR (PIE) ON 12/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLC9766G against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please take note that there is section 2 excess applicable under your policy.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Apr 2021 11:36	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	14 Apr 2021 11:36	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	14 Apr 2021 11:36	Clm Created	Reg No: SLC9766G. Acct Date: 2021/04/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Cas Garage Pte Ltd (HQ)	[A] Lee Su Li
4	14 Apr 2021 11:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Apr 2021 11:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/23	[A] Lee Su Li
6	14 Apr 2021 11:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Apr 2021 11:36	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	14 Apr 2021 11:36	Label Added	(19):Fastlane.	[A] Lee Su Li
9	14 Apr 2021 11:36	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
10	15 Apr 2021 12:10	Video Downloaded	Downloaded OI Video - Accident	[I] Low, Xianyu
11	15 Apr 2021 14:15	Video Downloaded	Downloaded OI Video - Accident	[A] CHEW HSIAO TONG
12	15 Apr 2021 14:15	Video Downloaded	Downloaded TP Scene Video	[A] CHEW HSIAO TONG
13	16 Apr 2021 16:11	Video Downloaded	Downloaded TP Scene Video	[A] CHEW HSIAO TONG
14	19 Sep 2021 21:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	19 Sep 2021 21:22	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	19 Sep 2021 21:22	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/31.	[A] JOANNE LEE KHANG MIN
17	19 Sep 2021 21:22	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	11 Oct 2021 16:11	Clm Veh Model Changed	(206086) -> (206179) CHEVROLET CRUZE NB 1.6 D 6AT (A).	[A] CHEW HSIAO TONG
19	11 Oct 2021 16:14	Adj Mandate Request	Cur.Req:11807.45:Liability: 100%(BOLA 28) *Quantum: (a)CORw/GST: \$10,700.00 + (b)LOR(11days x \$100.00): \$1,100.00 + (c)Search fee: \$7.45 = Total: \$11,807.45 *14 recommendation repair days * For your approval please.	[A] CHEW HSIAO TONG
20	14 Oct 2021 18:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/23. Mandate Remarks: Subj to all docs/billings in order, SAB pls.	[I] Tan, Bennie-WZ
21	14 Oct 2021 18:14	Adj Mandate Set	Approved:11807.45:Subj to all docs/billings in order, SAB pls.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2686435	15 Apr 2021 12:04:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLC9766G	Tan, Bennie-WZ	xx.xx
2686438	15 Apr 2021	Video Upload	Motor	AIG Asia	AIG Asia	SLC9766G	Tan, Bennie-	xx.xx

	12:08:12			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		WZ	
2686461	15 Apr 2021 12:48:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLC9766G	SLP5231R	11.00
2726116	19 Sep 2021 21:22:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC9766G	SLP5231R	11.00