

## Hui Zhen (LKK Auto)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Tuesday, 18 May 2021 11:09 am  
**To:** Hui Zhen (LKK Auto)  
**Cc:** TG Lim (LKK Auto); SUR; claims  
**Subject:** Re: Finalisation of SLK 1186R

Without Prejudice

Dear Hui Zhen,

We confirm finalisation at L/S \$5,100.00 with 5 repair days.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 18 May 2021, at 10:30 AM, Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)> wrote:

Dear Suanne,

Kindly reconfirm the amount as our surveyor reoffer at L/S \$5100.00, 5 repair days.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Tuesday, 11 May 2021 10:27 am  
**To:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Finalisation of SLK 1186R

Dear Suanne,

Kindly reconfirm the amount as our surveyor reoffer at L/S \$5100.00, 5 repair days.

Best Regards,

Hui Zhen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** TG Lim (LKK Auto)  
**Sent:** Thursday, 29 April 2021 10:08 am  
**To:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Cc:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>  
**Subject:** RE: Finalisation of SLK 1186R

**Without Prejudice**

Dear Suanne,

Attached is the amended estimate for SLK 1186R

Please take note that the amended COR after being audited is L/S \$5100.00 with 5 repair days, subjected to the approval of the insurance company.

2 bootlid lamps and the rear bumper right reflector have been deleted.

If you are agreeable with our reoffer please send all the necessary documents to our Case Handler Ms Hui Zhen.

Best Regards,

**TG Lim | Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [[mailto:claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)]  
**Sent:** Wednesday, 28 April, 2021 2:56 PM  
**To:** TG Lim (LKK Auto)  
**Cc:** Hui Zhen (LKK Auto)  
**Subject:** Re: Finalisation of SLK 1186R

Without Prejudice

Dear Lim,

We hereby confirm finalisation at L/S \$6100.00 (bf gst) with 5 repair days.

Thank you.

Regards,  
Suanne Tan  
Motor Claims Department

On 27 Apr 2021, at 9:56 AM, TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)> wrote:

**Without Prejudice**

Hi Suanne,

Attached is the adjusted estimate of SLK 1186R

Recommended COR is L/S \$6100.00 with 5 repair days, subjected to approval of the insurance company. If you are agreeable with our offer please send all the necessary documents to our Case Handler Ms Hui Zhen ASAP

Best Regards,

**TG Lim | Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com) | fax: 6256-4315

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<adjusted estimate for SLK 1186R.pdf>